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             UNITED STATES DISTRICT COURT
           FOR THE NORTHERN DISTRICT OF OHIO
2
                  EASTERN DIVISION
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                             MDL No. 2804
    IN RE: NATIONAL
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    PRESCRIPTION OPIATE
                              Case No.
    LITIGATION
6
                              1:17-MD-2804
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    THIS DOCUMENT RELATES TO Hon. Dan A. Polster
8
    ALL CASES
    *******
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11
        HIGHLY CONFIDENTIAL - SUBJECT TO FURTHER
12
                 CONFIDENTIALITY REVIEW
13
        VIDEOTAPED DEPOSITION OF EILEEN SPAULDING
14
15
             Tuesday, February 5th, 2019
16
                  9:06 a.m.
17
18
        Held At:
19
             Ropes & Gray LLP
             800 Boylston Street
20
21
             Boston, Massachusetts
22
23
    REPORTED BY:
    Maureen O'Connor Pollard, RMR, CLR, CSR
24
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1	Page 2 APPEARANCES:	1	Page 4 APPEARANCES (Continued):
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	FOR THE PLAINTIFFS:		SOLUTIONS INC., PAR PHARMACEUTICAL COMPANIES.
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Page 12 Page 10 1 PROCEEDINGS 1 Q. I'm pretty sure we can all be heard. 2 2 We will take breaks periodically 3 THE VIDEOGRAPHER: We are now on the ³ today, but if you need a break at any point, as ⁴ record. My name is Robert Martignetti, I'm a 4 long as there's not a question pending, just let ⁵ videographer for Golkow Litigation Services. ⁵ me know, and we'll accommodate that. Okay? ⁶ Today's date is February 5, 2019, and the time A. Okay. ⁷ is 9:06 a.m. Q. By whom are you employed? 8 A. Mallinckrodt. 8 This video deposition is being held in Boston, Massachusetts, In Re: National Opiate Q. And what's your business address? ¹⁰ Litigation. 10 A. 172 Railroad Avenue, Hobart, New York 11 The deponent is Eileen Spaulding. 11 13788. Counsel will be noted on the 12 12 Q. And when did you first become employed stenographic record. 13 at Mallinckrodt? 13 14 The court reporter is Maureen Pollard, 14 A. December of 1998. and will now swear in the witness. 15 Q. Before we get into your Mallinckrodt 16 ¹⁶ employment, just a little bit of background. 17 Describe for me briefly your post-high school EILEEN SPAULDING, having been duly identified and sworn, was education. examined and testified as follows: 19 A. So I have an associate's in computer 20 **EXAMINATION** ²⁰ information systems technology from BYU. And I BY MR. GOTTO: went into the workforce for Elastic Stop Nut for 22 Q. Good morning, Ms. Spaulding. approximately two years after graduation. I 23 then worked for J.L. Hammett School Supplies as A. Good morning. Q. My name is Gary Gotto. We met briefly a customer service rep for ten years, PSE&G as a Page 11 Page 13 ¹ just before we went on the record. We've never 1 customer service rep for approximately two ² met before today, correct? ² years, and then I relocated to New York and 3 ³ started with Mallinckrodt. A. Correct. Q. Okay. What is PSE&G? Q. Have you ever given a deposition previously? A. Public Service Electric & Gas. It's 6 A. No. 6 the electric company for the State of New 7 Jersey. Q. Okay. Well, we will -- just a few 8 items by way of background. Please let me Q. Okay. And do you hold any ⁹ finish my questions if you can, and I'll professional licenses or certifications? ¹⁰ certainly try to let you finish your answers 10 A. No. ¹¹ before so we don't speak over each other. 11 Q. Approximately when did you get your 12 If any of my questions are unclear to associate's degree? 13 you in any way, let me know and I'll do my best A. I graduated in 1990. 13 ¹⁴ to clarify them. Q. Okay. All right. And prior to 15 A. Okay. 15 Mallinckrodt did you have any employment history that was related in any way to the Q. If you answer a question without 16 asking for a clarification, I'll assume you felt pharmaceuticals industry? like you understood it. Okay? 18 A. No. 18 19 19 Q. In your undergraduate work did you A. Yes. Q. And this is kind of a large table so 20 take any coursework that related to the pharmaceuticals industry? ²¹ I'll try to keep my voice up so we can all hear 21 ²² each other. But I'm not shouting, I'm just 22 A. No. 23 Q. Have you done any other formal --23 trying to --

A. I understand.

24

²⁴ apart from on-the-job training or internal

- 1 training programs provided at Mallinckrodt, any
- ² other educational programs that you've taken
- 3 that relate in any way to the pharmaceuticals
- 4 industry?
- A. Not sure I understand what you mean.
- 6 Like DEA training seminars?
 - Q. That would be -- let me -- the
- 8 pharmaceuticals industry -- well, let's be as
- 9 broad as we can. That relate to pharmaceuticals
- 10 in any way, so that would include anything
- 11 related to DEA training or the Controlled
- 12 Substances Act, anything of that nature.
- A. Yes. So I've attended several DEA
- 14 pharmaceutical training seminars sponsored by
- 15 the DEA; pharmaceutical industry conferences
- 16 also sponsored by DEA; HDMA, which is now known
- 17 as HDA, two of their conferences; and
- 18 BuzzeoPDMA, now IQVIA, I've attended multiple
- 19 industry conferences.
- Q. Okay. And have those all been during
- 21 the time you were employed by Mallinckrodt?
- 22 A. Yes.
- Q. Okay. We'll get into that in just a
- 24 bit.

Page 15

- Tell me what you did -- and I don't
- ² want you to disclose any communications with
- ³ your counsel, but what did you do to prepare for
- 4 today's deposition?
- ⁵ A. I met with my counsel.
- 6 Q. Okay. And how many times did you meet
- ⁷ with counsel?
- 8 A. Three.
- ⁹ Q. And approximately when did you meet
- 10 with counsel?
- 11 A. Two in January, and one yesterday.
- Q. And were those personal meetings or
- 13 telephonic?
- 14 A. Personal.
- Q. And who was present?
- ¹⁶ A. Kate and Andrew.
- O. No one else?
- ¹⁸ A. No.
- Q. Approximately how long did each one of
- 20 the meetings last?
- A. Seven to eight hours.
- Q. And you can just answer this yes or
- 23 no. Did you review any documents during those
- 24 meetings?

¹ A. Yes.

² Q. And did any of those documents refresh

- ³ your recollection in any regard?
 - A. Yes.
 - Q. And in what regards can you recall
- ⁶ your recollection being refreshed?
 - A. Well, once I'd read the e-mail, then
- 8 it would remind me of what the topic or the
- ⁹ subject matter was.
- O Q. Okay. Was there any particular matter
- 11 you can recall reviewing a document and having
- that document refresh your recollection as to a
- ¹³ specific subject matter or event?
- MR. O'CONNOR: I'm going to object,
- and instruct the witness not to answer to the
- extent it would get into which particular
- documents we were looking at which would be
- 18 protected by the attorney/client communication
- ¹⁹ privilege and work product doctrine.
- 20 BY MR. GOTTO:
- Q. So again, and I think this is
- ²² consistent with your counsel's instruction, I'd
- 23 like you to tell me not the document itself but
- ²⁴ just the subject matter, what the event or the
- Page 17

 1 subject matter as to which you can recall your
- ² recollection being refreshed by reviewing a
- ³ document.
- 4 MR. O'CONNOR: You can answer at a
- ⁵ general level.
- 6 A. Whatever the subject was of the
- ⁷ particular document I would remember upon
- ⁸ reading it.
- 9 BY MR. GOTTO:
- Q. Sure. Okay.
- Q. 2010. 3110).
- Fair to say, then, there's not a
- specific thing that comes to your mind as you're
- 13 sitting here today of, for example, reviewing a
- ¹⁴ document and having the sensation of oh, gee, I
- ¹⁵ forgot all about that meeting but now that I
- 16 review this document I remember there was such a
- meeting, or anything of that nature that would
- be more specific than just a general, well, I
- see a document and that at some level, you know,
- causes me to better remember something that
- ²¹ happened some years back?
- ²² A. No.
- Q. Okay. Have you reviewed any
- ²⁴ transcripts of any deposition testimony given by

Page 18 ¹ any of the witnesses in this matter?

- 2 A. No.
- Q. Have you had -- well, have you spoken
- ⁴ to anyone who has given a deposition in this
- ⁵ matter with respect to their deposition?
- A. Only that they had been deposed.
- Nothing of the subject matter.
- Q. Okay. And who did you speak to in
- 9 that regard?
- 10 A. Karen Harper.
- Q. Anyone else? 11
- 12 A. No.
- 13 Q. Have you reviewed any of the papers
- 14 that have been filed in court related to this
- 15 litigation, including any of the complaints
- ¹⁶ filed by any of the plaintiffs?
- 17 A. No.
- 18 Q. Are you aware that there's in excess
- 19 of a thousand complaints that have been filed by
- ²⁰ various governmental entities, counties,
- municipalities, etcetera, relating to the opioid
- epidemic?
- 23 A. Yes.
- 24 Q. And again without divulging any

1 Okay. Do you have at home any paper

- ² files that in any way relate to your work at
- 3 Mallinckrodt?
- A. No.
- Q. And have you at any time?
- A. No. I apologize, I step back. I have
- ⁷ taken work home previously to complete and bring
- back to work the next day.
- Q. Okay. But in terms of maintaining a
- 10 file in a file --

14

- 11 A. No, absolutely --
- 12 Q. -- cabinet at your home or anything
- 13 like that, that's not something that you do?
 - A. No, absolutely not.
- Q. Okay. Well, let's talk about your 15
- ¹⁶ employment at Mallinckrodt. I'd like first to
- ¹⁷ just get a general sense of the positions that
- you've held over the years. I realize you've
- 19 been there a long time and you may be a little
- ²⁰ fuzzy on particular dates, and that's fine.
- 21 This isn't a memory contest. And we'll look at
- some documents that may pin down some dates from
- time to time as we go through today.
- But just at a general level, if you

Page 19

- ¹ communications with counsel, how did you first
- ² become aware of that?
- 3 A. It's only through counsel that I am
- ⁴ aware of that.
- Q. Is it a subject -- the litigation, is
- 6 that a subject that you've had any conversations
- ⁷ with anyone else at Mallinckrodt, again apart
- from communications with counsel?
- 9 A. No.
- 10 Q. Have you taken any steps to preserve
- ¹¹ any documents that might in any way relate to
- 12 the subject matter of the opioid litigation?
- A. So we have a document preservation 13
- ¹⁴ notice that's been issued, so all documents have
- ¹⁵ been preserved.
- Q. Okay. But -- and that would apply to 16
- documents that, for example, are on Mallinckrodt
- servers or on your work computer, that sort of
- thing? 19
- 20 A. I can only speak to my work computer.
- Q. Okay. In terms of -- do you have a 21
- ²² personal computer at home?
- 23 A. Actually, no, I don't.
- 24 Q. You don't.

Page 21 ¹ can tell me the positions that you've held over

- ² the years at Mallinckrodt.
- A. Sure. I started in their packaging
- ⁴ department as a packaging operator in 1998. I
- ⁵ was in that department for approximately a year
- ⁶ and a half, and I transitioned into the
- ⁷ validations department. And I was with
- ⁸ validations for approximately two years. And
- then in April of 2001, I transitioned into the
- 10 compliance role.
- Q. Okay. So prior to April of '01, in
- the packaging and validations positions, just
- tell me generally what responsibilities you had
 - in those positions.
- A. In packaging it was working on the
- 16 line that puts the tablets and capsules into the
 - bottles, running the machinery.
- And then in validations it was
- executing protocols and taking samples to
- validate products for FDA approval.
- 21 Q. Okay. And did you receive any
- ²² training with respect to either of those
- positions?
- 24 A. Yes.

- Q. What was the nature of the training?
- ² A. So in packaging would have been
- ³ on-the-job training, classroom training, SOP
- ⁴ training.
- 5 The same for validations.
- ⁶ Validations, I had in the beginning a one-on-one
- ⁷ trainer that would show me how to take samples
- 8 and execute the protocols, how to write reports.
- ⁹ Q. And what is SOP training?
- A. Reading SOPs, standard operating
- 11 procedures. We have a computer system that
- 12 assigns us SOPs based on our curriculum, and we
- 13 read those, and in some cases take -- there's a
- ¹⁴ quiz associated with those SOPs.
- Q. Okay. You said April of '01 you
- 16 transitioned to a compliance role. What was the
 - 7 compliance role that you transitioned into?
- A. So in April of 2001, the reason I
- 19 remember the date is because that's when our
- ²⁰ distribution center opened, and a newly created
- 21 position of compliance investigator -- excuse
- ²² me, compliance investigator was created in which
- ²³ I did the ARCOS reporting. I would investigate
- ²⁴ any losses in transit with the carriers, made
 - Page 23
- ¹ sure our reports were filed on time, handled
- ² destruction of the pharmaceutical waste, and any
- ³ other tasks as assigned.
- ⁴ Q. Okay. And you indicated this was a
- 5 new position that was created in '01, is that
- 6 correct?
- 7 A. Yes.
- ⁸ Q. And it was related to the
- ⁹ establishment of the distribution center?
- A. Yes, it was an additional license that
- ¹¹ was started at the Hobart site.
- Q. And what was the nature of the
- ¹³ additional license?
 - 4 A. A distribution center. So previous to
- 15 that we had only had a manufacturing DEA license
- ¹⁶ and an analytical license. The addition of the
- ¹⁷ distribution center in Hobart created the need
- ¹⁸ to have a DEA distributor license and a DEA
- 19 exporter license.
 - Q. And so the DEA distributor license,
- ²¹ what did that permit Mallinckrodt to do that it
- ²² hadn't done previously?
- A. To distribute either Mallinckrodt-made
- products or products that were made by other

¹ manufacturers on behalf of Mallinckrodt.

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- ² Q. So prior to having the distributor
- ³ license, Mallinckrodt had a license to
- ⁴ manufacture controlled substances, correct?
 - A. Yes.
- Q. And so it would then -- what would it
- ⁷ then do with the controlled substances after it
- 8 manufactured them?
- 9 A. It would send them to St. Louis for
- ⁰ distribution.
- Q. And did Mallinckrodt in St. Louis have a distribution license?
 - A. Yes.
- Q. Okay. So the distributor license that
- ¹⁵ was obtained in '01 was for the Hobart facility?
 - A. Yes.

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20

23

- Q. Okay. So when you took the position
- of compliance investigator, to whom did you
- report at that time?
 - A. Liz McPhail.
- Q. And what was her position?
- A. Purchasing manager.
 - Q. And for how long did that reporting
- ²⁴ relationship continue?
 - Page 25
 - A. I don't recall exactly.
 - Q. Was it some number of years?
 - A. A few years.
- ⁴ Q. Okay. And to whom did you report
- ⁵ after you no longer reported to Ms. McPhail?
- ⁶ A. To the materials manager.
- O. And who was that?
 - A. Tim Bach, and then later Aaron
- ⁹ Nikolaus.

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- Q. And for how long did those reporting
- ¹¹ relationships continue?
 - A. Again, a few years.
- Q. And after that to whom did you report?
 - A. Karen Harper.
- Q. Do you recall approximately when you
- ¹⁶ began reporting to Ms. Harper?
 - A. 2008 sometime.
 - Q. And do you recall what her position
- 19 was at that time?
- A. Senior manager of controlled
- ²¹ substances compliance.
- ²² Q. And for how long did your reporting
- ²³ relationship with Ms. Harper continue?
 - A. I'm still reporting to Karen Harper.

- Q. Okay. The position compliance
- ² investigator which you indicated was a new
- ³ position when you took it in '01, did you
- ⁴ receive a written job description or a list of
- 5 responsibilities?
- 6 A. I don't remember.
- Q. How did you come to have that
- 8 position? Did you apply for it?
- 9 A. Yes. There was a posting internally
- ¹⁰ which I applied and was interviewed and awarded
- 11 the position.
- Q. Do you recall by whom you were
- 13 interviewed?
- ¹⁴ A. Liz McPhail was one of them. I don't
- 15 remember who the others were.
- Q. And did you have an understanding at
- ¹⁷ the time as to what in your background qualified
- ¹⁸ you for that position?
- A. I guess just being an operator and
- ²⁰ familiar with our processes and our products.
- Q. And you listed a few items that you
- 22 had responsibility for, for example, ARCOS
- reporting. What was ARCOS reporting?
- A. ARCOS reporting is -- at that time we

- 1 ag
- tell me at the beginning how you did it, and
 then how that process changed over the years.
- A. So at the beginning it was a --
- ⁴ basically a -- we call it DDS, dangerous drug
- ⁵ system, would compile all of the data for the
- ⁶ receipts, and the shipments, and download it
- ⁷ into ARCOS format, which is -- I don't know,
- 8 it's a specific format, and then we would
- ⁹ download it onto disk and mail that disk to DEA
- 10 quarterly. Over time we started reporting
- 11 monthly at the request of DEA. And then in time
- 12 DEA had enhanced their systems to be able to
- ³ report online.
- So now we have two computer systems
- that we merged together, our manufacturing and
- our distribution center inventory systems, we
- merged those together into a file that converts
- 18 to ARCOS format, and we upload it via a portal
 - on a monthly basis.
- Q. Okay. When did it -- did the reports
- 21 convert from quarterly to monthly, if you
 - ² remember?
- A. I don't remember exactly when.
 - Q. Is there anyone else involved in the

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- ¹ were reporting quarterly all of our
- ² distributions to our next downstream direct
- ³ customer.
- ⁴ Q. And those reports went to whom?
- ⁵ A. DEA.
- 6 Q. Okay. And so was it your -- you had
- ⁷ responsibility for completing those reports, is
- 8 that right?

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- ⁹ A. For the distributor license.
- Q. And do you continue to have that
- ¹¹ responsibility today?
 - A. Yes.
- Q. Tell me what the -- just in general
- ¹⁴ what the ARCOS report reports to the DEA?
- A. So ARCOS is Automation Reports
- ¹⁶ Consolidated Ordering System, and it is all of
- our receipts, so any product that we bring in we
- 18 record and any product we ship out we record,
- ¹⁹ and so it's acquisitions and dispositions.
- Q. And how do you go about gathering the data that you include in that report?
- data that you include in that report?
 A. For what time period? Because it's
- changed.
 - Q. Okay. Fair enough. Maybe you can

¹ process of compiling the data and transmitting

Page 29

- ² the ARCOS reports?
- A. For which DEA license?
- ⁴ Q. Well, are you involved in the ARCOS
- ⁵ reporting for other than the Hobart distribution
- 6 license?
- A. Now I am. Back at the beginning of my
- 8 role I was not. Now, as manager, there's
- ⁹ another person that works under me, and she does
- ¹⁰ the manufacturing DEA ARCOS, and I do the
- ¹¹ distributor ARCOS.
 - Q. Okay.

12

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- A. And we're backup for each other.
 - Q. Okay. And when did that come to be
- that you had someone working under you that you
- 16 just described?
 - A. In April of 2017.
- Q. So prior to the time that you had this
- 19 person working under you on the manufacturing
- 20 license, was there anyone else involved in
- 21 compiling or transmitting the ARCOS reports that
- ²² you had responsibility for?
- ²³ A. No.
 - Q. Was there any process in place to

- ¹ review the ARCOS reports that you prepared for
- ² accuracy or completeness?
- ³ MR. O'CONNOR: Object to form.
- ⁴ A. I'm not sure I understand. It's a
- ⁵ computer download.
- ⁶ BY MR. GOTTO:
 - Q. Okay. So let's go back to when it was
- 8 a physical report that you were preparing and
- ⁹ sending to the DEA. There was an actual paper
- ¹⁰ report at some point, correct?
- A. No, it was a file that we just put
- ¹² onto a disk. But ARCOS requires it in a
- 13 specific format, and it's not human readable.
- 14 It's a number of fields all pressed together.
- Q. Okay. So you would input the data
- 16 into that format, is that how it would be
- ¹⁷ prepared?
- A. It would -- we have a computer program
- 19 that downloads it into that format.
- Q. And so your personal involvement in
- 21 the preparation of the reports, what does it
- 22 consist of?
- A. Executing those -- a series of steps
- 24 that allows the computer to pull down the sales

- A. Both, you know, that the reports were
- 2 filed on time.
- ³ Q. Okay. And other than timeliness, any
- ⁴ other aspect of the reporting that was subject
- ⁵ of any goals or reviews?
- 6 A. Not that I can recall.
 - Q. Do you have an understanding of the
- 8 purpose of the -- from the DEA's standpoint, do
- ⁹ you have an understanding of the purpose for the
- O ARCOS reports?

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- MR. O'CONNOR: Objection to form.
- 12 A. At a very high level.
- 13 BY MR. GOTTO:
 - Q. And what's that understanding?
- A. Is that it reports all of the
- ¹⁶ acquisitions and distributions. My ARCOS report
- tells DEA everything we've acquired and
- ¹⁸ everything we've distributed. And then if
- 19 there's error reports, DEA will send us -- after
- ²⁰ we file the report, DEA sends us an error
- report, and if there's errors in the ARCOS data,
- 22 then we fix those errors on the next quarterly
- report, or now monthly report.
- Q. And does that happen regularly, that

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- ¹ data and convert it to ARCOS format, and then if
- ² there's any manual transactions or errors or
- ³ returns, I would enter those into the computer
- ⁴ system which would download into that ARCOS
- ⁵ format.
- 6 Q. Okay. So, and is that a description
- ⁷ that's still current?
- 8 A. Yes.
- 9 Q. Okay.
- A. And it's the same for both DEA
- ¹¹ licenses.
- Q. Okay. So is there any process in
- 13 place at Mallinckrodt, or has there been at any
- point, to review any of the steps that you take
- point; to review any of the steps that you tak
- 15 that you just described for accuracy, errors,
- ¹⁶ completeness, etcetera?
- MR. O'CONNOR: Object to form.
- A. Not that I'm aware of.
- 19 BY MR. GOTTO:
- Q. Okay. Is the ARCOS reporting function
- something that is a subject of any annual goals
- that you set or reviews that you receive?
- A. It was earlier in my career.
- Q. Okay. Goals or reviews or both?

- 1 there are errors?
 - A. Not regularly, but on occasion.
- ³ Q. And what's the nature of the errors
- 4 typically?
- A. If there's a keypunch of a wrong digit
- 6 and a wrong character that the system has
- ⁷ downloaded, or if a DEA number has been -- was
- ⁸ missed.
- ⁹ Q. Okay. And the nature of the
- 10 information that you submit in the ARCOS report,
- 11 you indicated it's -- what you acquired and what
- 12 you distributed, at what level of detail is that
- 13 information? Is it by, for example, API, or how
- is it categorized?
- MR. O'CONNOR: Object to form.
- A. For which license?
- 17 BY MR. GOTTO:
- Q. The distributor license.
- A. So it's by finished goods, SKU, so the
- ²⁰ individual number of bottles, packaged unit, and
- 21 so the number of bottles received and number of
- bottles shipped, if there was any returns from a
- 23 customer for any reason, or if there's been any
- ²⁴ waste, scrap.

- Q. Okay. And the bottles received in the case of the Hobart facility, from whom would they be received?
- A. They could be received from the Hobart manufacturing facility, or from an external manufacturer.
- Q. Okay. And so that manufacturer,
 whether it's Mallinckrodt Hobart or another
 manufacturer, they would be reporting on a
 separate ARCOS report their receipt and then
 sale of those manufactured goods, correct?
- 12 A. Yes. Correct.
- Q. And that's not a process you're involved in in the Hobart facility, correct, or at least until April, 2001 -- 2017, you were not involved in that process?

 MR. O'CONNOR: Object to form.
- ¹⁸ A. No, I misunderstand.
- 19 BY MR. GOTTO:
- Q. The process I'm referring to is
 whatever ARCOS report related to Hobart's
 manufacturing activities, that report is not
- something that at least until April of 2017 you
 had any involvement in, is that correct?
 - Page 35
 A. I was aware of it. I would help if
- there was a problem. But I was not the primary
 person responsible for reporting.
- Q. Okay. Do you know who was the primary person responsible for reporting?
- ⁶ A. Prior to 2005 was Sabrina Fountain,
- ⁷ After 2005 was Carrie Johnson.
- Q. Okay. And currently the person whodoes that reporting reports to you, is that
- 10 correct?
- ¹¹ A. Yes.
- Q. And who is that?
- ¹³ A. Carrie Johnson.
- Q. So since April of 2017, are you
- 15 involved in actually working on the preparation
- ¹⁶ of the manufacturing license ARCOS report for
- ¹⁷ the Hobart facility?
- ¹⁸ A. No.
- Q. Do you, in your capacity supervising
- 20 Ms. Johnson, do you review anything -- any of
- 21 the work that she does relative to that ARCOS
- 22 reporting?
- 23 A. No.
- Q. You indicated that prior to 2017, if

- ¹ there was a -- if there was an issue or problem
- ² with the manufacturing license ARCOS reporting
- ³ at Hobart you would sometimes get involved in
- ⁴ that. Do you recall any particular issues or
- ⁵ problems that arose from time to time?
- 6 MR. O'CONNOR: Objection to form.
 - A. Nothing particular. If there was --
- 8 an error on the report came back and Carrie
- ⁹ couldn't figure out what it was, I would help
- 10 her.
- 11 BY MR. GOTTO:
- Q. In any of the -- you indicated early
- on that there have been a number of
- 14 DEA-sponsored seminars or other training
- 15 sessions that you've attended. Has ARCOS
- 16 reporting been a subject of any of those
- 17 sessions?
- ¹⁸ A. Yes.
- Q. And what's been the substance of that,
- that you can recall?
- A. It was DEA training on the transaction
- 22 codes and the format. That's where they
- 23 introduced us to the new ARCOS portal for us to
- be able to upload and what direction they were
- 5

- Page 37
- ¹ moving in and, you know, what transaction codes
- ² to use for what specific business activity.
- Q. Okay. One of the other subject
- ⁴ matters you indicated you had responsibility for
- ⁵ is losses in transit. What did you mean by that
- 6 phrase?
- A. So if the carrier -- if there was
- ⁸ damage or a loss while the product was in
- ⁹ transportation to the customer.
- Q. Okay. And is that something that's
- 11 the subject of a regular report, or is it
- something that's just reported on as it occurs?
- A. Reported on as it occurs.
 - Q. And how do you -- how would you become
- aware of the circumstances that would then give
- 16 rise to such a report?

17

- A. We're either notified by the carrier
- 8 that they have a box that was damaged in
- ⁹ transit, or a customer may contact our customer
- 20 service department and say they received a box
- 21 that was damaged in transit.
- Q. Okay. And so once you receive word of
- 23 such an event, what do you do to act on that?
 - A. If there's just damage only, then we

- ¹ would notify the carrier, give them the tracking
- ² information, make them aware of the damage.
- ³ Corporate tracks them on a scorecard. I don't
- 4 know the details to that.
 - And if there was contents missing,
- 6 then we would work with the carrier to find out
- ⁷ what happened to those contents and if they can
- 8 be recovered.

5

- Q. And is that something you personally
- ¹⁰ are involved in, working with the carrier when
- 11 there's missing contents?
- 12 A. Yes.
- 13 Q. And so how do you go about determining
- ¹⁴ whether those contents can be recovered?
- A. We will contact our security contacts
- with the carrier, initiate an investigation,
- they will start looking for the product in their
- ¹⁸ facilities and everywhere that package
- 19 transitioned. And it's typically the box has
- ²⁰ busted open while handling on their automated
- 21 machinery and a case has become separated, in
- 22 which it goes to overgoods, and then overgoods
- ²³ notifies me that they have Mallinckrodt product.
- ²⁴ We bring it back to the distribution center and

- 1 the DEA?
 - A. It's their loss/theft report. It
- ³ gives the details around the shipment and the

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- product and quantity that is unaccountable.
 - Q. And is there such a report prepared
- any time any amount of controlled substances is
- ⁷ lost in transit and not otherwise accounted for?
 - A. I don't understand the question.
- Q. Well, so the 106 report, let me ask it
- a different way, is that prepared on an
- event-by-event basis that there was a particular
- loss in transit that where a product cannot be
- accounted for ultimately and, therefore, that
- gives rise to a particular 106 report that goes
- 15 to the DEA?
- 16 A. Yes.
- 17 Q. And would that be -- is there any
- minimum amount of missing product that if you
- fall below the minimum you don't have to do the
 - 106 report, anything like that?
- A. Mallinckrodt's policy is to report any
- controlled substances not accounted for.
 - Q. Okay. Even if it was one bottle?
 - A. Yes.

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23

- ¹ send it for destruction.
- Q. And overgoods is what?
- A. Overgoods is the department in which
- ⁴ our specific carrier -- any loose box that's
- ⁵ found anywhere within their system and they
- ⁶ can't determine where it was coming from or
- ⁷ where it was going to because it's not in its
- ⁸ original shipping container with the labels goes
- ⁹ to overgoods, and then they inventory it, and
- 10 we'll have dedicated trace agents to be able to
- 11 try to locate who was either the shipper or the
- 12 recipient of that product.
- 13 Q. Okay. So if the -- do losses in
- 14 transit ever result in a report that goes to the
- 15 DEA?
- 16 A. Yes.
- 17 O. Under what circumstances?
- 18 A. If the material is not located in
- overgoods we will file a DEA 106 report, notify
- them immediately.
- 21 Q. Okay. And is that something that
- ²² you're responsible for preparing?
- 23 A. Yes.
- 24 Q. And what does the 106 report report to

- Q. Or one pill?
- A. Yes.
- Q. Can you give me a sense for the
- ⁴ frequency, and if this changed over time how it
- ⁵ changed over time, the frequency of filing 106
- reports with the DEA that you worked on?
- A. There's not a frequency. It's if you
- 8 have a loss that can't be accounted for, you
- report it.

14

- 10 Q. Sure. I understand.
- 11 In a typical, say, month period, do
- you have an estimate of how many 106 reports on
- average you would have filed?
 - A. In what time frame?
 - Q. Well, again, if it changed over
- 16 time -- really the entire time that you've been
- responsible, but if it's changed over time, you
- know, how that's changed.
 - MR. O'CONNOR: Objection to form.
- A. We had more frequent losses in transit
 - when we were using one particular carrier
- ²² service, so I don't remember exactly. I know
- 23 that there was more, which is the reason we
- changed the carrier service and upgraded to an

- ¹ express service in which our packages got more
- ² prioritized handling and pre-alerts so that each
- ³ station knew when a Mallinckrodt package was
- 4 coming through so that they could watch it and
- 5 make sure it was under CCTV coverage, and our
- 6 106s dropped dramatically. Currently I file
- ⁷ maybe, rough estimates, I don't have my records
- 8 in front of me, four to five a year.
- BY MR. GOTTO:
- 10 Q. So the carrier that you changed from,
- who was the carrier that you had more loss
- experience with?

13

- A. It was FedEx Ground service, which
- back in that -- in the early time was formerly
- 15 known as RPS, Roadway Packaging Services. And
- 16 they weren't handling our product appropriately
- ¹⁷ and we were experiencing a lot of damages, so
- our corporate transportation team transitioned
- to FedEx Express services.
- 20 Q. Okay. Do you recall when that --
- about when that transition occurred?
- 22 A. I don't recall exactly.
- 23 Q. Was it, say, before 2012?
- 24 A. Yes.

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- 1 Q. Before 2010?
- 2 A. It was mid 2000s. Could have been '5,
- ³ '6, '7, '8.
- Q. So probably before 2010? 4
- 5 A. Yes.
- 6 Q. Okay. And were the problems primarily
- damage, or were they losses that ultimately
- couldn't be accounted for?
- 9 MR. O'CONNOR: Object to form.
- 10 A. They were predominantly damages.
- 11 BY MR. GOTTO:
- 12 Q. Okay. And so am I understanding
- 13 correctly if there's damage but the product is
- all accounted for, that doesn't result in a 106
- 15 report, correct?
- A. It depends on whether it was recovered 16
- quickly, because we have to report within
- 18 24 hours. So if we could report -- if we could
- 19 recover within FedEx within 24 hours and we knew
- 20 they had the product, it was in as overgoods,
- 21 then we would not file. If we couldn't locate
- the product within 24 hours, we would file.
- Q. Okay. And what would happen if you
- couldn't locate within 24 hours so you filed the

- ¹ 106, and then you subsequently find out from
- ² FedEx that they're able to locate the product,
- do you then update the DEA on that, or --
 - A. Yes. We file an amended DEA 106 and
- ⁵ send the DEA a cover letter stating that the
- material has been recovered and brought back to
- the distribution center and destroyed.
 - Q. Okay. So your estimate, I realize
- it's a rough estimate, of four to five 106
- reports a year for the last several years, are
- 11 those 106 reports as to which ultimately the
- product was never actually recovered? Is that
- 13 fair?

20

- 14 A. I don't know without looking at the records.
- Q. Okay. That estimate of roughly four
- to five a year, would that go back to as far
- back as whenever it was that you made the
- transition away from FedEx Ground?
 - A. I'd have to look at the records. I
- know what currently, they're approximately four
- to five years -- or four to five a year. I
- don't recall specifically what they are prior,
- ²⁴ for past years.

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- Q. Okay. So, for example, let's say that
- ² 2010 to 2014 time frame, do you have any sense
- of how -- of the average number of 106 reports
- 4 that were filed in that time frame?
- A. No, I don't.
- Q. Okay. During the period of when you
- were using FedEx Ground, do you have a sense for
- approximately how many, on average, how many
- 106s on average were filed annually?
- 10 A. Not an exact number. It was
- 11 significantly higher than what we currently
- 12 have.

- 13 Q. Was it twice as many?
 - A. I don't remember exactly.
- 15 Q. Okay. I'd like to understand, and I
- realize since 2001 we're dealing with a long
- time period here and some of this is going to
- necessarily be, you know, a little fuzzy perhaps
- as to specific dates and that sort of thing, but
- ²⁰ I'd like to understand how your job
- ²¹ responsibilities changed over the years, if they
- ²² have changed. So if you can just -- let's start
- 23 with sort of a general description of how those
- ²⁴ responsibilities have changed over the years.

12

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A. So I have received promotions

- ² throughout the years into different levels
- ³ within the compliance group. I started out with
- ⁴ just basic clerical, the ARCOS reporting, data
- ⁵ entry of waste transactions, discrepancy
- ⁶ reporting with the carriers. Then my
- ⁷ responsibilities increased in which I took on
- 8 facilitating and organizing the destruction of
- ⁹ the waste, not just doing the data entry. Took
- on more responsibility in terms of just
- ¹¹ workload, still doing the clerical but then
- ¹² doing -- more involved with walk-throughs
- 13 through the facility, learning more about CFR
- ¹⁴ and the regulations, attended the training
- 15 seminars, learned about quota, and then I was a
- 16 compliance analyst for a length of time, and
- ¹⁷ then promoted into senior controlled substance
- 18 compliance coordinator, facilitated DEA audits,
- 19 was the DEA contact, was on the CSOS working
- ²⁰ team when DEA was instituting CSOS to our
- ²¹ electronic 222 forms, and then was promoted into
- ²² the role of manager in April of 2017.
- Q. Great. Thank you. Let's go through some of those items.

rage 40

- ¹ substance, and those get -- they're documented,
- ² weighed, documented on our destruction reports.
- ³ We enter -- our team enters that into our
- ⁴ computer system, which then currently sends all
- ⁵ of the waste to a waste distributor for
- ⁶ destruction by incineration.
 - Q. And you indicated your team still
- ⁸ does -- is still responsible for that. Who on
- ⁹ your team currently has that responsibility?
- A. Carrie Johnson has the data entry portion.
 - Q. Okay. Next item you indicated was
- 13 discrepancy reporting. What's that?
- A. So that's what we were talking about earlier with the carriers -- excuse me, with the
- ¹⁶ carriers that if there's any discrepancies in
- ¹⁷ what we ship versus what the customer ordered,
- 18 or if the customer ordered a wrong product or we
- shipped a wrong product in error, any difference
- than what was intended to be ordered.
- Q. Okay. And so some of those
- ²² discrepancies are the result of damage in
- transit, the sort of thing you discussed --
- described a little earlier today. It sounds

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- I think we've -- the ARCOS reporting
- ² responsibility, I think you've already
- ³ described, is a continuing one that you still
- ⁴ have for the distribution license at Hobart.
- 5 correct?
- 6 A. Yes.
- ⁷ Q. Apart from the testimony you've
- 8 already given us this morning, is there any
- ⁹ other aspect of ARCOS reporting that's been your
- 10 responsibility?
 - A. Currently?
 - Q. Or at any time.
- A. Well, currently the manufacturing is
- done by a person who reports to me, so I oversee
- 15 that. But nothing else in regards to ARCOS.
- Q. Okay. And waste data entry, which
- you'd indicated was an early on responsibility,
- is that something you still have responsibility
- 19 for?

11

12

- A. My team, but not myself.
- Q. And what does that waste data entry
- consist of?A. So we track every single tablet,
- powder, capsule of waste that's a controlled

- Page 49
- ² though. What happens in those situations?
- MR. O'CONNOR: Objection to form.

¹ like sometimes there's a misfilling of an order,

- 4 A. Because of our cycle count program in
- ⁵ the processes in the distribution center, we
- the processes in the distribution center, we
- 6 have not had in the last ten years a shipping
- ⁷ error where we meant to ship sugar-free and we
- 8 shipped cherry or something, because of the bar
- ⁹ coding system.

Prior to that there could have been an

- 11 instance where the wrong product was shipped,
 - ² and then the customer would say, hey, we've
- received the wrong product, we'd make
- ¹⁴ arrangements to issue them a 222 form, we would
- document what happened, that it was our mistake,
- how we fix it, and then would make sure that the
- ¹⁷ customer had all of the documentation they
- 18 needed to document what happened, that they
- 19 received the wrong item, it was returned back to
- 20 Mallinckrodt, we received the incorrect item, we
- 21 sent it for destruction.
- 22 BY MR. GOTTO:
- Q. Okay. And you also indicated
- 24 sometimes the customer may have ordered the

¹ wrong item.

- A. Frequently we have situations where a customer will enter the wrong item in their order entry screen. They want buprenorphine 8.2-milligram and they ordered buprenorphine 2.5-milligram and they get it and it's the wrong
- 7 product and they have to send it back to us.
 8 And that's frequent we have customer ordering
- 9 errors.
 10 Q. Okay. And in that situation, is there
 11 any sort of report that gets generated when that
 12 happens, or --
- ¹³ A. The --
- O. -- how is it handled?
- ¹⁵ A. I apologize.

The discrepancy report would document what transpired, and then we would document appropriately what actions we took to rectify.

- Q. Okay. And that discrepancy reporting, is that something that you're personally involved in?
- ²² A. Yes.
- Q. Another item you mentioned was destruction of waste. Is that the process you

¹ were walk-throughs. What did you mean by that?

- A. So we go up on the manufacturing floor
- ³ and just walk through the facility daily to make
- ⁴ sure that materials are being stored in
- ⁵ compliance with the regulations, there's nothing
- ⁶ being left out, there's no residual powders
- 7 anywhere they shouldn't be, everything is
- 8 sealed. Just being there for questions for the
- 9 floor, if somebody has a question, how do they0 handle something.
- Q. Okay. And so when you say we do that daily, who is "we" in that setting?
- A. I do it daily. When I'm not there, a member of my team will do it.
- Q. So describe for me, if you would, the
 Hobart facility, just the physical setup
- ¹⁷ relative to your office. For example, since you
- walk through it daily, about how large is the
- ⁹ facility?

23

- A. I'm not -- I don't know square footage
- or any of that kind of thing. It's a big
- ²² facility, but I don't know the square footage.
 - Q. Is it multi-story?
- A. Yes, there are multiple floors.

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- ¹ have described a few moments ago where you
- ² shipped the waste to a reverse distributor for
- ³ destruction?
- 4 A. Yes.
- Q. And is that -- shipment of that waste,
- ⁶ is that documented with the DEA somehow?
- A. It's -- if they're C1 and 2s, they are
- 8 documented by a 222 form; 3, 4s and 5s, a
- ⁹ transfer of controlled substance form, and it is
- ¹⁰ ARCOS reported as well.
 - Q. Okay. So the -- either the 222 form
- or the transfer form that you mentioned, are
- 13 those things that you have responsibility for?
- 14 A. Yes.
- Q. Is there a regular process for the
- ¹⁶ destruction of waste, or is it handled on an
- as-needed basis?
- ¹⁸ A. Monthly we schedule a pickup by the
- 19 reverse distributor to take care of all of the
- ²⁰ waste generated from the previous month because
- 21 it has to be stored in cages and vaults, so if
- ²² we don't have it removed monthly, we tend to run
- ²³ into space problems.

24

Q. Okay. Another thing you mentioned

Q. Okay. So the walk-through that you do

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- every day, how long does it take you?

 A. 45 minutes to an hour.
- ⁴ Q. Okay. Are there particular things you
- look for when you're doing the walk-through?
- A. Just to make sure everything is stored
- ⁷ appropriately and within compliance.
 - Q. And one of the -- actually right after
- ⁹ the walk-throughs you indicated learning more
- about the CFRs and regulations, and part of your
- walk-through, I take it, is to satisfy yourself
- that the facility is in compliance with
- ¹³ applicable regulations, correct?
- A. To ensure we're always in compliance, to yes.
- Q. And so describe for me the process
- you've gone through over the years to learn
- ¹⁸ about and stay current on the applicable
- ¹⁹ regulations.
- A. So I've read CFR a number of times. I
- 21 refer to it often if there's questions. If we
- ²² were unsure of an interpretation of CFR, we may
- 23 have reached out for DEA to their field office
- ²⁴ for interpretation or asked them while they were

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- ¹ on-site for an audit, so I've learned from DEA
- ² what their expectations are, what they want. I
- ³ attended the DEA training seminars that are
- ⁴ sponsored by DEA in which they go over their
- ⁵ expectations or break down CFR into more detail.
- We do practice exercises on quota at
- 7 those training seminars, they talk about imports
- 8 and exports, how to fill out the forms, and how
- ⁹ to do the calculations in the way that they want
- 10 them so that they can process them more
- 11 efficiently.
- Q. Okay. Is that a -- do you still go to 12
- 13 the seminars that DEA sponsors?
- A. When they have them. They haven't
- been having them as more -- as frequently as
- 16 they did. They used to have them every other
- year, and it's been a couple of years since
- 18 they've had them.
- 19 Q. Okay. So during the time since 2001
- ²⁰ when you became involved in compliance, about
- 21 how many DEA-sponsored trainings have you been
- 22 to?

1

- 23 A. More than a dozen.
- 24 Q. And are these multi-day programs?

A. Usually they're two days.

- O. Which are those?
- A. Suspicious order monitoring, state
- ³ licensing, exports. DEA has an initiative with
- ⁴ streamlining the Customs documentation through a

Page 56

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- ⁵ database with exports.
- Q. So let me be sure -- I just want to be
- sure I've covered all the various sort of formal
- DEA-related training conferences and seminars
- that you've gone to.
 - You indicated about a dozen or so of
- the DEA-sponsored programs, although there
- hasn't been one in the last at least couple of
- years, correct?
- 14 A. Correct.
- 15 Q. And the Buzzeo, those are one a year?
- 16 A. Annual, yeah.
- 17 Q. Okay. Are there other training
- programs of that type that you've attended?
- 19 A. NADDI, but not -- NADDI, they have DEA
- speakers sometimes, but it's more about what's
- 21 going on in the industry.
- 22 Q. And do you attend the NADDI
- conferences regularly? 23
- A. I have occasionally.

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- 2 Q. And you also indicated you attended
- ³ the Buzzeo training, correct?
- A. Yes. 4
- 5 Q. How often have you done that?
- 6 A. Just about every year.
- 7 O. Up to the current?
- 8 A. Yes.
- 9 Q. What's the subject matter that's
- 10 typically covered at the Buzzeo conferences?
 - A. They usually have a DEA speaker that's
- 12 talking about NPRMs and what's on their agenda
- ¹³ and what they're working on. They'll have
- ¹⁴ subject matter experts on state licensing, and
- ¹⁵ different laws that individual states are
- ¹⁶ enacting in regards to controlled substances.
- 17 They'll have roundtable discussions on industry
- 18 topics. It's usually a two-and-a-half-day
- 19 conference.
- 20 Q. Okay. Are there particular, for
- 21 example the roundtable discussions, particular
- ones that you make a point of participating in
- 23 at these conferences?
- 24 A. Yes.

- Q. About how many times?
- A. Half dozen roughly.
- 3 Q. How recently can you recall going to
- 4 one?

5

8

12

- A. Last year. I went to a NADDI
- conference last year.
- 7 Q. Are they annual?
 - A. They are.
- Q. Okay. Apart from NADDI, Buzzeo, and
- 10 the DEA-sponsored, any other ones you can think
- 11 of?
 - A. Years ago I attended the
- 13 Pharmaceutical Security Coalition, PSC, many
- years ago, and it was only once. It was more
- 15 geared towards physical security.
- 16 Q. In one of your answers a moment ago
- you made reference to NPRM?
 - A. Notice of proposed rulemaking.
- 19 Q. Okay. Thank you.
- 20 Do you recall any particular proposed
- rules that were covered in any of the
- conferences you attended?
 - A. Recently there is one for paper.
- 24 They're trying to eliminate the carbon 222

- ¹ forms, so there's been a Notice of Proposed
- ² Rulemaking for one-page 222 forms. And there
- ³ was a recent one, but off the top of my head
- ⁴ it's escaping me.
 - Q. Okay.

5

- A. Quota, there's a recent NPRM regarding quota.
- Q. You've mentioned quota a couple of
 times. What's been your responsibility over the
 years with respect to quota?
- ¹¹ A. Initially I had very little to do with ¹² quota. In more recent years I've been involved
- with compiling and reviewing the quota letters
- 14 for increases throughout the year. The initial
- quota requests are prepared by my team, and Ireview.
- Q. When you say "quota," what do you -18 just so the record is clear what we're talking
 19 about here, what do you mean by quota?
- A. Quota is the DEA allocation system to -- for the manufacturing of controlled
- 22 substances.
- Q. And would your involvement be with respect to the manufacturing activities at the

- ¹ I would assist and review for a second set of
- ² eyes, and then Karen Harper ultimately approved
- ³ the letter for submission. Carrie at that time
- ⁴ prior to 2017 reported directly to Karen Harper.
- Q. Okay. And so the actual submission,
- 6 has that always been Ms. Harper's
- 7 man and 11114-2
- responsibility?
- A. To review -- I need clarification of
- ⁹ actual submission, entering into the database
- ¹⁰ or --

11

- Q. Yeah. Well, let me back up.
- You said -- you made reference to your
- 13 involvement being a second set of eyes. Was
- 14 there any time when you had more involvement
- 15 than simply being a second set of eyes?
 - A. Currently I do.
- Q. Okay. And so when did you take on
- ¹⁸ that additional responsibility?
- A. When Carrie Johnson started reporting
- 20 to me.
- ²¹ Q. In 2017?
- ²² A. Yes.
- Q. Okay. So prior to 2017 when
- ²⁴ Ms. Johnson started to report to you, in the

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- ¹ Hobart facility?
- A. Yes, quota only applies to the
- ³ manufacturing license. It doesn't apply to the
- ⁴ distributor license.
- ⁵ Q. And is it specific to facility by
- 6 facility?
- 7 A. Yes.
- Q. Okay. And so to the extent there's a
- ⁹ quota for Mallinckrodt St. Louis facility,
- 10 that's not something you have involvement with,
- 11 is that correct?
- 12 A. Correct.
- Q. Okay. Do you know who has the
- 14 corresponding role, the role that corresponds to
- ¹⁵ your role at Hobart with respect to the
- ¹⁶ St. Louis quota for manufacturing?
- ¹⁷ A. That would be my counterpart, Dave ¹⁸ Hunter.
- Q. Okay. And the quota that -- focusing
- on the Hobart-related quota that you do have
 responsibility for, when did you first have
- ²² responsibility for quota?
- A. So it was predominantly overseen by
- ²⁴ Karen Harper, it was compiled by Carrie Johnson,

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 second set of eyes role that you mentioned, what
- ² did your activities consist of with respect to
- ³ quota?
- 4 A. Remote -- reviewing it for grammatical
- ⁵ content in terms of if I had heard through my
- 6 role maybe we had taken on a new contract or
- ⁷ been awarded business and Carrie hadn't included
- 8 that in a request, I would remind her about that
- ⁹ or let her know about that so it could be
- 10 inclusive in the request advising DEA of all the
- information that we had available to us.
- Q. Okay. And you indicated that
- 13 initially you had very little responsibility
- 14 for -- with quota, and that changed over time.
- Did you have more responsibility when you began
- 16 reporting to Ms. Harper?
 - MR. O'CONNOR: Objection to form.
- A. I don't understand the question.
- 19 BY MR. GOTTO:

- Q. I'm just trying to understand when you
- started to have this additional responsibility,
- 22 the second eyes review of the quota
- ²³ applications.
 - A. So that would have been -- I got more

- ¹ involved in roughly '14, '15, 2014, 2015.
- ² Carrie and I both reported to Karen. Carrie had
- ³ her set of responsibilities. I had my set of
- ⁴ responsibilities. But in roughly '14 or '15, I
- ⁵ was cross-training more and taking on more
- 6 responsibilities to advance to manager, so in
- ⁷ that learning I needed to learn more about
- 8 quota, so then I started getting more involved
- ⁹ in quota.
- Q. Okay. So what did you do to learn
- 11 more about quota?
- A. More thorough on the letters,
- 13 understanding them, learned more about the
- 14 market and the dynamics that go on in the supply
- 15 chain, and the quota section training on the --
- ¹⁶ from the DEA seminars.
- Q. And so the DEA seminars on quota
- 18 training, what are the topics they cover in that
- 19 context?
- ²⁰ A. Research versus manufacturing, where
- ²¹ does the quota belong, when do you start needing
- quota. Karen mentored me because she had a lot
- of experience with quota.
- Q. So when you say "research versus

- ¹ then if that initial grant is not enough to
 - ² support, get you through the full calendar year,
 - ³ you can ask for more quota throughout the year.

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- Q. Okay. And so that initial grant is
- ⁵ granted with respect to an upcoming calendar
- 6 year?
- A. Yes, it's applied for on April 12th of
- 8 the preceding year, so we take -- for example,
- ⁹ this April 1st coming up we will take our supply
- plan for 2020 of what's needed in the market and
- convert that into API, so how much API we need,
- ¹² and then that will be applied for with DEA by
- ¹³ April 1st for 2020.
- Q. Okay. And then the DEA acts on that
- ¹⁵ application at some point prior to the upcoming
- ¹⁶ January 1, provides the quota allocation for the
- ¹⁷ upcoming calendar year, correct?
- 18 A. Yes.
- Q. And so the quota allocation -- when
- you say API, I mean, that's active
- ²¹ pharmaceutical ingredient, correct?
 - A. Yes.

22

23

5

- Q. And so is the quota for -- that the
- DEA grants for the upcoming year, is that on an

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- 1 manufacturing," what did you mean by that?
- A. So there's researcher license and
- ³ there's manufacturing licenses, and quota is not
- ⁴ required on a research license but it is
- ⁵ required on a manufacturing license, so what
- 6 project development work can be executed under a
- ⁷ research license not requiring quota, and what
- 8 project development work needs to be executed on
- ⁹ a manufacturing license that does require quota.
- Okay. And is that also what you meant
- 11 when you said when you start needing quota, is
- 12 that this research versus manufacturing
- ¹³ distinction?
- A. No, when we start needing quota is
- when the current quota is not sufficient for our
- 16 demand plan and we need to ask for more quota,
- 17 reviewing the market demand, the -- what's
- 18 needed, and how much we have will last us.
- Q. Describe for me generally how the
- ²⁰ quota process works from your perspective. The
- 21 DEA provides a quota allocation for the Hobart
- ²² manufacturing facility from time to time,
- 23 correct?
- A. Yes. We have an initial grant, and

- ¹ API by API basis?
- ² A. Yes.
- Q. And is it --
- 4 A. By molecule.
 - Q. By molecule.
- Okay. So it isn't with respect to a
- ⁷ particular dosage, for example, is that right?
 - A. I don't understand what you mean.
- Q. So, for example, would you have a
- 10 certain allocation of oxycodone for the calendar
- year as compared to an allocation of
- ¹² 20-milligram tablets, 30-milligram tablets,
- 13 etcetera?
- A. Yes, your application is submitted by
- 15 dosage form.
- Q. Okay. So for each API, the API is
- ¹⁷ then broken down to -- in different dosages?
 - A. Yes.
- Q. And that's how, ultimately the DEA
- 20 when they grant the quota, that's how it's
- 21 granted?

- A. I don't know what formula DEA uses to
- 23 grant it. We fill our application, and we tell
- ²⁴ DEA what we want and what we're going to make

with it. Very, very seldom do we get a100 percent grant.

- Q. Okay. But whatever grant you get, it is expressed in terms of by API by dosage?
- A. When we are given the grant we are given just the total API, so we apply for it specifying the dosage, but when the grant comes there's no dosage specified, and if they haven't given us 100 percent we don't know what they're expecting us to make with it.
- Q. Okay. So let's just use oxycodone for an example, that's an API, correct, oxycodone?
- ¹³ A. Yes.
- Q. Okay. And so when you submit the application, you would have that broken down in various dosages?
- ¹⁷ A. Yes.
- Q. And a certain number of tablets in each dosage, correct?
- ²⁰ A. Yes.
- Q. And you could add up how many molecules are in all those tablets and then come up with a gross amount of oxycodone API that's
- ²⁴ covered by your application, correct?

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- A. That's what the application amount was
- ² for, what all those dosage units compile total.
- Q. Okay. But then when the DEA actually
 grants the quota, it's simply an amount of that
- 5 API?

6

- ⁷ Q. Okay. And so -- and that grant, as
- 8 you indicated, may -- or frequently is less than
- ⁹ the gross amount that was applied for, correct?
- 10 A. Correct.

A. Yes.

- Q. And so when that happens, do you have an understanding once you have that quota grant
- and, let's say, it's less than the gross amount
- 14 that was applied for, what that -- what the
- 15 Hobart facility is permitted to then manufacture
- in terms of different dosages under that quotagrant?
- A. So the business will decide based onthe demand plan and the market demand what we'll
- make with the quota that we've been granted.
 Q. Okay. And so is there any need to go
- 22 back to the DEA for any further update on the
- ²³ quota or clarification once you make the
- ²⁴ determination of what to manufacture in light of

¹ the quota that was granted?

² A. No.

MR. GOTTO: Okay. Why don't we take a short break. We've been going for over an hour.

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THE VIDEOGRAPHER: The time is

5 10:13 a.m., and we're off the record.

(Whereupon, a recess was taken.)

THE VIDEOGRAPHER: The time is

9 10:31 a.m., and we're on the record.

10 BY MR. GOTTO:

Q. Ms. Spaulding, before we broke we were -- you were testifying about the quota

process and some aspects of it. And if I

understand correctly, from time to time therecan be applications for an update to the quota

during the calendar year, is that correct?

A. An increase, yes, we can request an increase at any time.

Q. And is that a process that you're

20 involved in?

A. What time frame?

Q. Well, have you been involved in it at

³ any time frame since you've been at

²⁴ Mallinckrodt?

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1 A. Yes.

Q. Okay. And what's been your

³ involvement in that process?

4 A. As we discussed earlier, began as a

⁵ second set of eyes, then took on additional

6 responsibilities, and now currently I oversee

7 the person who compiles them, and I review them

⁸ before submission.

13

9 Q. Okay. In your experience, is it --

10 what's the frequency with which there are --

11 Mallinckrodt with respect to the Hobart facility

² has made application for increase in quota?

A. Depends on the molecule. Some

molecules we get enough for our demand, and some

5 molecules we have to ask. Depends on the market

¹⁶ and disruptions. If another manufacturer is out

of supply, the distributors could be attempting

18 to get for us, so we're going to consume our

quota faster than anticipated. There's many

o different factors.

Q. Okay. Is it -- has it ever been your experience since you've been at Mallinckrodt that with respect to -- well, strike that.
When you have worked on an application

1

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- for a quota increase, what are the steps that gointo that process?
- 3 A. We first take a look at what we've
- ⁴ sold versus what we need to make for the rest of
- ⁵ the year. We subtract out what we've been
- ⁶ granted, and DEA has a formula that involves
- ⁷ what you have on your end inventory, what you
- 8 were granted, minus what you've sold in your
- ⁹ forecast, and we will run those formulas to see
- 10 if we have justification to have an increase for
- 11 that calendar year. If a justification, meaning
- this formula, shows that we have a shortfall and
- 13 that based on our sales we are entitled to more
- quota, then we will submit a request.
- Q. Okay. And I think you testified
- ¹⁶ before the break that it is sometimes the case
- ¹⁷ that the quota that's granted for a calendar
- 18 year is less than what was applied for, correct?
 - A. Yes, and many times it's less.
- Q. Okay. And so if the quota -- let's
- 21 say the quota was granted for less than what was
- ²² applied for, and sales of that particular API
- ²³ are consistent with what the forecast had been,
- 24 so as the year is unfolding, consistent with
- ¹ what your application originally showed, you'd
- ² be running short, correct, if the quota was less
- ³ than what you applied for, correct?
- ⁴ A. Correct.

19

- ⁵ Q. And so in that situation, would you
- 6 apply for increased quota?
- 7 A. Yes.
 - Q. Okay. So it could sometimes be the
- 9 case that the application for increased quota
- 10 could show sales consistent with what had
- ¹¹ previously been forecast, but the shortage
- 12 arising from the fact that the quota that was
- 13 granted was less than had been applied for?
 - A. Yes.

14

- MR. O'CONNOR: Object to form.
- 16 BY MR. GOTTO:
- Q. And then sometimes it may be the case
- that sales were actually greater than what had
- ¹⁹ been forecast for one reason or another, and a
- 20 shortage from the quota results, correct?
- ²¹ A. Yes.
- Q. Okay. In your experience, what's the
- 23 time frame approximately for the DEA to act on a
- ²⁴ request for increased quota?

- A. Currently?
- Q. Sure, start with currently.
- ³ A. It's in the neighborhood of six to

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- 4 eight weeks.
- ⁵ Q. Okay. Has that changed over the
- 6 years?
- A. Yes. Several years ago it was in
- 8 excess of 12 to 16 weeks, which is very
- ⁹ difficult on the manufacturers because of lead
- o times when we have to wait so long to get a
- quota grant, or to even know if we're going to
- get quota, to be able to plan our pipeline and
- our manufacturing, so when there was greater
- 14 review within DEA and it could take four to six
- 15 -- 14 to 16 weeks. Currently we're experiencing
- about six to eight weeks.
- Q. And approximately what was the time
- 18 frame when the longer time period applied?
 - A. I don't remember the years, but it was
- ²⁰ when Joe Rannazzisi was head of DEA and was
- ²¹ reviewing and signing all quota requests.
- Q. Okay. So it was your understanding
- 23 there was a period of time when the actual head
 - 4 of the DEA personally reviewed and signed off on
- Page 71
- ¹ each quota request?
 - ² A. Yes.
 - Q. And do you know currently what the --
- ⁴ who at the DEA reviews and signs off on quota
- ⁵ requests?
- 6 A. No, I don't.
- MR. GOTTO: Can we go off the record
- 8 one second?

11

- 9 THE VIDEOGRAPHER: The time is
- 10 10:37 a.m., and we're off the record.
 - (Pause.)
- THE VIDEOGRAPHER: The time is
- 13 10:38 a.m., and we're on the record.
- 14 BY MR. GOTTO:
- ⁵ Q. So, Ms. Spaulding, when -- currently
- when there's a request for a quota increase, is
- that typically made as to one specific API?
 - A. Each quota request is by molecule.
- Q. Okay. And is there, in your
- 20 experience, is there a process of any sort of
- ¹ interaction with the DEA when the quota request
- 22 is made? Is there back and forth with the DEA,
- 23 or do you simply wait for them to act on it and
- 24 see what they do?

- 1 MR. O'CONNOR: Object to form.
- 2 A. Sometimes, sometimes, most commonly we
- ³ just have to wait until we receive a letter.
- ⁴ But if DEA wants additional information, like
- ⁵ who we're selling to or detailed sales
- 6 information, they'll e-mail us and ask for
- ⁷ whatever additional information they want for
- 8 use in reviewing our request.
- BY MR. GOTTO:
- 10 Q. Okay. And is it your experience that
- 11 generally do they ask for more information, or
- 12 is that kind of an exceptional circumstance when
- 13 they do that?
- 14 A. It's an exception to the rule.
- 15 Q. With respect to the Hobart
- ¹⁶ manufacturing quota, who is it at Mallinckrodt
- that's had primary responsibility for submitting
- the applications and any applications for
- increased quota?
- 20 A. Primary responsibility is Carrie
- Johnson. She makes the application in the
- database, and drafts the letters of which myself
- and Karen review prior to submitting.
- Q. Okay. And who is it at Mallinckrodt

- ¹ then Karen would be -- would review and approve.
- Q. Okay. So the initial, when you say
- "the initial," you mean the calendar year
- ⁴ requests that you described was due April 1st of
- ⁵ each year?
- A. Yes.
 - Q. And so what's the process that you go
- through to compile that annual request?
- A. So my team will generate all of the
- forecast data for the next year, because that's
- all we have at that time for a future year's
- forecast, and number of bottles to be sold, and
- then convert that back to amount of API, and
- account for processing waste, samples, and then
- determine a number to meet the demand plan.
- Q. Okay. And when you say your team, who
- is participating in that process?
- A. Carrie is the primary person. 19 Q. And the time period during which
- you've had that responsibility for the annual
- quota request, what's that time period?
- 22 A. When Carrie started reporting to me in
- 23 April of 2017.

18

Q. Okay. Prior to that time, who was

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- ¹ that has the authority to determine the amount
- ² of quota that will be requested from time to
- 3 time?
- A. I'm not sure I understand. Who is
- signing the letters?
- Q. Well, that would be -- one question
- would be who signs the letters, sure.
- A. Carrie Johnson is the applicator,
- ⁹ because we have log-ins with DEA, so as she's
- 10 the person filling in the data using her log-in
- 11 to DEA's database, she is the person that signs
- 12 the letters.

17

- 13 Q. Okay. Does she have the authority to
- make the decision as to the amount of quota that
- will be requested of the DEA either in an annual
- ¹⁶ request or request for increase?
 - A. No, they're all reviewed, and either
- 18 Karen or myself would approve them.
- 19 Q. Okay. Do you have an authority to
- approved without Ms. Harper's authorization?
- 21 A. For routine requests such as the
- ²² initial, which there's no extraordinary
- ²³ circumstances, yes. If there's anything
- ²⁴ unusual, extraordinary, any outlying factors,

- Page 77
- ¹ performing the corresponding duties with respect
- ² to the annual requests?
- A. Karen.
- Q. And did you assist in that other than
- the second pair of eyes role that you described?
- A. I was copied on e-mails and was
- informed, but I didn't approve.
- Q. Okay. The sales -- I'm sorry. The
- forecast data that supports the quota request,
- how is that compiled?
- 11 A. It's provided to us by our corporate
- 12 planning team.
- 13 Q. Okay. And I think you've already
- testified that it's often the case that the
- quota that's actually granted by the DEA is less
- than what's applied for, is that fair?
 - A. Yes.

17

23

- Q. So would there -- would it be possible
- to factor that in when you make the application,
- right, apply for more than you think you might
- need on the expectation that the DEA is going to
- grant less than you asked for?
 - MR. O'CONNOR: Objection to form.
 - A. It's an estimate. It's not hard

- numbers of what we're going to produce because
- ² it's a projection.
- ³ BY MR. GOTTO:
- Q. So is there any negative consequence
- ⁵ of if you were to apply for -- if you were to
- ⁶ receive quota that exceeded what you ultimately
- ⁷ turn out to need during that year, is there any
- 8 negative consequences to that?
- 9 MR. O'CONNOR: Objection to form.
- ¹⁰ A. I don't think I understand what you're ¹¹ asking.
- 12 BY MR. GOTTO:
- Q. Okay. Well, you make your quota
- ¹⁴ application for the year, and if you receive
- ¹⁵ quota that's less than what you actually need,
- obviously there's a potential negative
- ¹⁷ consequence there that you can't fill the orders
- 18 that you get?
- 19 A. Right.
- Q. And you have to update that and try to
- 21 get an increase during the year, right? That's
- ²² one scenario. Sounds like that's not an
- ²³ uncommon scenario, right?
- A. It's not. If we have excess quota at

- ¹ say frequently. Depends on the molecule.
- ² BY MR. GOTTO:
- ³ Q. And apart from this year-end
- ⁴ straddling you described where they allow you to
- ⁵ have a certain amount to keep your production
- ⁶ straddling the year-end, is there any carryover
- ⁷ from year to year of unused quota from one year
- 8 to the next?
- ⁹ A. No, absolutely not. It has to be
- o consumed by 12/31. The API has to be at your
- 11 facility. If it's not at your facility on
- 12 12/31, it's use it or lose it.
 - Q. Going back to your -- earlier today
- ⁴ you gave me a description of how your
- 15 responsibilities evolved over the years, and
- ¹⁶ we've been talking about the quota component of
- ⁻⁷ that. You indicated that at some point you
- ¹⁸ became a compliance analyst, correct?
 - A. Yes, but it was a title. It wasn't --
- ²⁰ I wasn't really an analyst. That was under the
- ²¹ Tyco days, and they only had certain job
- ²² descriptions, so I was the only one in the
- ²³ company who did what I did. They didn't really
- ²⁴ have a job title for controlled substances

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- ¹ the end of the year, we review as part of our
- ² annual process in September and October if we
- ³ are going to have excess quota, and we'll
- ⁴ relinquish to DEA and let them know that the
- ⁵ market has changed, or we had a project we
- 6 didn't need the quota for, or any number of
- ⁷ things that we're going to have excess quota.
- Now, quota factors in a year-end
- ⁹ inventory because of timelines. If you don't
- 10 get your next calendar year quota on January 1,
- 11 you're going to be out of supply for two months
- 12 if you have a product that takes eight weeks to
- make, so they allow you to have a year-ending
- 14 inventory so that you have API to start
- ¹⁵ producing to allow for continuous supply. So
- ¹⁶ we'll find out how much we need for a
- ¹⁷ year-ending inventory and what we need to meet
- ¹⁸ our plan, and if we have excess we'll relinquish
- 19 it to DEA.
- Q. And does that happen frequently that
- $^{21}\,$ you have excess quota as you're approaching the
- 22 year end?

24

- MR. O'CONNOR: Objection to form.
 - A. It happens occasionally. I wouldn't

- 1. .
- ¹ compliance associate or coordinator, so I was

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- ² assigned a job title of analyst because that's
- ³ where I fit within their career band.
- Q. Okay. So that was pre-'07, then, if
- that was during the Tyco time?
- A. Yeah, roughly. I don't remember
- ⁷ exactly, but...

11

15

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- Q. And then after Mallinckrodt spun off
- ⁹ from Tyco, what -- did you keep the compliance
- ¹⁰ analyst title at that point?
 - A. Under Covidien I believe I was.
- Q. And I've seen some documents where I
- 13 think you signed as a compliance investigator.
- Did you have that title at some point?
 - A. That was the initial role in 2001. I
- ¹⁶ was hired as a compliance investigator. Again,
- ¹⁷ it was a title. I would investigate losses in
- 8 transit, but I had many responsibilities.
- Q. Okay. And then you indicated at some
- ²⁰ point you became the senior controlled substance
- compliance coordinator?
- ²² A. Yes.
 - Q. When was that?
 - A. I don't remember exactly when.

Page 82 Q. Do you have an approximate?

- ² A. Before I was manager.
- ³ Q. Okay.
- ⁴ A. Sorry, I don't.
- ⁵ Q. And when did you become manager?
- ⁶ A. That, I remember, was April of 2017.
- ⁷ Q. Okay. But in terms of title, it was
- 3 compliance analyst and then compliance
- ⁹ coordinator and then ultimately manager, is that
- 10 fair?

1

- ¹¹ A. Yes.
- Q. Okay. Now, you indicated one of the
- 13 things you had responsibility for are DEA
- 14 audits?
- ¹⁵ A. Yes.
- Q. Tell me what the DEA audit process is
- ⁷ that you had responsibility with respect to.
- A. So when DEA came on-site to conduct an
- 19 inspection, there's point of contacts that
- ²⁰ interact with the DEA, so there was -- it was
- 21 typically myself and the security manager at the
- 22 time were the two main points of contact with
- 23 the DEA that facilitated the audit, so we would
- ²⁴ be in the front room with the DEA as they were
 - Page 83
- ¹ doing their inspection, and they'd ask us for
- ² records, and we would go to our teams and get
- ³ the records and bring them back. So we were
- ⁴ considered the audit leads.
- ⁵ Q. Okay. And who were the persons who
- ⁶ were in the role of security manager from time
- ⁷ to time?
- 8 A. Rich Nikolaus prior to 2015, I
- ⁹ believe, and currently Edward Egan.
- Q. Any other roles with respect to the
- 11 DEA audits apart from this process you described
- of retrieving records that were requested by
- 13 DEA?
- A. So I answered all of their questions
- in regards to our processes in the plant, how we
- ¹⁶ handle -- facilitated the reconciliation,
- ¹⁷ provided them with reports. Anytime that DEA
- 18 came on-site, I was the point of contact.
- 19 Whether it was for an inspection or to approve a
- 20 cage or a vault or to do any type of anything on
- 21 the site, I was the point of contact.
- Q. Okay. Does this go back to 2001 that
- ²³ you were the point of contact for DEA visits?
- A. 2001 I was what we call the back room,

- ¹ so I was the person pulling the records.
- ² Elizabeth McPhail would have been the front room
- ³ person. And then after I started reporting to
- 4 the materials manager, I became the front room
- ⁵ person because Elizabeth McPhail was pulled out
- person because Elizabeth McPhali was pulled ou
- of the DEA role and I became the lead.
 - Q. Was there a reason for that change?
- A. Not that I can remember specifically.
- 9 Q. Do you remember approximate time frame
- o when that occurred?

A. Not exactly, no.

- Q. So in terms of responding to questions
- 13 that the DEA would pose during these audits,
- what sorts of questions can you recall the DEA
- 15 posing to you?

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- A. Pretty standard audit questions, who
- do you use for your carrier, what is your
- business hours of operation, how many employees
- ¹⁹ do you have, your power of attorneys, who can
- sign 222 forms. They have a binder of 66
- 21 questions that are all specific to that license
- 22 that they're auditing.
- Q. Okay. And were they typically things
- 24 that you would be able to answer off the top of

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- ¹ your head, or normally are they things that you
- ² needed to go back and research?
 - A. Most of the time I could answer them.
- ⁴ I knew the processes, the plant inside and out
- ⁵ and could answer most of their questions. If I
- 6 couldn't, I didn't guess or speculate. I'd tell
- 7 them I'd get the answer and get back to them.
 - Q. And the DEA audit, is it a regularly
- 9 scheduled event with a regular frequency, or was
- 10 it just whenever they happen to tell you they're
- 10 It just whenever they happen to tell you the 11 going to do it?
- ² A. They're typical actually unannounced,
- 3 so it's whenever DEA shows up at our door. We
- need to be ever constantly ready for the DEA
- audit at any time, which we are.
 O. Is it ordinarily done -- ever
- Q. Is it ordinarily done -- even though
- it may be unannounced, is it approximately an annual event, or is it done more frequently than
- 19 that?
- A. The past audits have no rhyme or
- reason to any type of frequency.
- Q. Does the DEA after their audit provide
- 23 you with any sort of report or their feedback as
- 24 to the results of the audit?

- A. There's never a DEA report. If they
- ² have concerns, they will discuss them with you
- ³ at the time of the audit. They may direct us --
- ⁴ they may ask us a process, and I explain it, and
- 5 they go, yeah, we're not comfortable with that,
- 6 we want you to do it this way. And so we always
- ⁷ do whatever DEA directs us because they have
- ⁸ jurisdiction over us.
- Q. Can you recall specific examples of
 any sort of negative feedback you got from the
 DEA as to a process or other matter that came up
- in the course of their audit?
 - MR. O'CONNOR: Objection to form.
- A. A negative, I'd say no. They, you
- ⁵ know, may, well, we don't really like that, or
- ¹⁶ we think you should do it this way, or it will
- make it -- you know, if you give us a report in
- 18 this format it makes it easier for us to
- 19 reconcile.

13

- Negative, I don't -- I don't know what would be considered negative. Any feedback they gave us was always constructive.
- Q. Sure. Maybe negative is a bad word. For example, you said they might from

- A. Yes.
- Q. So in what aspects of state licensing
- ³ did you have responsibility for from time to
- 4 time at Mallinckrodt?
- 5 A. I don't have any responsibility for
- 6 state licensing. I'm aware of it. I'd go to
- ⁷ the trainings so that we're aware of any states
- 8 that require us to report losses, or some states
- ⁹ have additional reporting requirements, so we
- would attend the training to make sure we're
- ¹ aware of any individual state requirements --
- 12 Q. Okay.
- A. -- that may impact the site.
 - Q. When you say "we," who else from
- Mallinckrodt attends those types of trainings?
 - A. It depends. So Karen Harper, my
- manager/director will attend, and Dave Hunter
- and myself will swap out. So we all can't leave
- ¹⁹ all at the same time, there's got to be somebody
- o at home, so we alternate and we'll take turns at
- ²¹ conferences. That's why, for example, when I
- 22 said the IQVIA conferences, you know, a half
- dozen because we alternate years of who attends.
 - Q. And how about, you indicated exports

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- 1 time to time say, well, we don't really like
- ² that, do it this way. Can you think of specific
- ³ examples where that sort of comment came back to
- 4 you?
- 5 A. We would stage material in our
- 6 manufacturing hallway if it was getting ready to
- ⁷ go into production within a day, and they said,
- 8 well, we don't really like that, we'll let you
- 9 stage it for up to a shift, so then we
- 10 immediately changed all our processes that said
- 11 we couldn't stage material for any longer than a
- 12 shift.
- Q. Anything else of that nature you can
- recall?
- A. We wanted to store material from our
- ¹⁶ manufacturing license in our distributor vault,
- and they said, no, they wanted us to write for a
- waiver. We couldn't -- it was -- it's in the
- 19 regulations that we could do it, but they asked
- 20 us to get a waiver on file, so we wrote for a
- 21 waiver on file.
- Q. You mentioned one of the topics that
- ²³ you have attended trainings on is state
- 24 licensing?

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 1 was another topic that you attend trainings on
- ² from time to time. What aspect of exports do
- ³ you have responsibility for?
- ⁴ A. That I do have responsibility for
- applying for the 161 application to export our
- ⁶ products, so I get the import permit from our
- ⁷ customer service department who liaisons with
- ⁸ our international customers, and then I file for
- ⁹ the export permit. When the expert permit is
- 10 received, I notify distribution and customer
- 11 service that the order can be released, we have
- 12 the permits.
- Q. And you indicated the suspicious order monitoring was one of the topics that you
- attended trainings on. What aspects of
- accorded trainings on. What aspects of
- suspicious order monitoring do you have
 - responsibility for?
- A. Currently that is done by my group. I
- 19 have a data analyst auditor that reports to me,
- and she is the primary contact for part of our
- ²¹ suspicious order monitoring program and our
- ²² anti-diversion program. She does the daily
- orders review.

24

Q. And who is that?

- A. Rachelle Rogers currently.
- 2 Q. And what is the aspect of the SOM
- program that your team has responsibility for?
 - A. So we review the orders that are held
- ⁵ for review that meet the algorithm criteria, we
- 6 do Google searches, we do chargeback reviews, we
- ⁷ respond to the DEA for shipping history
- 8 verifications, we're in the process of
- ⁹ transitioning the customer checklists to Hobart,
- 10 off the top of my head.
- Q. That customer checklist transitioning, 11
- what -- it's being transitioned from where?
- 13 A. It's currently residing with the --
- ¹⁴ our customer data integrity group, and we're
- going to be reviewing them in Hobart as opposed
- to out at corporate.
- 17 Q. And for how long has your team had
- these responsibilities with respect to SOM?
- 19 A. Since April of 2017.
- 20 Q. So before that time, what
- ²¹ responsibilities did you have with respect to
- 22 SOM?

1

- 23 A. I was a backup reviewer to the auditor
- ²⁴ analyst who was located in St. Louis, and I was

- ¹ the role, what do you mean by that?
 - A. So when the distribution center was in

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- ³ St. Louis, they had a program in place, and when
- 4 it moved to Hobart in 2001 that program
- transferred over to Hobart.
- Q. Okay. So there was an algorithm in
- place from 2001 at Hobart for SOM?
 - A. To the best of my knowledge, yes.
- Q. Do you recall what that algorithm
- consisted of in any regard going back to 2001?
- 11 A. I know it had something to do with
- sales history, but I don't remember the exact
- formula.
- 14 Q. Did you have an understanding of how
- the algorithm changed over time?
- A. Not really, not until I was involved
- 17 in it in 2012.
- 18 Q. So since 2012, has the algorithm
- 19 changed?
- 20 A. Yes.
- Q. And have you had an understanding of
- how it has changed since then?
- 23 A. Yes.
- Q. And what -- tell me what you can

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- ¹ a member of the SOM team.
- Q. As a backup reviewer, what was your ³ role there?
- A. So if the primary reviewer was on
- ⁵ vacation or out of the office, then I would
- 6 conduct -- excuse me, I would conduct the daily
- ⁷ reviews.

15

- Q. And what do those reviews consist of?
- A. Orders that have gone -- orders that
- 10 have met the algorithm hit and have gone on
- 11 hold, to review and determine if they're
- 12 appropriate to release.
- 13 Q. And when did you first have that
- ¹⁴ backup responsibility?
 - A. Roughly 2012.
- Q. And you've made reference a couple 16
- times to the algorithm hit. When was the
- 18 algorithm implemented, do you recall?
- 19 A. There's always been an algorithm in
- place since I went into the role. We've
- ²¹ constantly enhanced the algorithm. But the 22 exact formula of it, I don't remember the
- ²³ specifics.
 - Q. And when you say since you went into

- ¹ recall as to how it's changed since 2012.
- A. Since 2012, we were initially looking
- ³ at 18-month history based on the bill to, and
- 4 now we're looking at the 18-month history based
- ⁵ on the ship to.
- Q. And so tell me what the difference is
- ⁷ between bill to and ship to.
 - A. So bill to is -- a parent company is
- where the bills go to, but they may have
- 10 distribution centers all throughout the United
- 11 States, and that's the ship to. So we bill to
- one location but we physically ship to another
- location.
- 14 Q. Okay. Any other changes in the
- algorithm since 2012 that you're aware of?
- A. Not that I personally am aware of.
- But it was overseen by corporate, so I don't
- know if they may have been making changes to it
- 19
- 20 Q. Do you have any understanding as to
- the reason for the change from bill to to ship
- 22 to?
- 23 A. Just to always make it better and
- 24 thought it would be an improvement.

- Q. You indicated that you've been a
- ² member of the SOM team. For how long have you
- ³ been a member of the SOM team?
 - A. Well, I started doing the backup
- ⁵ reviews in 2012, but I don't think I was part of
- 6 the team until '14 or '15, right around there.
 - Q. So is the -- was the change to the
- algorithm that you described something that the
- SOM team had involvement on?
- 10 A. Yes.
- 11 Q. Were you involved in discussions of
- 12 that change?
- 13 A. Yes.
- 14 Q. And what can you recall of those
- 15 discussions?
- 16 A. Just that we thought it would be
- better to see the individual distributors versus
- the parent company to see the amounts going to
- individual distributors for analysis purposes.
- 20 Q. And do you recall why it was thought
- that that would be better?
- 22 A. Initially we thought that looking at
- the parent company as a whole would be better,
- ²⁴ because then if a distributor was shuffling

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- ¹ drug take-back boxes in our local communities
- ² for the community to take back the unwanted
- medicines. It's a comprehensive program. We
- ⁴ have disposal pouches that our government
- ⁵ regulatory affairs department has provided to
- pharmacies and customers for people to dispose
- of unwanted opioids.
 - Q. To your knowledge, is there someone at
- Mallinckrodt that has responsibility for the
- overall comprehensive anti-diversion program?
- 11 A. We all have components of it. It's
- made up of different departments. I guess the
- overarching would be legal, corporate legal.
- 14 Q. And when you use the word "diversion,"
- what do you mean by that?
- A. Something taken out of the lifecycle
- in the hands of where it doesn't belong.
- Q. When you say "lifecycle," what do you 19 mean?
- 20 A. So we use the term analogy inside of
- the plant where if it's not in the lifecycle, so
- if it's not in the process of dispensing,
- blending, compression or packaging, it's out of
- ²⁴ the lifecycle.

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- ¹ between their distributions we wouldn't see it
- ² if we were looking at individual distributor,
- ³ but by going -- looking at each distributor,
- 4 then we could see what we were directly shipping
- ⁵ to each location.
- Q. You indicated that your team currently
- ⁷ has at least some responsibility for the
- anti-diversion program?
- 9 A. Yes.

12

- 10 Q. And what are the responsibilities
- 11 related to the anti-diversion program?
 - A. So we answer any DEA or law
- ¹³ enforcement requests for shipping history
- 14 information through our global security
- 15 director. We receive -- I may receive a request
- 16 from a law enforcement agency for placebo
- ¹⁷ tablets for them to use in investigations, and I
- ¹⁸ will facilitate that through the global security
- 19 vice president. Anything that we can do to help
- 20 battle diversion if we're asked upon it. We
- 21 keep up-to-date with trends so that we have
- 22 knowledge and aware of what's being abused so
- 23 that we can pay particular attention to any
- ²⁴ specific molecule, drugs of concern. We sponsor

- Q. So that lifecycle that you've
- described, dispensing, blending, compression or
- packaging, are those all things that occur in
- 4 the plant?
- A. Yes.
- Q. Okay. So is diversion something that
- occurs in the manufacturing process, as you use
- 8 the term?
- A. There's potential. We have to
- maintain effective controls to detect diversion.
 - Q. And what controls are in place in
- terms of diversion in the manufacturing process?
- 13
 - A. There's many different controls,
- 14 security systems, physical securities,
- tamper-evident bags, seals, two-person
- verifications. Every department has individual
- procedures based on their exposure and
- 18 processing step.
- 19 Q. Okay. And then is there diversion
- that can occur after the product leaves the
- manufacturing facility?
- 22 A. Out of our hands?
 - Q. Yes.

23

24

A. I would say yes, there's a lot of

Case: 1:17-md-02804 Doc #: 1984-19 Filed: 07/24/19 26 of 84. PageID #: 253546 Highly Confidential Ty Review Page 98 Page 100 ¹ opportunity for that. 1 2012. Q. Okay. And some of the anti-diversion ² BY MR. GOTTO: ³ steps that you described, for example placebo Q. Do you recall any time at Mallinckrodt ⁴ tablets, to law enforcement, that would be ⁴ receiving any -- well, during the period that ⁵ you reported to Ms. Harper, was there any --⁵ related to diversion that's occurring after the 6 ever a time when Ms. Harper communicated to you ⁶ product leaves your manufacturing facility, ⁷ that -- a belief that diversion was a serious 7 right? 8 8 problem? A. Yes. Q. And so diversion in that sense after MR. O'CONNOR: Objection to form. A. She may have. I don't remember any ¹⁰ it's left the manufacturing facility, when you 10 11 specifically. ¹¹ use the term diversion in that context, what 12 BY MR. GOTTO: 12 does it mean to you? 13 A. Not where it belongs. Q. Okay. Do you recall anyone else at Q. And you're aware that the 14 Mallinckrodt at any point communicating to you a belief that diversion was a serious problem? 15 litigation -- I realize you haven't read any of MR. O'CONNOR: Objection to form. 16 the operative complaints, but you're aware that 17 A. I remember potentially Bill Ratliff, ¹⁷ the litigation in large part pertains to various opioids that have, to use your term, wound up 18 who was the security director at the time, not where they belong, correct? 19 raising the concern. 20 20 BY MR. GOTTO: A. Yes. 21 Q. Okay. In what context can you recall Q. And you're aware that that's become a ²² serious problem over the last period of time, 22 that? 23 correct? A. Not specifics. Q. Do you recall the approximate time MR. O'CONNOR: Objection to form. Page 99 Page 101 A. Yes. ¹ frame? ² BY MR. GOTTO: A. No. There was a lot going on. Q. When do you recall first being aware Q. You indicated that Mallinckrodt has a ⁴ that the diversion of opioids was a serious ⁴ comprehensive program to try to address problem? ⁵ diversion, correct? 6 MR. O'CONNOR: Objection to form. A. Yes. 7 A. I don't remember exactly when I --Q. And so let's just talk about some of 8 when it started occurring to me. the components of that. One of them you indicated was providing placebo tablets to law BY MR. GOTTO: 10 Q. Okay. When you -- in 2001 when you enforcement, correct? ¹¹ first had responsibility in compliance, did you 11 A. Yes. view diversion of opioids at that point as a 12 Q. And do you recall when that began? 13 serious problem? A. Approximately 2016. 14 MR. O'CONNOR: Same objection. Q. And you indicated that one of the 15 things that's done with respect to diversion is A. In 2001? ¹⁶ BY MR. GOTTO: 16 to keep up-to-date on what the drugs of concern are, correct? 17

- Q. Uh-huh.
- 18 A. No, I wasn't aware of it at that time.
- 19 Q. How about in 2012 when you indicated
- 20 you became a member of the SOM team, at that
- point did you view diversion as a serious
- 22 problem?
- 23 MR. O'CONNOR: Objection.
- 24 A. I don't recall if I did or not in

- 18
 - A. Yes.
- 19 Q. And I take it in that sense you mean concern to law enforcement?
- 21 A. Yes, and to DEA. DEA uses the
 - terminology drugs of concern. Q. Okay. And do you do anything
- ²⁴ personally to stay up-to-date on what the drugs

- ¹ of concern are?
- A. I read the DEA's web page frequently.
- ³ The auditor analyst in our team does social
- 4 media reviews. We benchmark amongst our team
- ⁵ members between Webster group, St. Louis, and
- 6 Hobart. If somebody sees an article that's of
- ⁷ concern, they'll share that article so that we
- 8 can keep up-to-date with what's going on.
- 9 Q. Okay. And this process of being
- 10 up-to-date on drugs of concern, when did that
- 11 begin, at least as far as your own involvement
- 12 in it?
- A. With the DEA conferences, that's where
- ¹⁴ we would hear that terminology, and they'd say
- 15 they're paying particular attention to
- 16 hydrocodone because it's a drug of concern.
- 17 That was a comment when the quota reviews were
- 18 taking an extended amount of time, industry was
- 19 asking DEA why it's taking so long, and they
- ²⁰ said they were paying particular attention to
- 21 drugs of concern.
- Q. And when you're aware of a drug being
- ²³ identified as a drug of concern from time to
- 24 time, what steps would that trigger at

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- ¹ were concerned about Codeine because that would
- ² remain a 3, and they were concerned that that
- ³ would start replacing the hydrocodone. Most
- 4 recent conference a couple years ago, they said
- ⁵ hydromorphine 8-milligram was starting to be
- 6 abused.

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- Q. And so the drugs that you can recall
- ⁸ being identified as drugs of concern, were they
- ⁹ all drugs that Mallinckrodt manufactured?
 - A. Yes.
 - Q. And were they all drugs that
- 12 Mallinckrodt had a significant market share at
- least of generics?
 - MR. O'CONNOR: Objection to form.
- A. I don't know, have any details on
- 16 market share.
- 17 BY MR. GOTTO:
- Q. Okay. Were you aware from time to
- 19 time that Mallinckrodt was a leading
- 20 manufacturer of many of the opioid drugs of
- 21 concern that were identified from time to time?
 - MR. O'CONNOR: Objection to form.
- A. No specific details. I had heard, you
- 24 know, our site director refer to us as being one

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- ¹ Mallinckrodt with respect to that particular
- ² drug?
- ³ A. Nothing different. We would still do
- 4 all of our same processes that we always have
- ⁵ done, it's just we were more responsive to a
- 6 molecule that may be more susceptible to
- ⁷ diversion.

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- Q. So more sensitive to it, but how does
- ⁹ that sensitivity manifest itself in any
- ¹⁰ particular action?
 - A. We may escalate quicker if we see a
- problem, or if I get a call from a law
- 13 enforcement and they've expressed that they had
- ¹⁴ a drug bust and it was of oxycodone, I would
- 15 make sure that our security director and global
- ¹⁶ VP were aware of it so that they could reach out
- and assist to the best of our ability.
- Q. So what drugs can you recall being
- 19 identified as drugs of concern? You've already
- ²⁰ mentioned hydrocodone. What other ones can you
- 21 recall?
- A. Hydrocodone, oxycodone. When DEA
- 23 rescheduled hydrocodone from a C3 to a C2, they
- ²⁴ had said at one of their conferences that they

- ¹ of the top manufacturers, but I didn't have
- ² firsthand knowledge of that.
- ³ BY MR. GOTTO:
- 4 Q. You've heard reference to an opioid
- ⁵ epidemic in this country, correct?
- A. Yes.
- O. When do you first recall being aware
- 8 that there was an opioid epidemic?
- 9 MR. O'CONNOR: Objection to form.
- A. I don't remember the exact time frame.
- ¹¹ BY MR. GOTTO:
- Q. Is it something that you can recall
- 13 receiving any information from others at
- Mallinckrodt about?
 - A. No.

- Q. You'd agree that certain prescription
- ⁷ opioids manufactured by Mallinckrodt have been
- 8 diverted over the years, wouldn't you?
- MR. O'CONNOR: Objection to form.
 - A. Yes.
- 21 BY MR. GOTTO:
- Q. And you would agree that certain
- opioids manufactured by Mallinckrodt have
- ²⁴ contributed to the opioid epidemic, wouldn't

1 you?

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- MR. O'CONNOR: Objection to form.
- A. I don't know that.
- ⁴ BY MR. GOTTO:
- Q. You indicated that one of the -- one
- ⁶ of your responsibilities has been to learn about
- ⁷ applicable regulations that apply to the Hobart
- ⁸ facility's manufacturing and distribution
- ⁹ licenses, correct?
- ¹⁰ A. Yes.
- Q. And do those include requirements to
- design and maintain a suspicious order
- ¹³ monitoring program?
 - A. Yes.
- Q. And so when did you first become
- familiar with those regulatory requirements?
 A. So I knew that there was a system in
- 18 place that was being reviewed out at corporate
- in the early 2000s, and then I recall the
- 20 letters to industry as calling it out
- 21 specifically.
 - Q. The letters from Mr. Rannazzisi?
- A. Yes, from DEA.
 - Q. Did you receive those letters when

A. No, just the early 2000s. I wouldn't

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- ² want to guess. I can't remember exactly.
- ³ Q. All right. What would you do when
- 4 there was an algorithm hit that -- you indicated
- ⁵ you would review it through customer service.
- 6 What were the specific steps you would take?
 - MR. O'CONNOR: Objection to form.
 - A. So if the order was -- on the list was
- 9 a clinic, and it was a higher than -- order than
- 10 they had been ordering historically, I would
- 11 contact customer service, because they had the
- 12 contacts with the customer, and say can you find
- out why this customer has ordered X number of
- 14 bottles. And very commonly they would come back
- ¹⁵ and they would say, well, the customer is moving
- and they ordered a double order to get them
- 17 through until they get to their new location and
- 18 their new 222 forms, or they were part of a
- 9 chain and one of their other sister clinics
- 20 closed so they were taking on those patients.
- 21 And then I would write on the list of why, and
- 22 I'd file it.
- Q. When you use the term "algorithm hit,"
- ²⁴ are you familiar with the term "peculiar order"?

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- 1 they went out?
- A. We received two of them. There was a
- ³ third one that we didn't receive, like corporate
- 4 had it from some avenue.
- ⁵ Q. Okay. So you were aware of corporate
- ⁶ review in the early 2000s. In terms of your --
- ⁷ any personal involvement you had or
- 8 responsibility that pertained to Mallinckrodt's
- ⁹ regulatory obligation to design and maintain an
- ¹⁰ effective SOM program, when did you first have
 - ¹ any personal responsibility in that regard?
 - A. So a transition between Hobart and
- ¹³ corporate a few times. There was a period, I
- don't remember the exact years, early 2000s, of
- ¹⁵ which I would review the orders that were
- algorithm hits, and if need be get additional
 information through customer service. And then
- 18 there was a point in time where it had
- 19 transitioned back to corporate and was being
- ²⁰ reviewed at the corporate level.
- Q. So when you -- during the period of
- 22 time when you had responsibility to review the
- ²³ orders that were algorithm hits, any
- ²⁴ approximation what that time period is?

- A. I've heard of that before.
- Q. Okay. Was that a term that was part
- ³ of the Mallinckrodt SOM process at some point?
- 4 A. Yes.
 - Q. And so was an algorithm hit, as you've
- 6 used that term, the same thing as an order that
- ⁷ was identified as a peculiar order?
 - A. Could be, yes.
- ⁹ Q. And so if an algorithm hit order was
- provided to you, or you became aware of it for
- 11 SOM purposes, and you went through customer
- 12 service and got an explanation and you noted
- ¹³ what that explanation was, what would happen
- ¹⁴ after that with respect to that particular
- 15 order?

- A. It would be released.
 - O. It would be filled?
- A. No. I apologize. So at that time
- 19 these were excessive order reports, so it had
- already been shipped, and I was reviewing the
- orders after they had been shipped.
- Q. Okay. So what would happen? Would
- ²³ anything happen after that, once you got the
 - response back from customer service and you

- ¹ noted whatever the response was that you
- ² received? Would anything further happen with
- ³ that order?
- 4 A. Those reports were sent to DEA. With
- ⁵ that order, no, nothing further would happen
- 6 with that order.
- Q. Okay. But the -- there was a report
- 8 sent to the DEA?
- 9 A. Mm-hmm.
- Q. And what was the nature of that
- 11 report? Was it a regular monthly report, or was
- 12 it a particular report with respect to each
- 13 order?
- MR. O'CONNOR: Objection to form.
- A. I don't remember if it was monthly or
- ¹⁶ quarterly, but it was a PDF that was sent to DEA
- ¹⁷ and what DEA classified and categorized as
- ¹⁸ excessive order reports.
- 19 BY MR. GOTTO:
- Q. Okay. And was -- were you the person
- ²¹ who submitted those reports to DEA?
- A. Yes, at that time.
- Q. And again, do you have a time frame in
- ²⁴ mind when this was the applicable procedure?

- 1 A. Okay.
 - Q. Do you recognize that e-mail?
 - ³ A. No.
 - Q. Did you annually establish goals that

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- ⁵ you would -- you and Ms. Harper establish what
- ⁶ your goals would be for the upcoming year?
 - A. Yes.
 - Q. Any reason to think that this e-mail
- ⁹ does not accurately describe what your goals are
- o for 2010?

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- A. No.
- Q. Okay. And among those goals, you'll
- 13 see it indicates "Continue implementation and
- 14 ongoing upgrades of the Suspicious Order
- Monitoring Program by second quarter fiscal year16 '10"?
- ¹⁷ A. Yes.
- Q. And the fiscal here at Mallinckrodt
- 19 ends when?
- A. At this time our fiscal year was
- ²¹ October 1 through September 30 -- 30.
- Q. Okay. So the fiscal year 2010 would
- be the year ending September 30, 2010?
- ²⁴ A. Yes.

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- A. No. I remember doing it early in my
- ² career, and then it was transferred out to
- ³ St. Louis, out to corporate, and I -- that's why
- 4 I say early 2000s. It was the early part of my
- ⁵ career, but I don't remember the exact time.
- 6 Q. Okay. So --
- A. May I be excused?
- 8 Q. Yes.
- 9 MR. GOTTO: Let's go off the record.
- THE VIDEOGRAPHER: The time is
- 11 11:26 a.m., and we're off the record.
- (Whereupon, a recess was taken.)
- THE VIDEOGRAPHER: The time is
- 14 11:40 a.m., and we're on the record.
- 15 (Whereupon, Mallinckrodt-Spaulding-1
- was marked for identification.)
- 17 BY MR. GOTTO:
- Q. Ms. Spaulding, we've handed you a
- 19 document that we marked as Exhibit 1 bearing
- 20 Bates MNK-T1_0000278740, appears to be an e-mail
- 21 from Karen Harper to you dated 11/11/09
- 22 concerning your goal.
- Would you please take a moment to look
- 24 at that e-mail?

- Q. And so the second quarter of that year
- ² would have been ending on March 31, 2010, is
- 3 that right?
 - A. Yes.
 - Q. Do you recall what the implementation
- 6 and ongoing upgrades tasks were that you -- that
- ⁷ your goal included for fiscal year 2010?
- 8 A. No.
- ⁹ Q. Fair to say that at this point you
- 10 would have had an understanding of at least some
- ¹¹ aspects of the SOM program at this time,
- 12 correct?

17

- A. Some aspects, yes.
 - Q. Had you had responsibility for
- implementation for upgrade of any aspect of the
- 16 SOM program for fiscal year 2009?
 - A. I don't remember.
- Q. And do you have any recollection of
- 19 upgrades that you were involved in considering
- ²⁰ in fiscal year 2010?
 - A. No, not any specifics.
- Q. Do you have any recollection as to any
- ²³ aspects of the SOM program that Ms. Harper
- ²⁴ indicated to you required upgrading in this time

Page 114 Page 116 1 frame? ¹ '10 Assessment. 2 MR. O'CONNOR: Objection to form. Would you take a look at that document A. Can you restate that, please? 3 and tell me if you recognize it? ⁴ BY MR. GOTTO: (Witness reviewing document.) A. This is my year-end review for fiscal 5 O. Yes. Do you have any recollection of year '10. ⁷ Ms. Harper in this time frame indicating to you Q. Okay. Did you receive a similar 8 that there were any particular aspects of the review each year? SOM program that required upgrading? A. There's a review done each year, it's 10 A. I don't remember the specifics, no. not -- it's a different software program, but 11 Q. Do you have a general understanding of yes, there's a review done each year. ¹² what required upgrading? Q. Okay. If you would turn to the page 13 A. No. that's numbered 5, it ends in Bates 708. And 14 Q. Do you recall if there was a written the Performance Factor or Target Competency is SOM program at this point? "DEA Reports." A. What do you mean by "written"? 16 Do you see that? 16 17 Q. Well, was there a SOM program that was 17 A. Yes. memorialized in any sort of document? Q. Okay. And in the Expected Results A. Oh, an SOP? paragraph, the last sentence says "Continue 19 20 Q. Well, or any sort of document. implementation and ongoing upgrades of the 21 A. Not at this time. I don't remember Suspicious Order Monitoring Program by second 22 what was in place at this time. quarter fiscal year '10." 23 23 Q. Okay. You don't recall one way or the That's what we had seen in the prior other whether there was a written program or ²⁴ document, correct, your goals for fiscal year Page 115 Page 117 1 '10? 1 not? 2 A. I don't. A. Yes. Q. Do you recall working with anyone in Q. Now, that was -- was that upgrade 4 fiscal year '10 on the implementation and 4 accomplished in fiscal year '10? ⁵ upgrading of the SOM? A. I don't remember what the upgrade was A. In fiscal year '10. I know there was 6 to know whether it was completed that year or ⁷ a review of the program done. I don't know what ⁷ not. year it was. Q. So in your "End-of-Year 9 Q. Okay. Who can you recall being Accomplishments (Employee)" paragraph, the last 10 involved in that review? 10 sentence indicates "Continuing to assist and A. Karen Harper. 11 implement upgrades on the SOM when identified 12 Q. Anyone else? ¹² along with generation of a quarterly report to A. There would have been other 13 DEA." 13 14 stakeholders of the business, but I don't 14 Do you see that? remember the specific people. 15 A. No. I'm sorry. Which one? Under 15 Q. And you don't recall what the time 16 that same one? 16 frame was of that review? 17 Q. Sure. Yes, "End-of-year 18 A. No. Results/Accomplishments (Employee)," the 19 paragraph that begins "All controlled substance (Whereupon, Mallinckrodt-Spaulding-2 20 was marked for identification.) 20 reports." 21 21 BY MR. GOTTO: A. Okay. My -- that was my feedback. 22 Q. We've handed you what we've marked as 22 Okay. I'm sorry. 23 Exhibit 2, a multi-page document beginning at Q. It's the last sentence of that

²⁴ paragraph.

²⁴ MNK-T1 0000490704, appears to be a Fiscal Year

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- ¹ A. Yes.
- ² Q. Okay. And then if you look at the
- ³ following paragraph "End-of-Year
- ⁴ Results/Accomplishments (Manager)," would that
- ⁵ have been Ms. Harper preparing that?
- A. Yes. So the employee was my -- my
- ⁷ review of my work throughout the year, and then
- 8 the next one was Karen's, yes.
- ⁹ Q. Okay. And under the manager
- ¹⁰ paragraph, the last sentence reads "Eileen
- volunteered for extra responsibility within the
- 12 Suspicious Order Monitoring Program in fiscal
- 13 year '10, enhancements to the system and
- ¹⁴ expansion of Eileen's role will be accomplished
- 15 in fiscal year '11."
- Do you see that?
- ¹⁷ A. Yes.
- Q. And so does that indicate that the --
- 19 whatever the upgrades were that were the subject
- ²⁰ of your goal for fiscal year '10 were not
- ²¹ actually implemented in fiscal year '10,
- 22 correct?
- MR. O'CONNOR: Objection to form.
- A. I don't know that.

¹ BY MR. GOTTO:

- ¹ submitted to DEA.
 - Q. And so was that a report you were
 - ³ submitting in fiscal year 2010?
 - A. I don't remember. "When identified
 - along with generation of quarterly report."
 - 6 Q. Well, you make reference under your
 - ⁷ accomplishments to generation of a quarterly
 - 8 report to DEA, correct?
 - 9 A. Yes.
 - Q. And that quarterly report would be the
 - ¹ algorithm hit or peculiar order hit report that
 - ¹² you testified to earlier today, correct?
 - A. Yes.

13

- Q. Do you know if any orders were
- ¹⁵ identified as suspicious orders in fiscal year
- 6 2010 by Mallinckrodt?
- ¹⁷ A. No, I don't know.
- ⁸ Q. Can you recall at any time during your
- 19 time at Mallinckrodt an order being reported to
- ²⁰ the DEA by Mallinckrodt as a suspicious order?
- ²¹ A. Yes.
- Q. When can you recall that?
 - A. I don't know when it was for. I don't
- ²⁴ know when it was reported.

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- Page
- Q. Okay. Well, there's nothing either in your -- the employee end-of-year
- ⁴ results/accomplishments or the manager
- ⁵ end-of-year accomplishments that indicates that
- ⁶ those upgrades were completed in 2010, correct?
- ⁷ A. Correct.
- 8 Q. And the manager comments indicate that
- ⁹ there will be enhancements and expansion of your
- ¹⁰ role accomplished in fiscal year '11 -- 2011,
- 11 correct?
- 12 A. Yes.
- Q. Do you recall what those enhancements
- 14 to the system or expansion of your role were in
- 15 2011?
- 16 A. No.
- Q. Under the paragraph -- the employee
- 18 feedback paragraph, at the very end there's
- ¹⁹ reference to quarterly report to the DEA.
- Do you see that?
- ²¹ A. Yes.
- Q. What was that quarterly report?
- A. So that was the algorithm hits for
- ²⁴ each month combined by quarter and then

- Page 121
- Q. Do you recall any details about the order?
- A. Yes, it was for fentanyl that was
- ⁴ going to a veterinary clinic or a veterinarian.
 - Q. Okay. And was this a single incident?
- A. That I was aware of. I don't -- there
- ⁷ was others that were part of the program, and
- 8 monitoring, they may have reported.
- ⁹ Q. Okay. As far as your own personal
- 10 knowledge, you're only aware of the one, right?
 - A. Yes.

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17

- Q. And in terms of have you heard of
- 13 others at Mallinckrodt -- other than things
- 14 you've had personal involvement with, have you
- 15 heard of other orders that Mallinckrodt reported
- 16 to DEA as suspicious orders?
 - A. I don't recall.
- 18 Q. Okay.
- (Whereupon, Mallinckrodt-Spaulding-3
 - was marked for identification.)
- 21 BY MR. GOTTO:
- Q. We've marked as Exhibit 3 a two-page
- ²³ document bearing a Bates MNK-T1 000702654.
- Would you take a moment to look at those

Page 122

1 e-mails, please?

- ² (Witness reviewing document.)
- ³ A. Okay.
- ⁴ Q. Do you recognize those e-mails?
- 5 A. No.
- 6 Q. Okay. These refer to a midyear
- ⁷ assessment done in April of 2011, correct?
- 8 A. Yes.
- ⁹ Q. Was that a normal process at
- 10 Mallinckrodt, that you would receive a midyear
- 11 assessment of your performance?
- 12 A. Yes.
- Q. Okay. The e-mail from Ms. Harper on
- ¹⁴ April 7th of 2011 indicates that you took the
- 15 lead in auditing Cedardale distributor after the
- ¹⁶ program identified that customer as distributing
- excessive amounts of oxycodone into the State of
- 18 Florida, correct?
- 19 A. Yes.
- Q. And that you proofread and edited the
- 21 three revised SOPs related to SOM, correct?
- ²² A. Yes.

1

- Q. Do you recall the Cedardale audit
- 24 that's referred to?

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- ¹ just show up? How did it come to be?
- A. It was scheduled.
- Q. And how did you know what procedures
- ⁴ to follow in conducting that audit?
 - A. So what our process was, or -- so we
- ⁶ -- just through conducting audits, learning from
- ⁷ DEA what were drugs of concern, we went and
- 8 reviewed their SOM program.
- ⁹ Q. Okay. Well, let me back up.
- Had you conducted other audits of
- distributors prior to this one?
- ¹² A. No.
- Q. Okay. And had you participated in any
- ⁴ audits of distributors prior to this one?
- A. I hadn't participated in on-site
- ¹⁶ audits, no.
- Q. Okay. So how did you know what to do
- as part of the audit if you hadn't done one
- ⁹ before or participated in an on-site audit?
- A. So we had -- we've had collaboration
- 21 calls with distributors that I had been on, and
- ²² had heard the questions that the compliance
- ²³ manager and the security director from corporate
- ²⁴ had been asking. We had a checklist that we
- Page 123
- A. Yes.
- Q. What can you recall about that audit?
- ³ A. The security manager and myself went
- ⁴ to Cedardale in New Jersey to perform an on-site
- ⁵ audit of their -- it's more a collaboration
- ⁶ visit just to review their SOM program.
- ⁷ Q. And what triggered that audit?
 - A. A report that Karen had in which she
- 9 saw a high amount of oxycodone, or the team saw
- ¹⁰ a high amount of oxycodone going into the State
- 11 of Florida.
- Q. Okay. And who was the security
- 13 manager who performed that audit with you?
- ¹⁴ A. Rich Nikolaus.
- O. And I take it that was an on-site
- ¹⁶ audit of Cedardale's facility?
- 17 A. Yes.
- Q. Had you been to that facility
- ¹⁹ previously?
- ²⁰ A. No.
- Q. Had you had any interaction with the
- ²² people at Cedardale prior to your audit?
- ²³ A. No.
- Q. Was the audit scheduled, or did you

¹ used to prompt questions. We knew what our own

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- ² program was at the time. We had gone to
- ³ trainings and had -- from DEA and who had said
- 4 from the pulpit that, for example, thresholds
- ⁵ are not acceptable as a stand-alone SOM program,
- 6 that's not an indicator of a good program if
- ⁷ it's only based on threshold quantities.
- ⁸ Q. What does that mean, threshold
- ⁹ quantities?
- A. So a certain limit, they can order up
- 11 to X amount, and then after that amount, say,
- per month, the first and the next month they
- 13 could order that amount again.
 - Q. Okay. Were there particular concerns
- ⁵ regarding Cedardale that you wanted to be sure
- 16 you addressed as part of this audit?
- A. Well, as a result of whatever the team
- had discovered, we were wanting to confirm if
- 19 they did, in fact, have large amount of
- oxycodone going into Florida.
- Q. Okay. And so what steps did you take
- 22 to try to confirm that?
- A. We just spoke to them. It was all
- ²⁴ reliable -- relied on them describing. We

- 1 didn't review their records or their policies.
- ² We'd ask them if they had policies in place, but
- ³ we didn't approve or condone or authorize an SOM
- 4 program.
- 5 Q. Okay. Did you -- did they have a
- 6 written SOM program that you reviewed?
 - A. Not that I can recall.
- 8 Q. But they described to you what their
- 9 SOM program was?
- 10 A. Yes.
- Q. And what can you recall the
- 12 description?
- A. That it was primarily based on these
- 14 threshold quantities which DEA had said from the
- ¹⁵ pulpit was not sufficient enough.
- Q. Okay. And so when you can recall DEA
- ¹⁷ saying that the threshold quantity approach was
- 18 not sufficient, did they give any indication of
- 19 what additional components an SOM program should
- 20 contain beyond threshold quantities?
- A. No. There's been very lack of
- 22 guidance from DEA around suspicious order
- monitoring and what is good and what is not
- 24 good. They would tell us things to be aware of

- Page 128
- ¹ non-controls, their amount of cash versus
- non-cash, their demographics around the area to
 know whether the quantities that they're
- 4 shipping to the pharmacy are justified or not.
- Q. In the audit you did of Cedardale, did
- ⁶ you take any steps to identify who any specific
- ⁷ customers of Cedardale were?
 - A. I don't remember if we had specific
- ⁹ names or not.
- Q. I take it that the focus of the audit
- was this question of whether Cedardale was
- distributing excessive oxycodone to Florida,
- -3 correct?

14

- A. Yes, because we're concerned about our
- ¹⁵ direct customers, and we were trying to make
- sure they had a robust program in place.
- Q. Okay. At this time -- well, let me
- ¹⁸ ask you, do you recall when the Cedardale audit
- was conducted?
- ²⁰ A. Early 2011.
- Q. Okay. At that time did you have any
- ²² information with respect to the identity of any
- of Cedardale's customers?
- ⁴ A. I don't remember if I did or didn't.

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- ¹ such as red flags, but they wouldn't tell us
- ² what makes a good program or what doesn't make a
- ³ good program, only to be aware of.
- 4 Q. Okay. So when you conducted the audit
- ⁵ at Cedardale, their SOM program as they
- 6 described it to you simply consisted of this
- ⁷ kind of threshold quantity limit that DEA had
- 8 specifically said was inadequate, is that fair?
- 9 A. Yes.
- MR. O'CONNOR: Objection to form.
- 11 A. Yes.
- 12 BY MR. GOTTO:
- Q. Okay. And did you tell them that,
- 14 that your understanding from DEA was that that
- ¹⁵ was not an adequate?
- A. We did coach them in that they should
- 17 have more around their program than just a
- 18 threshold quantity amount, and that they should
- 19 be looking at their pharmacies holistically in
- 20 doing on-site inspections. It was a
- 21 recommendation.
- Q. When you say "looking at a pharmacy
- 23 holistically," what do you mean by that?
- A. Their amount of controls versus

Q. Do you recall at any point seeing any

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- ² reports of analysis of chargeback data that
- ³ contained information with respect to the
- 4 ultimate -- with respect to the customers of
- ⁵ Mallinckrodt's customers in 2010 or 2011?
 - A. I remember that there was three
- ⁷ customers that we as an SOM team decided that
- 8 needed to be audited. I don't remember the
- ⁹ specifics behind it.
- Q. Okay. Do you remember who those three
- ¹ customers were?
 - A. Masters and KeySource in Cedardale.
- Q. Do you recall seeing a report at any
- time in 2010 that identified customers who
- ¹⁵ ordered controlled substances from multiple
- ¹⁶ Mallinckrodt distributors?
- ¹⁷ A. No.

- Q. Do you recall being aware of the
- ¹⁹ existence of such a report?
- A. Yes. I think there was something that
- prompted the team to review those three
- ²² customers.
- Q. And do you know if that report
- ²⁴ regarding customers that ordered from multiple

- ¹ Mallinckrodt distributors, do you know if that
- ² was generated through an analysis of chargeback
- ³ data?
- ⁴ A. I don't. Don't remember.
- Q. Do you know who Kate Mellencamp was,
- ⁶ or Kate Neely? I think it was the same person.
 - A. Yeah, I remember the name. I don't
- 8 remember the role.
- ⁹ Q. Okay. How about Ginger Collier?
- A. Yes, Ginger I remember.
- O. And who was she?
- A. She was in marketing.
- Q. Do you recall if Ms. Collier or
- 14 Ms. Mellencamp had any role in developing this
- 15 report on multiple orders from multiple
- ¹⁶ distributors?
- MR. O'CONNOR: Objection to form.
- A. I don't remember specifically
- ¹⁹ anything.
- 20 BY MR. GOTTO:
- Q. Okay. And so when you conducted the
- ²² audit at Cedardale, were you aware of whether
- ²³ any of Cedardale's customers had been identified
- ²⁴ as parties who ordered from multiple

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- ¹ 3, not 2, 3 indicates that you proofread and
- ² edited the three revised SOPs related to SOM.
- ³ And again, this is April, 2011. Do you recall
- ⁴ those three revised SOPs?
 - A. Not which specific SOPs they are.
- Q. Do you recall the subject matter of
- ⁷ what was addressed in any of those -- by any of
- 8 those revised SOPs?
- ⁹ A. Well, we have three SOPs that apply to
- suspicious order monitoring. I'm not sure that
- 11 those are the three SOPs that we're talking
- 12 about.
- Q. So the SOPs that apply to SOM, what
 - ⁴ are the subject matters that they cover?
- A. One, how to do the review of the
- ¹⁶ algorithm hits. And I don't remember exactly
- ⁷ what the other two are, not definitely.
- Q. And when did these SOPs come into
- existence, as far as you know?
- A. They were drafted by the SOM team and
- 21 reviewed, so whenever that team took it back
- ²² from Hobart and was reviewing the program. I
- ²³ don't remember. It was before 2011, obviously,
- ²⁴ but I don't remember when.

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- ¹ Mallinckrodt distributors?
- 2 A. I don't remember anything about
- ³ knowing their pharmacies, knowing who they were
- 4 supplying.
- ⁵ Q. What was the -- what can you recall
- 6 about the results of the Cedardale audit?
- A. I remember that we were not
- 8 comfortable that they had a robust enough
- ⁹ program in place.
- Q. Okay. And as a result, was Cedardale
- ¹¹ cut off from -- as a Mallinckrodt distributor?
- A. I recall that they were -- we stopped
- 13 shipping to them. I don't recall if it was
- ¹⁴ before the audit or not, or a result of the
- 15 audit.
- Q. And do you know if Mallinckrodt ever
- 17 resumed shipping to Cedardale after that?
- A. I believe we did with some
- 19 restrictions.
- Q. Do you know what the restrictions
- 21 were?
- A. C3 through 5 only. We didn't resume
- 23 shipping C2s.
- Q. Exhibit 2 also indicates -- I'm sorry,

1 Q. Okay.

- (Whereupon, Mallinckrodt-Spaulding-4
- was marked for identification.)
- 4 BY MR. GOTTO:
- Q. We've marked as Exhibit 4 a multi-page
- 6 document beginning at Bates MNK-T1 0007730928.
- 7 Appears to be an e-mail thread from 2013 between
- 8 you and Ms. Harper. Would you take a moment to
- 9 look at that, and tell me if you recognize it.
- 10 (Witness reviewing document.)
- Q. Feel free to look at whatever you
- want, my only question is on the first page of
- 13 that document.
- 14 A. Okay.
- 15 (Witness reviewing document.)
- Q. Do you recognize that document?
- 17 A. No, not exactly.
- Q. Okay. On the first page, the e-mail
- 19 from you to Ms. Harper, October of 2013, any
- reason to doubt that you sent this e-mail?
- 21 A. No.
- Q. Okay. Under "Suspicious Order
- 23 Monitoring" in the middle of the page, do you
- 24 see that?

- 1 A. Yes.
- 2 Q. "Description. Support Legal
- ³ Department Regulatory Compliance in the arena of
- ⁴ interaction with the Drug Enforcement
- ⁵ Administration by managing and coordinating
- enhancements with the SOM program."
- 7 Do you see that?
- 8 A. Yes.
- Q. Do you recall the enhancements to the
- 10 SOM program that you managed or coordinated in
- 11 this time frame?
- 12 A. No, we were always constantly trying
- 13 to change it, make it better, so I don't
- remember what in specific.
- Q. Okay. The next paragraph says "Ensure
- ¹⁶ all orders placed on SOM hold are reviewed
- thoroughly and accurately to ensure SOM DEA
- Compliance."
- 19 In this time frame in 2013, who was
- involved in the review of orders that were
- placed on SOM hold?
- 22 A. Jen Buist, but I don't know when she
- came on board.
 - Q. And what department did she work in?

- ¹ sentence?
- A. We had a very intensive DEA inspection

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- that year.
 - Q. Okay. And what aspects of the
- ⁵ inspection were particularly intensive, as you
- can recall?
 - A. Just there was many investigators
- there for six weeks.
- Q. Did that investigation extend to any
- 10 aspects of the SOM program? 11
 - A. Yes.
- 12 Q. In what regard can you recall them
- interacting with you with respect to SOM?
- 14 A. They were asking us about our SOM
- program in which we, as did any other audit,
- would explain the program at that time.
- 17 Q. Do you recall if DEA identified to you
- any shortcomings or criticisms of the SOM
- program?

22

- 20 A. Not that I remember.
- 21 (Whereupon, Mallinckrodt-Spaulding-5
 - was marked for identification.)
- 23 BY MR. GOTTO:
 - Q. We've marked as Exhibit 5 a two-page

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- 1 A. She was under government compliance at
- ² that time.
- 3 Q. So was she the person who would review
- ⁴ an order that was placed on hold to determine
- whether the order would be released?
- 6 A. Yes.
- 7 Q. And so in terms of your ensuring that
- 8 orders were thoroughly and accurately reviewed,
- did you interact with her?
- 10 A. She -- if she was unsure of an order
- ¹¹ and wanted to know some supporting data, she
- would reach out to me. But I was the backup at
- this time. So it's referring to any order that
- ¹⁴ I reviewed.
- 15 Q. Okay. But she had the ability to
- 16 review and release an order without consulting
- with you, is that correct?
- 18 A. Yes.
- 19 Q. The next paragraph under "Employee
- ²⁰ Evaluation" says "Fiscal year '13 has been a
- challenging year for the Hobart site from the
- Controlled Substances Compliance aspect."
- What can you recall that made fiscal
- year '13 a challenging year as you state in that

- 1 document beginning at Bates MNK-T1 0000274080,
- 2 an e-mail dated -- well, series of e-mails dated
- 3 May of 2008. Would you take a moment to look at
- 4 those e-mails, please?
- (Witness reviewing document.)
- Q. Do you recognize those e-mails?
- A. No.
 - Q. Okay. The May 12th e-mail from
- 9 Ms. Harper indicates that she's gathered a group
- 10 consisting of a few persons that she identifies
- to review the suspicious order monitoring
- program with the goal of making it more robust
- in light of DEA activity, and she asks if you
- would be willing to review a draft procedure and
- serve on the team as a Hobart advisor.
- 16 Do you see that?
- 17 A. Yes.
- 18 Q. And do you recall her making that
- request to you in 2008?
- 20 A. Based on -- only based on this e-mail.
- 21 I don't recall it.
- 22 Q. All right. And then you respond
- 23 "Absolutely currently at DEA conference,"
- 24 correct?

- ¹ A. Yes.
- Q. And no reason to doubt that you sent
- 3 that e-mail, correct?
- 4 A. No.
- Q. Okay. In Ms. Harper's e-mail under
- 6 the dashed lines there are -- as an aside, she
- ⁷ mentions in a conference she attended "among the
- 8 agenda items was Suspicious Order Monitoring."
- 9 Do you see that?
- 10 A. Yes.
- Q. And "Other suggestions included," she
- 12 states, "On-site visits for all controlled
- ¹³ substance customers; Close scrutiny of small,
- 14 independent pharmacies; Close scrutiny of pain
- 15 management clinics."
- Are any of those three steps anything
- that you can recall being implemented at
- 18 Mallinckrodt in this time frame in 2008?
- ¹⁹ A. In 2008, no.
- Q. Do you recall when any of those steps
- ²¹ were implemented at Mallinckrodt?
- A. We started on-site visits of
- ²³ controlled substance customers in 2010, '11 with
- ²⁴ the KeySource, Masters, and Cedardale that we

- Page 140
- ¹ that the SOM program that was in place at
- ² Mallinckrodt complied with DEA requirements?
- A. Based on the knowledge we had at that time, yes.
- ⁵ Q. Did there come a time when you had an
- 6 understanding that the SOM program in place at
- Mallinckrodt did not comply with DEA
- ⁸ requirements?
- ⁹ A. No.
- 10 (Whereupon, Mallinckrodt-Spaulding-6
- was marked for identification.)
- 12 BY MR. GOTTO:
- Q. Exhibit 6 is a lengthy document
- 4 beginning at Bates MNK-T1 0005187729. It's an
- e-mail attaching a PowerPoint presentation, the
- ¹⁶ first page of which contains your name.
- It's a lengthy document, I can direct
- 18 you to a few pages that I have some questions
- 19 for you on rather than have you review the
- ²⁰ entire document. But certainly feel free to
- 21 look at any part of it that you need to to
- ²² answer any of my questions.
- Do you recall what the purpose of this

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4 document was?

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- ¹ spoke of.
- Q. Okay. In Ms. Harper's e-mail to you,
- ³ she identifies a goal of making the SOM program
- 4 more robust. Do you recall what the SOM program
- 5 consisted of in May of 2008?
- 6 A. Not exactly, no.
- ⁷ Q. Do you have a general recollection?
- A. Generally it was just the algorithm.
- 9 Q. And do you recall what the components
- 10 of the algorithm were at this point?
 - A. Only one of them. That was based on
- 12 their previous order history.
- Q. Would that be the sort of threshold
- 14 metric that you understood the DEA said was
- 15 inadequate?
- MR. O'CONNOR: Objection to form.
- A. No. So a threshold is when you say,
- okay, they can only order up to 5,000 dosage
- ¹⁹ units a month. This was based on what they
- 20 historically had been ordering to know that --
- whether they were continuing to order in
- ²² historical patterns.
- 23 BY MR. GOTTO:
- Q. So was it your understanding in 2008

- ¹ A. Yes.
- O. What was it?
- ³ A. It's what we used for training new
- ⁴ employees when they started.
 - Q. Okay. And just for the record, the
- 6 cover e-mail is dated January of 2011, correct?
- ⁷ A. Yes.
- Q. And did you prepare the portion of the
- ⁹ presentation that's the slides that are behind
- 10 vour name?
- A. It was a combination of Karen Harper
- ¹² and myself.
- Q. Okay. If you turn to the page --
- unfortunately these are not numbered. Let me
- ¹⁵ just count pages for you, 1, 2, 3, 4, 5, 6, 7,
- 16 the eighth page in, there's "Statistics on
- ¹⁷ National Drug Abuse Trends."
 - Do you see that?
- 19 A. "DEA Regulatory Authority" up on the
- ²⁰ top?

- Q. Well, it's immediately behind the
- ²² slide that says "Security & Controlled Substance
- ²³ Compliance."
- A. Oh, yes. Okay.

- Q. So there's "Statistics on National
- ² Drug Abuse Trends," and the following slide is
- ³ "Abuse Trends." Why was it important to give
- 4 this information to new hires in their training?
 - A. Because we wanted them to understand
- 6 why we have these security policies and
- ⁷ procedures around our processes, and why two
- 8 people have to be present at all times.
- ⁹ Q. Okay. And so the page -- the slide, I
- 10 think, the next one after the one you're on,
- 11 there you go, "Abuse Trends," identifies certain
- 12 statistical items such as "estimated 48 million
- ¹³ people have used prescription drugs for
- ¹⁴ non-medical reasons in their lifetimes." These
- ¹⁵ abuse trends were something that Mallinckrodt
- ¹⁶ tracked at the time, correct?
- A. No. This is information that we
- 18 gleaned off of either DEA's website or NIDDA's
- 19 website.
- Q. Okay. The following slide, "DEA
- ²¹ reiterates responsibilities." Do you see that
- ²² one?
- ²³ A. Yes.
- Q. And on this slide you make reference

- 1 against a registrant and their registration
- ² regardless of who you are.
 - Q. All right. You can put that aside.
 - (Whereupon, Mallinckrodt-Spaulding-7

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Page 145

- 5 was marked for identification.)
- 6 BY MR. GOTTO:
 - Q. We've marked as Exhibit 7 a multi-page
- 8 document beginning at Bates MNK-T1_0000448773.
- ⁹ It's entitled "oxycodone Extended Release Risk
- 10 Map Action Plan." Let's take a look at that
- 11 document, and tell me if you recognize it.
- 12 A. No.
 - Q. You don't recall ever seeing this
- 14 before?

13

16

- A. No, I don't remember it.
 - Q. Are you familiar with the -- with
- 17 Mallinckrodt having a risk map action plan with
- 18 respect to various products?
- A. I'm aware that some products require
- 20 risk map programs.
- Q. Okay. And do you know which products
- ²² require those programs?
- A. Oxycodone ER was one of them. There's
- 24 several others, but I don't know them

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- ¹ to certain statements made by DEA in
- ² correspondence to Mallinckrodt, correct?
- 3 A. Yes.
- 4 Q. Are these items of correspondence
- ⁵ the -- two of the items you referred to earlier
- 6 today in your testimony, letters from DEA?
- A. The one letter is. I don't recall the
- ⁸ one that was specific for Mark Coverly.
- 9 Q. Okay. The one on the right from
- 10 Mr. Rannazzisi?
- 11 A. Yes.
- Q. The following slide "Recent DEA
- ¹³ Actions Involving Distributors" which talks
- ¹⁴ about actions involving AmerisourceBergen,
- ¹⁵ Cardinal, and McKesson, why was it important to
- ¹⁶ provide that information to new hires?
- A. Because we wanted them to understand
- ¹⁸ the importance of having a DEA license.
- Q. And then the following several slides
- ²⁰ involve specific examples, Masters
- ²¹ Pharmaceutical, Rite Aid Issues, CVS Fines. Why
- ²² was it important to provide that information to
- 23 new hires?
- A. To show them that DEA can take action

- ¹ specifically.
 - Q. And do you know why oxycodone requires
- ³ a risk map action plan?
 - A. No, that's an FDA requirement.
 - Q. Do you know if Mallinckrodt had any
- 6 other -- Mallinckrodt manufactured any other
- ⁷ opioid other than oxycodone that required a risk
- 8 map action plan?
- A. Yes, there were others, but I don't
- 10 remember specifically which products.
 - Q. Did you have any involvement in the
- ² preparation of the Oxycodone ER risk map action
- 13 plan?

- A. I don't remember it, so I'm not sure.
- Q. Okay. If you turn to Page 3 of the
- 6 document ending in Bates 775, under "Supply
- Chain & Security," you see your name appears on
- 8 several of the entries.
- Do you see that?
 - A. Yes.
- Q. So one entry, "Provide notification to
- ²² DEA of any confirmed diversion," and you're one
- of the persons responsible there, correct?
- 24 A. Yes.

- 11	Highly Confidential = Subject to Further Confidentiality Review			
	Page 146		Page 148	
1	Q. Do you ever recall that occurring,	1	Q. Okay. Do you interact with	
2	that you provided notification to DEA of any	2	Mr. Gillies?	
3	confirmed diversion?	3	A. Yes.	
4	A. No, that would have been a 106 form.	4	Q. In what capacities?	
5	Q. And do you recall ever providing a 106	5	A. I escalate to him any law enforcement	
6	form to DEA confirming diversion on oxycodone?	6		
7	A. Oxycodone, or Oxycodone ER?	7		
8	Q. Oxycodone ER, I'm sorry.	8	contacts me for information, I provide it.	
9	A. No, not without looking at my records.	9	Q. Have you ever had any has	
10	Q. Next item is "Notify Covidien	10	Mr. Gillies ever expressed any dissatisfaction	
11	managementof suspected diversion."	11		
12	Do you see that?	12	A. Not that I can recall.	
13	A. Yes.	13	Q. Have you had any difficulties in	
14	Q. Do you recall ever doing that	14	interacting with Mr. Gillies over the years?	
15	notification of Covidien management of suspected	15	A. No.	
16	diversion of Oxycodone ER?	16	MR. GOTTO: Let's go off the record.	
17	A. No, I don't remember.	17	THE VIDEOGRAPHER: The time is	
18	Q. On the next page, Page 4, the one,	18	12:32 p.m., and we're off the record.	
19		19	(Whereupon, a luncheon recess was	
20	drivers authorized to handle controlled	20	taken.)	
21	substances are maintained on file at the	21		
22	distribution center." Is that something that	22		
23	was done at Hobart?	23		
24	A. Yes.	24		
	5 4.5		5 440	
	Page 147		Page 149	
1	Q. Three items down from there, "Audit	1	· · · · · · · · · · · · · · · · · · ·	
2	Q. Three items down from there, "Audit carrier records annually." Your name is listed.	2	AFTERNOON SESSION	
2 3	Q. Three items down from there, "Audit carrier records annually." Your name is listed. Is that something that you participated in?	2	AFTERNOON SESSION THE VIDEOGRAPHER: The time is	
2	Q. Three items down from there, "Audit carrier records annually." Your name is listed. Is that something that you participated in? A. At that time, yes.	3 4	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record.	
2 3 4 5	Q. Three items down from there, "Audit carrier records annually." Your name is listed.Is that something that you participated in?A. At that time, yes.Q. Do you recall an individual named John	2 3 4 5	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record. BY MR. GOTTO:	
2 3 4 5 6	Q. Three items down from there, "Audit carrier records annually." Your name is listed.Is that something that you participated in?A. At that time, yes.Q. Do you recall an individual named John Gillies?	2 3 4 5 6	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record. BY MR. GOTTO: Q. Welcome back, Ms. Spaulding.	
2 3 4 5 6 7	 Q. Three items down from there, "Audit carrier records annually." Your name is listed. Is that something that you participated in? A. At that time, yes. Q. Do you recall an individual named John Gillies? A. Yes. 	2 3 4 5 6 7	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record. BY MR. GOTTO: Q. Welcome back, Ms. Spaulding. A. Thank you.	
2 3 4 5 6 7 8	 Q. Three items down from there, "Audit carrier records annually." Your name is listed. Is that something that you participated in? A. At that time, yes. Q. Do you recall an individual named John Gillies? A. Yes. Q. What was his role? 	2 3 4 5 6 7 8	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record. BY MR. GOTTO: Q. Welcome back, Ms. Spaulding. A. Thank you. Q. Before our lunch break you had	
2 3 4 5 6 7 8	 Q. Three items down from there, "Audit carrier records annually." Your name is listed. Is that something that you participated in? A. At that time, yes. Q. Do you recall an individual named John Gillies? A. Yes. Q. What was his role? A. He was not here at the time. This 	2 3 4 5 6 7 8	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record. BY MR. GOTTO: Q. Welcome back, Ms. Spaulding. A. Thank you. Q. Before our lunch break you had testified about the one suspicious order you	
2 3 4 5 6 7 8 9	 Q. Three items down from there, "Audit carrier records annually." Your name is listed. Is that something that you participated in? A. At that time, yes. Q. Do you recall an individual named John Gillies? A. Yes. Q. What was his role? A. He was not here at the time. This was Bill Ratliff was the security director. 	2 3 4 5 6 7 8 9	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record. BY MR. GOTTO: Q. Welcome back, Ms. Spaulding. A. Thank you. Q. Before our lunch break you had testified about the one suspicious order you could recall, which I think was a fentanyl order	
2 3 4 5 6 7 8 9 10	Q. Three items down from there, "Audit carrier records annually." Your name is listed. Is that something that you participated in? A. At that time, yes. Q. Do you recall an individual named John Gillies? A. Yes. Q. What was his role? A. He was not here at the time. This was Bill Ratliff was the security director. John Gillies is the vice president of global	2 3 4 5 6 7 8 9 10	AFTERNOON SESSION THE VIDEOGRAPHER: The time is 1:15 p.m., and we're on the record. BY MR. GOTTO: Q. Welcome back, Ms. Spaulding. A. Thank you. Q. Before our lunch break you had testified about the one suspicious order you could recall, which I think was a fentanyl order that went to a vet clinic, is that correct?	
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- ¹ in which Mallinckrodt opioids were purchased by
- ² a veterinary supply company and then resold to
- ³ medical clinics or dispensing physicians?
- 4 A. Not that I'm aware of.
- Q. And do you know if Mallinckrodt's
- 6 records would include that information if it
- ⁷ had, in fact, occurred?
 - A. I don't know what our records -- that
- ⁹ our records would include that.
- Q. In any event, you've never heard of
- 11 that happening?
- ¹² A. Correct.
- 13 (Whereupon, Mallinckrodt-Spaulding-8
- was marked for identification.)
- 15 BY MR. GOTTO:
- Q. Just one last question on that one
- ¹⁷ before you turn to that document.
- 18 If you were aware of that happening,
- 19 that a veterinary supply company purchasing from
- ²⁰ Mallinckrodt had resold to a medical clinic or
- 21 dispensing physician, would you have
- ²² investigated that as a potentially suspicious
- 23 order?
- A. Yes, we would have raised that to the

- ¹ marketplace as MS Contin is extremely abused and
- ² they want to know when we are going to start
- ³ producing from this facility."
- 4 Do you recall DEA making that inquiry
- ⁵ of you?
- 6 A. No.
 - Q. Okay. Do you recall being aware in
- 8 2005 that MS Contin was extremely abused?
- 9 A. Only based on this e-mail.
 - Q. Do you recall being aware in 2005 that
- 11 Oxycodone ER would also have the potential to be
- 12 abused?

10

- A. Only based on this e-mail.
 - Q. And Mallinckrodt began manufacturing
- 15 Oxycodone IR shortly after this, isn't that
- 16 correct?
- A. We were manufacturing -- which
- 18 strength of IR?
- Q. Well, in any strength.
- A. So we had been manufacturing oxycodone
- ²¹ 5-milligram prior to this. I don't remember
- ²² when we started manufacturing oxycodone
- ²³ 15-milligram or 30-milligram IR.
- Q. Okay. And Oxycodone IR also has the

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- ¹ suspicious order monitoring team for evaluation.
- Q. Okay. I've just handed you what we've
- ³ marked as Exhibit 8, which is a single-page
- 4 document bearing Bates MNK-T1 0006443249, an
- ⁵ e-mail thread from 2005. Take a look at that
- 6 for a moment, if you would, and tell me if you
- ⁷ recognize it.
- 8 A. Okay.
- 9 Q. Do you recall those e-mails?
- 10 A. No.
- Q. Okay. Do you know who Mike Spears
- 12 was?
- 13 A. Yes.
- Q. Who was he?
- A. Director of what we call PPT, product
- ¹⁶ process technology.
- Q. And how about Laura Ashline?
- A. She's a project manager.
- Q. Okay. And Jim Walter?
- A. He was the site director.
- Q. Okay. Your e-mail to Mr. Spears and
- 22 Ms. Ashline says "At the request of the DEA they
- ²³ would like to know the timeline for release of
- 24 Oxycodone ER products (all strengths) into the

- ¹ potential for abuse, correct?
- ² A. Yes.
- ³ Q. And were you aware of that back in
- 4 2005?
- 5 A. I don't remember when I was aware of
- 6 it.
- Okay. All right. You can set that
- 8 aside.
- 9 (Whereupon, Mallinckrodt-Spaulding-9
- was marked for identification.)
- 11 BY MR. GOTTO:
- Q. We've marked as Exhibit 9 a two-page
- ¹³ e-mail thread beginning at Bates
- ¹⁴ MNK-T1 0000492214. Take a look at those
- e-mails, if you would, and tell me if you
- 16 recognize them.
- 17 (Witness reviewing document.)
- ¹⁸ A. Yes.
- Q. And do you recognize these as e-mails
- ²⁰ from April of 2007 involving you and Ms. Harper
- as well as some others concerning a suspension
- ²² of AmerisourceBergen by FDA -- by DEA?
 - A. Yes.

23

24

Q. Do you recall that circumstance

Page 154 Page 156 ¹ occurring? A. Yes. 2 A. Yes. Q. And did you ever hear anyone express Q. And AmerisourceBergen was a large that attitude? customer of Mallinckrodt, correct? A. There was internal pushback both ways, ⁵ so they would push back on us and we would push 5 A. Yes. Q. And they, according to this press back as well. ⁷ report, they were temporarily suspended as a Q. And when you say "they" in that result of shipping to certain pharmacies in setting, who is the they?

Florida, correct?

10 A. Based on this release, yes.

11 Q. And this is dated in 2007. Were there ¹² any steps taken in 2007 in light of this ¹³ suspension of AmerisourceBergen to evaluate ¹⁴ whether any AmerisourceBergen orders from

¹⁵ Mallinckrodt were suspicious?

A. I don't remember if there was any 16 specific steps. 17

18 Q. Was there an audit conducted of 19 AmerisourceBergen?

20 MR. O'CONNOR: Objection to form.

A. Not that I was directly involved in.

22 BY MR. GOTTO:

23 Q. Were you aware of an audit being ²⁴ conducted of AmerisourceBergen at any time in

A. Management, stakeholders in the ¹⁰ business.

11 Q. And pushback on whom?

12 A. The compliance team.

Q. And what would the form of the

14 pushback be?

13

15 A. If we wanted to purchase physical -additional equipment for physical security to

make us -- to enhance, but at all times it

was -- we were always in compliance. It was

always to make us better or to be able to look

at things differently. At no time were we not

compliant. If we were, we -- the business would

22 have given us anything we needed to be

compliant.

Q. So one form of pushback that you're

Page 155

1 the 2007 time frame?

A. No, not that I can recall.

3 Q. Or in 2008?

A. No. 4

5 O. Or 2009?

6 A. No.

7 Q. Or 2010?

8 A. No.

9 Q. Now, in your e-mail, the second one on

10 the first page of the exhibit, you note that

11 AmerisourceBergen had already been reinstated by

the DEA. How did you know that? 12

A. I don't remember how I knew back at 13

14 that time. 15 Q. And Ms. Harper in her April 27th

¹⁶ e-mail says "sometimes we are met with internal pushback and the attitude that we are 'such big

players' that DEA would never suspend our

19 license."

20 Do you see that?

21 A. Yes.

22 Q. Do you recall Ms. Harper expressing

23 that sentiment to you, that sometimes that that

attitude was expressed at Mallinckrodt?

¹ recalling is where you may have made a request

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² for some sort of enhancement to security and

³ that request was rejected?

MR. O'CONNOR: Objection to form.

A. Was challenged.

BY MR. GOTTO:

Q. Do you remember any specific request

in that regard?

A. Nothing specific.

10 Q. So the attitude that Ms. Harper is

11 referring to is one that "we are 'such big

players' that DEA would never suspend our

13 license." If you were in compliance with DEA

¹⁴ regulation and you were requesting an

enhancement, how would that trigger a response

in the nature of "we are 'such big players' that

DEA would never suspend our license"?

MR. O'CONNOR: Objection to form.

19 A. I don't know what example that Karen

is referring to in this -- in her comment.

21 BY MR. GOTTO:

22 Q. You don't recall any discussions with

her on that point in this time frame?

24 A. No.

- Q. Did Ms. Harper ever express to you any
- ² frustration with the slow pace of enhancing the
- 3 SOM program?
- MR. O'CONNOR: Objection to form.
- 5 A. Not that I can recall.
- 6 BY MR. GOTTO:
- Q. It took quite a while from when you
- 8 began working on enhancing the program until
- 9 there actually was an enhanced program in place,
- 10 wasn't it?
- 11 MR. O'CONNOR: Objection to form.
- A. I don't know what that time frame is. 12
- 13 I don't know what a while is.
- 14 BY MR. GOTTO:
- 15 Q. More than three years?
- A. I don't know, because they were 16
- working on it from the corporate aspect.
- Q. In terms of when you were first aware
- 19 of there being work on enhancing the SOM program
- ²⁰ until the time when the enhanced program was
- 21 actually implemented, that was more than three
- years, wasn't it?
- 23 MR. O'CONNOR: Objection to form.
- A. I don't remember. We were constantly

- Q. In your e-mail on June 24th, you
- ² indicate "Patti is sharing with her group as
- 3 well."
- 4 Who is Patti?
- A. Patti Woznick was the purchasing
- manager.
 - Q. Okay. And what was her group?
 - A. The purchasing department, and the
- ARCOS coordinator at the time was reporting to
- 10 Patti.
- 11 Q. Okay. And Ms. Harper was forwarding
- you some press reports regarding oxycodone and
- OxyContin, correct?
- 14 A. Yes.
- 15 Q. And what would be the reason for Patti
- sharing that information with her group?
- 17 A. Because she had a member of compliance
- on her team.
- 19 Q. Fair to say that by mid 2008 you were
- ²⁰ aware of the potential for diversion and abuse
- of oxycodone, correct?
- 22 A. Yes. Yes.
- 23 Q. And fair to say it was a matter of
- ²⁴ concern for Ms. Harper at that time?

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- 1 working on it. There was always a program in
- ² place, we were just always tweaking it, making
- ³ it better.
- 4 BY MR. GOTTO:
- Q. Were you personally frustrated with
- 6 the pace at which the enhancement of the SOM
- program was taking place?
- A. No, not that I can recall.
- Q. And you don't recall Ms. Harper
- 10 expressing any frustration in that regard?
- 11 A. No, not to me.
- 12 (Whereupon, Mallinckrodt-Spaulding-10
- 13 was marked for identification.)
- 14 BY MR. GOTTO:
- 15 Q. We've marked as Exhibit 10 a
- 16 multi-page e-mail thread beginning at Bates
- 17 MNK-T1 0001792949. Please take a moment to look
- at those e-mails, and tell me if you recognize 18
- 19 them.
- 20 (Witness reviewing document.)
- Q. I just have questions for you on the 21
- 22 first page.
- 23 (Witness reviewing document.)
- A. Okay. 24

MR. O'CONNOR: Objection to form.

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- A. I can't speculate on what Karen felt
- ³ or knew.
- ⁴ BY MR. GOTTO:
- Q. You don't recall her expressing to you
- at that time any concerns about the potential
- for diversion or abuse of oxycodone?
- MR. O'CONNOR: Objection to form.
- A. Not at this time.
- 10 BY MR. GOTTO:
 - Q. When can you recall her first
- expressing any such concerns to you?
- 13 MR. O'CONNOR: Objection to form.
- 14 A. I don't remember exact dates or
- 15 timelines.
- BY MR. GOTTO: 16
- Q. You understood in 2008, didn't you,
- that as a DEA registrant Mallinckrodt had an
- obligation to design and implement a suspicious
- ²⁰ order monitoring program, correct?
 - A. Yes.

- 22 Q. And you understood that a purpose of
- 23 that program was to function as an
- anti-diversion mechanism, correct?

¹ MR. O'CONNOR: Objection to form.

- A. I understood it to be a regulation in
- ³ the CFR.
- ⁴ BY MR. GOTTO:
- Q. Did you understand one of the purposes
- ⁶ for suspicious order monitoring to deter
- ⁷ diversion?
- 8 A. Yes.
- ⁹ Q. And you understood in 2008 that as a
- 10 DEA registrant Mallinckrodt also had the
- 11 obligation to take steps to protect against
- 12 diversion of the controlled substances that it
- 13 manufactured?
- MR. O'CONNOR: Objection to form.
- A. We had to maintain effective controls
- 16 to detect diversion within the manufacturing
- 17 site.
- 18 BY MR. GOTTO:
- Q. Did you have an understanding as to
- ²⁰ whether Mallinckrodt had any duties with respect
- 21 to controlling against diversion with respect to
- 22 its products after they left the manufacturing
- 23 site?
- ²⁴ A. No.

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- Q. Did you not have an understanding, or
- ² did you understand that it did not have any such
- ³ obligation?
- 4 A. So my understanding was that we had an
- ⁵ obligation to maintain effective controls from
- ⁶ us to the customer, to our direct customer.
- ⁷ Back in 2008 we didn't know about downstream
- 8 customers, or have the inclination that we
- ⁹ needed to be looking at downstream customers.
- Q. Okay. And when you say "downstream
- 11 customers," you mean your customers' customers,
- 12 correct?
- 13 A. Yes.
- Q. And when did you first -- when can you
- 15 recall first beginning to conduct any inquiry
- 16 into Mallinckrodt's customers' customers?
- MR. O'CONNOR: Objection to form.
- A. That would have been when we started
- 19 looking at chargebacks.
- 20 BY MR. GOTTO:
- Q. And do you recall when that was?
- ²² A. I don't.
- Q. Do you recall what triggered that?
 - 4 A. I don't. I don't know if it was

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- 1 something that somebody else saw on the SOM team
- ² or it was broader.
- ³ Q. Was the subject of conducting inquiry
- 4 into your customers' customers something that
- 5 was covered in any of the DEA-sponsored
- 6 educational programs that you attended?
 - A. I vaguely remember one of the DEA
- 8 conferences talking about know your customer's
- 9 customer, but I don't know when that was.
 - Q. Do you recall if at that time
- 11 Mallinckrodt was taking steps to know its
- 12 customer's customer?
- A. No, because I don't remember what the
- 14 correlation time was.
- Q. How about the Buzzeo conferences, do
- 6 you recall that topic, knowing your customer's
- ¹⁷ customer, being covered at any of those
- 18 conferences?
- 19 A. No.
- Q. Do you recall that in 2008 there was
- 21 an initiative at Mallinckrodt to enhance the SOM
- ²² program?
- 23 A. Yes.
- Q. And do you recall what triggered that?

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- ¹ A. No.
- ² Q. How did you learn about that
- ³ initiative?

4

5

14

15

- A. The initiative of --
- Q. Enhancing the SOM program.
- A. Through Karen Harper.
- O. And was one of the reasons for that
 - initiative increased DEA scrutiny with respect
- ⁹ to Mallinckrodt's distributors?
- A. I don't know that firsthand.
 - Q. Was one of the reasons any of the
- 12 letters from Mr. Rannazzisi that you mentioned
- ¹³ earlier today?
 - A. It could be.
 - Q. But you don't recall?
- A. I don't recall exactly, no.
- Q. Do you recall in 2008 being aware that
- diversion of prescription opioids was being
- 19 identified publicly as a significant health
- ²⁰ issue?
- MR. O'CONNOR: Objection to form.
- A. I'm aware of it. I don't remember
- ³ when I became aware of it.
 - (Whereupon, Mallinckrodt-Spaulding-11

was marked for identification.)

² BY MR. GOTTO:

- Q. We've marked as Exhibit 11 a two-page
- 4 DEA letter beginning at Bates MNK-T1_0000270069.
- 5 Take a look at that, and tell me if you
- 6 recognize that as one of the letters from
- ⁷ Mr. Rannazzisi that you testified about earlier
- 8 today.

1

- A. Yes.
- Q. Do you recall seeing this letter in 10
- 11 late 2007 or early 2008?
- A. I recall seeing it. I would assume it
- 13 was when this letter was sent. I don't remember
- 14 exactly.
- 15 Q. And do you recall who provided it to
- 16 you?
- 17 A. So based on the stamp, this came into
- our regulatory affairs department, and they
- probably shared it with me.
- Q. Okay. Do you recall when you first 20
- 21 saw this letter if this provided any information
- 22 with respect to DEA regulation of which you were
- not aware until you read the letter?
- MR. O'CONNOR: Objection to form.

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¹ about halfway through there's a sentence that

² says "The regulation clearly indicates that it

³ is the sole responsibility of the registrant to

⁴ design and operate such a system."

Do you see that in that system to disclose suspicious orders?

- A. Yes.
- Q. You were aware of that before you
- received the letter, correct?
 - A. Yes.
- 11 Q. In the following paragraph, the second sentence says "Filing a monthly report of
- completed transactions does not meet the
- regulatory requirement to report suspicious
- orders."
- 16 Were you aware of that before you
- received this letter?
- MR. O'CONNOR: Objection to form.
- 19 A. I'm not following where you are in the
- 20 letter.
- BY MR. GOTTO:
- Q. I'm sorry. The third paragraph,
- second sentence, "Filing a monthly report."
- A. Okay.

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- A. I remember that the letter called out
- ² that they didn't want excessive order reports
- ³ anymore. They only wanted orders that were
- ⁴ suspicious.
- ⁵ BY MR. GOTTO:
- Q. Okay. And excessive order reports
- ⁷ were something that you had provided previously,
- 8 correct?
- 9 A. Yes.
- 10 Q. And did you stop doing that after
- ¹¹ receiving this letter?
- A. I stopped doing it. I don't know that
- 13 it was a result of receiving this letter or
- when.
- 15 Q. The second paragraph of the letter in
- 16 the second line notes that manufacturers and
- distributors must maintain effective controls
- 18 against diversion.
- 19 Do you see that?
- 20 A. Yes.
- Q. You were aware of that before you
- ²² received this letter, correct?
- 23 A. Yes.
- 24 Q. A little later in that paragraph,

Q. Were you aware of what that sentence

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- said before you received this letter?
- MR. O'CONNOR: Same objection.
- A. I don't remember.
- BY MR. GOTTO:
- Q. Two sentences later in that paragraph
- 7 it says "Registrants must conduct an independent
- ⁸ analysis of suspicious orders prior to
- completing a sale to determine whether the
- controlled substances are likely to be diverted
- from legitimate channels."
 - Do you see that?
- 13 A. Yes.

12

- Q. Were you aware of that before
- receiving this letter?
 - A. I don't remember.
- 17 Q. But in any event, you were aware of it
- after you read this letter, correct?
- 19 A. Yes.
- 20 Q. Was it your understanding in late
- 2007, early 2008 that Mallinckrodt's procedures
- complied with that requirement, namely to
- ²³ conduct an independent analysis of suspicious
- ²⁴ orders before completing a sale to determine

Page 170 ¹ whether the controlled substances were likely to ¹ Mallinckrodt's SOM program -- well, do you know ² if at the time of this letter the description ² be diverted from legitimate channels? MR. O'CONNOR: Objection. 3 that I just read from this letter would apply to 4 Mallinckrodt's SOM program as it was followed in 4 A. Yes. 5 this time frame? ⁵ BY MR. GOTTO: MR. O'CONNOR: Objection to form. Q. What did that independent analysis A. I don't know what the algorithm in consist of in this time frame? place was at the time of this letter. A. I don't remember exactly. It was BY MR. GOTTO: being done at corporate. 10 Q. It's not something you were involved 10 Q. Okay. You can set that aside. 11 (Whereupon, Mallinckrodt-Spaulding-12 11 in at this time? was marked for identification.) 12 A. I don't think so. I don't remember. 12 13 BY MR. GOTTO: Q. Do you know who at corporate was 14 involved in that? Q. We've marked as Exhibit 11 a one-page document MNK-T1 0000496062, Suspicious Order 15 A. Customer service managers. 16 Q. The next paragraph says "The Monitoring Team Charter. 17 regulation specifically states that suspicious 17 MR. O'CONNOR: Counsel, I think it's orders include orders of an unusual size, orders 18 12. ¹⁹ deviating substantially from a normal pattern, 19 MR. GOTTO: I'm sorry. Is it 12? and orders of unusual frequency." 20 MS. REYES: It is 12. MR. GOTTO: Sorry. I apologize. 21 Do you see that? 21 22 A. Yes. ²² Exhibit 12. 23 Q. Were you aware of that before you 23 MR. O'CONNOR: No problem. ²⁴ received this letter? 24 BY MR. GOTTO: Page 171 Page 173 A. Yes. Q. Updated 4/7/11. Take a look at that 1 ² document, if you would, tell me if you recognize Q. On the second page, the first ³ paragraph on that page says "Registrants that ³ it. ⁴ rely on rigid formulas to" determine "whether an 4 (Witness reviewing document.) ⁵ order is suspicious may be failing to detect A. Okay. 6 suspicious orders." 6 Q. Do you recognize that document? 7 Do you see that? A. No, I don't remember it. A. Yes. Q. Appears to be a team charter for the 8 9 Q. Were you aware of that before SOM team. You're listed on -- as a member of 10 receiving this letter? the steering committee. 11 11 A. I don't remember. Do you see that? 12 Q. The following sentence says "For 12 A. Yes. ¹³ example, a system that identifies orders as 13 Q. And is that consistent with your 14 suspicious only if the total amount of the 14 recollection that you were a member of the SOM ¹⁵ controlled substance ordered during one month steering committee at least as of April 7 of 16 exceeds the amount ordered the previous month by 16 2011? 17 ¹⁷ a certain percentage or more is insufficient." A. Yes. 18 Do you see that? 18 Q. Do you recall when you became a member 19 A. Yes. 19 of the steering committee? Q. Were you aware before receiving this 20 A. No. 21 letter that a system of the type described in 21 Q. When you were a member, do you ²² that sentence is insufficient? ²² recall -- are you still a member of the steering

23 committee?

A. Yes.

24

Q. Do you know if at this time

A. I don't remember.

23

- Q. And does the steering committee meet regularly?
- ³ A. Yes.
- ⁴ Q. How frequently?
- ⁵ A. Monthly.
- 6 Q. Has that been the case at least since
- ⁷ April of 2011?
- 8 A. Yes.
- 9 Q. Does it maintain minutes of meetings?
- A. Not that I'm aware of.
- Q. Any other formal documentation of its
- ¹² actions or deliberations?
- 13 A. No.
- 14 (Whereupon, Mallinckrodt-Spaulding-13
- was marked for identification.)
- 16 BY MR. GOTTO:
- Q. We've marked as Exhibit 13 a two-page
- ¹⁸ document starting MNK-T1 0007026341. Please
- 19 take a look at those pages, and tell me if you
- ²⁰ recognize them.
- 21 (Witness reviewing document.)
- ²² A. Yes.
- Q. And what are they?
- A. So this is actually -- I know the

- Q. Okay. Do you recall why you sent this
- ² report to Ms. Harper in 2014?
- ³ A. She would have had to have requested
- ⁴ it is the only reason I would have sent it.
- Q. Now, in your cover e-mail you mention
- ⁶ a suspicious order monitoring of some type from
- ⁷ 2001. Was there a written suspicious order
- monitoring program in place before 2008?
- 9 MR. O'CONNOR: Object to form.
- A. I don't know that it was written, that
- there was a written policy on it.
- 12 BY MR. GOTTO:
- ³ Q. Okay. So you don't recall seeing a
- written policy prior to 2008?
- ¹⁵ A. No.
- Q. How did you come to know what the
 - ⁷ program was if it wasn't written?
- A. Because Elizabeth McPhail at the time
- 19 would have trained me on what to look for in the
- ²⁰ orders.
- Q. And what do you recall her training
- 22 you on in that regard?
- A. To look at the orders that come out,
- ²⁴ and if they were of concern to research them

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- ¹ header says suspicious orders, but these are
- ² what we call as peculiar or unusual orders, so
- ³ they're hits to the algorithm.
- ⁴ Q. Okay. Your cover e-mail, which is
- ⁵ dated in April of 2014 to Ms. Harper, says "I
- ⁶ can recall having a suspicious order monitoring
- ⁷ system in place of some type with the start of
- ⁸ distribution activities from Hobart 2001,
- ⁹ however the attached is the earliest SOM report
- ¹⁰ that I have in my e-mail system." And the
- 11 attachment is from December of 2003, correct?
- ¹² A. Yes.
- Q. And this identifies four transactions.
- ¹⁴ And I take it from your earlier answer these
- were identified as peculiar, correct?
- ¹⁶ A. Yes.
- Q. And is it the case that none of these
- were ultimately determined to be suspicious?
- ¹⁹ A. Correct.
- Q. And I think you've testified earlier
- 21 the only order that you can recall being
- ²² identified as suspicious was the fentanyl order
- 23 to the vet clinic, correct?
- A. The only one I know of, yes.

¹ further.

- Q. And did she train you as to what
- 3 characteristics of an order might raise concern?

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- 4 A. No, because we really didn't have a
- ⁵ whole lot of information of what was unusual.
- Q. And so, for example, the orders
- ⁷ identified as peculiar in the attachment to
- 8 Exhibit 13, do you recall how you identified
- ⁹ those orders as peculiar?
- A. So the system would have ran these
- 11 orders against whatever algorithm was in place
 - ² at that time, and then these orders, these
- 13 orders went on hold. So the report is saying
- their previous year-to-date average is 643, and
- 15 this order was for 1,380.
- Q. Okay. So these orders were identified
- by application of the algorithm that you
- understand was in place at the time?
- 19 A Yes

- Q. But you don't know what the components
 - ¹ of that algorithm were, correct?
- A. All I know, it was based on previous
- ²³ history. I don't know the specifics.
 - Q. Okay. You can set that aside.

- 1 (Whereupon, Mallinckrodt-Spaulding-14
- was marked for identification.)
- ³ BY MR. GOTTO:
- 4 Q. We've marked as Exhibit 14 a
- 5 single-page document, MNK-T1 0004282621. It's a
- 6 2007 e-mail from you to Sarah Heideman.
 - First of all, who was Sarah Heideman?
- 8 A. I don't remember.
- 9 Q. Okay.
- 10 A. I don't know.
- Q. In the body of your e-mail -- first of
- 12 all, no reason to doubt you sent this e-mail,
- 13 correct?
- 14 A. No.
- Q. The body of your e-mail, you say "DEA
- 16 requires us to report any 'suspicious orders'.
- 17 IS programmed a report that takes last year's
- 18 average YTD and comes up with a formula and
- 19 anything outside of that formula shows on this
- 20 report."
- Is that the algorithm that you're
- 22 referring to?
- 23 A. Yes.
- Q. And you have -- you ask Ms. Heideman

- ¹ order, is that what you're saying in this
- ² sentence?
- A. YTD is year-to-date, so the formula at

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- ⁴ that time was taking the last year's
- ⁵ year-to-date average, and this order was double
- ⁶ their last year year-to-date average.
 - Q. And so would this -- is this e-mail an
- 8 example of your looking at an order that had
- ⁹ been identified as peculiar to determine whether
- o it was suspicious?
 - A. At this time, yes.
- Q. And you did that by providing this
- information to Ms. Heideman and asking her for
- 14 some feedback on it?
- ¹⁵ A. Yes.
- Q. And do you recall if you ultimately
- concluded whether this order was suspicious or
- 18 not?

11

- A. It wasn't reported to DEA, that I'm
- ²⁰ aware of.
- Q. Okay.
- ²² (Whereupon, Mallinckrodt-Spaulding-15
- was marked for identification.)
- 24 BY MR. GOTTO:

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- ¹ to take a look and let you know what she thinks.
- But you don't recall who Ms. Heideman
- ³ was or why you sent her this e-mail?
- 4 A. Based on the context of this e-mail,
- ⁵ it leads me to believe Sarah Heideman was the
- 6 project -- or the account manager for Walmart,
- ⁷ because I'm asking her specifically about
- ⁸ Walmart orders.
- 9 Q. Okay. And you note in your e-mail,
- 10 "It appears to me that Walmart is ordering
- 11 double what was last years' YTD amount, more
- 12 than the 20 percent market share increase."
- Your reference there to market share,
- ¹⁴ what are you referring to?
- A. So we would have received information
- ¹⁶ from the marketing group as to which customers
- ¹⁷ have -- which have how much of the market share.
- 18 So at this time I must have been advised by
- 19 somebody in marketing that Walmart had
- 20 20 percent market share.
- Q. Or 20 percent market share increase?
- A. Yeah. Yes.
- Q. Okay. So you're comparing that
- ²⁴ increase to the increase in the size of their

- Page 181 Q. We've marked as Exhibit 15 a two-page
- ² document beginning at MNK-T1 0000274399, an
- ³ e-mail exchange involving you and Ms. Harper,
- ⁴ "Re: Controlled Substance Suspicious Order
- ⁵ Monitoring Team Update." Take a look at those
- 6 e-mails, and tell me if you recognize them.
- 7 (Witness reviewing document.)
- 8 A. Okay.
- 9 Q. Okay. Do you recognize those e-mails?
- A. No, I don't remember them
- 11 specifically.
- Q. Okay. The second e-mail on the page
- ¹³ from you to Ms. Harper dated June 17, do you see
- 14 that?

- 15 A. Yes.
- Q. Any reason to doubt you sent that
- ¹⁷ e-mail?
 - A. No.
- Q. Okay. You say to Ms. Harper, the
- ²⁰ first paragraph suggests on the customer
- checklist, "fill in what type of DEA
- ²² registration so that we may be able to identify
- ²³ if a customer is ordering a suspicious amount
- ²⁴ against a specific registration type."

1

11

Page 182 What did you mean by that?

- 2 A. So if a customer that's listed as a
- ³ researcher is ordering a huge amount of product,
- ⁴ that would not be normal for a researcher
- 5 license.

1

- Q. Okay. And the customer checklist that
- you're referring to here, what was that?
 - A. To the best that I recall, there
- ⁹ was -- the SOM corporate team was developing
- 10 checklists to be sent out to our customers.
- 11 Q. Was this part of the enhancement of
- 12 the SOM?
- 13 A. Yes.
- 14 Q. The last paragraph of your June 17th,
- or the last substantive paragraph says "With the
- 16 new procedures, what kind of report will I send
- 17 to the DEA? I realize that we will DEA report
- ¹⁸ any order that is deemed suspicious by yours and
- 19 Bill's group, but what if we go a quarter
- ²⁰ without a suspicious order?"
- Do you see that? 21
- 22 A. Yes.
- Q. So was your -- does that indicate that
- ²⁴ up until this time there was a regular quarterly

- A. I don't know what he provided.
- 2 (Whereupon, Mallinckrodt-Spaulding-16
- was marked for identification.)
- 4 BY MR. GOTTO:
 - Q. We've marked as Exhibit 16 a two-page
- 6 document beginning at Bates MNK-T1_0002940798.

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- ⁷ Please take a look at those and tell me if you
- can identify them.
- (Witness reviewing documents.)
- 10 A. Okay.
 - Q. Do you recognize those documents?
- A. Yes. 12
- 13 Q. What are they?
- 14 A. These were the quarterly reports that
- I was combining and sending to DEA.
 - Q. Okay. And these were -- what is
- reported on the report?
- A. I'm not sure I understand your
- question.
- 20 Q. I'm sorry. How does some -- how does
- an order -- what is it about an order that
- causes you to include it on this report?
- A. So if it hits the criteria for the 23
- 24 algorithm.

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- ¹ report you were sending to the DEA?
 - A. It was the excessive orders report.
- Q. Okay. And so does that paragraph
- ⁴ indicate that you were not going to be providing
- ⁵ that report to the DEA anymore? Correct?
- 6 A. Correct.
- 7 Q. And so what was the answer to the
- question that you posed in that paragraph?
 - A. I don't remember.
- 10 Q. You can set that aside.
- 11 Do you know who Bill Rausch was?
- 12 A. Bill Rausch --
- O. Rausch. 13

9

- 14 A. -- or Jim Rausch?
- 15 Q. Jim Rausch, I'm sorry.
- 16 A. Jim Rausch, yes.
- 17 Q. Who was he?
- 18 A. He was a customer service manager.
- 19 Q. Did he have any involvement at any
- time that you can recall in the SOM process?
- 21 A. Yes, he was the customer service
- manager reviewing the peculiar order report.
- Q. Okay. And did he provide reports to
- ²⁴ the DEA from time to time that you know of?

- Q. Okay. So these would be, again,
- ² peculiar orders under the Mallinckrodt
- ³ terminology?
- A. Yes.
- Q. Okay. And so did you report all
- peculiar orders on a quarterly basis to the DEA
- for some period of time?
 - A. We reported all orders that -- these
- are all clinic orders.
- 10 Q. Clinic orders that had been identified
 - as peculiar?
 - A. Yes.
- 13 Q. As compared to what other types of
- orders?

- 15 A. So the distributors have been removed.
- 16 Q. Okay. And what was the reason for
- that? 17
- 18 A. I don't remember specifically. I
- remember being told not to include the
- distributors into the report, but I don't
- remember who told me not to include the
- distributors.
- O. Would it have been someone other than
- ²⁴ Ms. Harper?

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1

- 1 A. It could have been.
- 2 Q. Okay. And you don't remember -- you
- ³ weren't given a reason for that, I take it?
- A. I know that I was told not to include
- ⁵ them, but I can't remember by whom. It could
- 6 have been any number of people.
- Q. So in Exhibit 15, that was an e-mail
- 8 in 2008 in which you posed the question about
- what kind of report will you be sending to the
- ¹⁰ DEA going forward.
- 11 Do you see that?
- 12 A. Yes.

16

- 13 Q. In 2010, judging from Exhibit 16, in
- 2010 you were still providing some sort of
- quarterly report to the DEA, correct?
 - A. Yes. Well, this was -- the last
- report was 2008. My e-mail to Karen was 2010,
- but the last report was 2008.
- 19 Q. Okay. So your 2010 e-mail is
- attaching a 2008 report?
- 21 A. Yes.
- 22 Q. Okay. So the attachment to Exhibit 16
- is the final report that you sent to the DEA,
- ²⁴ the final quarterly report?

- A. Roughly, yes.
- Q. Okay. And do you continue -- is that
- procedure still in place?
 - A. Yes.
 - Q. Okay. So from the attachment to
- ⁶ Exhibit 16, after that report and prior to the
- ⁷ time when you in 2012 began the twice daily
- 8 unusual order report to the DEA, was there any
- other reporting to the DEA other than if a
- 10 report was -- if an order was determined to be
- 11 suspicious?
- 12 A. Not by me, but I don't know if DEA --
- or if corporate was sending anything to DEA.
 - Q. Okay. But as far as reports that
- you're aware of, you're not aware of any during
- that time period?
- A. Correct. 2008 was the last of the
- quarterly excessive order reports. In 2012
- started the peculiar order reports.
 - Q. Okay. You can set that aside.
- 21 (Whereupon, Mallinckrodt-Spaulding-17
- 22 was marked for identification.)
- BY MR. GOTTO:
 - Q. We've marked as Exhibit 17 a

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20

- A. Yes. 1
- Q. Okay. And so after the report that's
- ³ attached to Exhibit 16, what, if any, report did
- ⁴ you provide to the DEA with respect to orders
- 5 that were identified as peculiar but were not
- 6 identified as suspicious?
- A. So what reports did we make to the DEA
- 8 that were peculiar but not suspicious?
- 9 Q. Yes.
- A. In what time frame? 10
- 11 Q. Well, after the report that is
- 12 attached to Exhibit 16.
- 13 A. Right. We stopped this because this
- ¹⁴ was basically the excessive order report, and
- 15 the letter came out that said they didn't want
- 16 the excessive order report, so that's why we
- ¹⁷ discontinued sending them to DEA. And then we
- ¹⁸ would have only reported suspicious orders.
- 19 Q. Okay.
- A. In 2012, one of the iterations in the
- ²¹ enhancements involved sending the peculiar order
- ²² report, at this time we called it unusual order
- ²³ report, to DEA twice daily.
- 24 Q. And that was in 2012?

- Page 189 1 multi-page e-mail thread, MNK-T1 0005663239 is
- ² the beginning. Take a moment to look at those.
- My questions are principally about
- 4 your March 5, 2012 e-mail that begins the
- 5 thread.

8

- 6 (Witness reviewing document.)
- 7 A. Okay.
 - Q. Do you recognize those e-mails?
- 9 A. I'm sorry?
- Q. Do you recognize those e-mails? 10
- 11 A. No.
- 12 Q. Okay. Turning to your March 5, 2012
- e-mail, which is on the third page, any reason
- to doubt you sent that e-mail?
- 15 A. No.
- 16 Q. Okay. So this is an e-mail that you
 - send to a number of persons regarding an order
- from Quest Pharmaceuticals, correct?
- 19 A. Yes.

- Q. And you indicate "I am unsure of the
- Product Manager for Hydrocodone and the NAM for
- 22 Quest," correct?
- 23 A. Yes.
- 24 Q. And that's the reason you sent it to

¹ all those parties, right?

- A. Correct.
- ³ Q. Okay. Was there a -- well, strike
- 4 that.

2

- 5 So the order from Quest had been
- 6 identified as a peculiar order, is that fair?
 - A. Unusual, yes.
- 8 Q. Peculiar or unusual?
- 9 A. Yeah.
- Q. Meaning that it triggered the --
- 11 whatever the algorithm was in place at the time,
- 12 this triggered it?
- 13 A. Yes.
- Q. Okay. And you indicate that the
- 15 "items are double and in some cases triple the
- ¹⁶ quantity previously ordered." Would your
- procedure at this time in 2012 have been to
- 18 inquire of the product manager or the NAM to get
- 19 further information with respect to an order
- ²⁰ that triggered the algorithm?
- ²¹ A. Yes.
- Q. Okay. And here you weren't sure who
- ²³ those individuals were, correct?
- A. Correct.

- ¹ information.
 - Q. Did you ever make inquiry of the
 - ³ customer service department to gain further
 - ⁴ information with respect to orders that had been
 - ⁵ identified as peculiar?
 - 6 A. Yes.
 - Q. And who did you make inquiry of in the
 - 8 customer service department?
 - ⁹ A. It depends on the customer service rep
 - assigned to the account.
 - Q. Okay. So in this example on March 5th
 - of 2012, are you making inquiry here of customer
 - 3 service?
 - ¹⁴ A. No.
 - Q. And why not?
 - A. Because customer service may not know
 - ¹⁷ why their order is higher. The product manager
 - or the account manager may. I would inquire to
 - ¹⁹ customer service if I suspected that an order
 - ²⁰ had been duplicated. There might have been an
 - ²¹ order entry error. But in this case, because of
 - 22 the order quantities, I went to the account
 - 23 manager who would know what the customer was
 - ²⁴ ordering.

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- Q. Did you have any program in place to
- ² be made aware of who the project manager --
- ³ product manager and NAMs were for particular
- ⁴ products or customers?
- ⁵ A. No.
- 6 MR. O'CONNOR: Objection to form.
- A. Because they could change. So NAM is
- 8 national account manager, and the product
- ⁹ manager.
- 10 BY MR. GOTTO:
- Q. Okay. And so when you had a peculiar
- 12 or unusual order, was it your practice to
- 13 inquire of both the product manager and the
- ¹⁴ national account manager?
- A. Depends on the circumstances and the product.
- Q. Okay. Did you ever have any
- ¹⁸ difficulty in receiving responses either from
- ¹⁹ product managers or national account managers
- ²⁰ with respect to inquiries that you made
- ²¹ regarding peculiar orders?
- A. Sometimes we'd have to send them a
- ²³ reminder e-mail if they were travelling that the
- ²⁴ order was still on hold and we were awaiting

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- Q. Okay. Do you know who Cathy Stewart
- ² was?
- ³ A. Yes.
- 4 O. Who was she?
- A. She was a customer service manager.
- 6 Q. Did you interact with her from time to
- ⁷ time?

11

18

- 8 A. Yes.
- ⁹ Q. And she had customer service reps who
- 10 reported to her, correct?
 - A. Yes.
 - Q. And your March 5, 2012 e-mail, one of
- the persons that you address it to is Victor
- ¹⁴ Borelli, correct?
- ¹⁵ A. Yes.
- Q. And did you deal with Mr. Borelli from
 - time to time?
 - A. Yes.
- Q. Did Ms. Stewart ever express to you,
- ²⁰ that you can recall, that one or more of the
- ²¹ customer service reps who reported to her had
- ²² expressed the view that Mr. Borelli would tell
- ²³ them anything to get a sale?
 - MR. O'CONNOR: Objection to form.

A. Not that I remember.

² BY MR. GOTTO:

Q. Okay. You can set that aside.

(Whereupon, Mallinckrodt-Spaulding-18

5 was marked for identification.)

6 BY MR. GOTTO:

4

Q. We've marked as Exhibit 18 a two-page

e-mail thread beginning at Bates

9 MNK-T1 0000280632. Take a moment to look at

¹⁰ those e-mails, if you would.

(Witness reviewing document.)

12 A. Okay.

Q. And do you recall this e-mail

14 exchange?

15 A. Yes.

Q. Okay. What do you recall of that?

A. Karen was alerting me to some -- she

18 had compiled a timeline and had sent me the

19 timeline, and then was letting me know that all

²⁰ the orders had been reviewed by the customer

21 service manager, and then later on in the e-mail

²² she corrects terminology listed below.

Q. Okay. In Ms. Harper's e-mail, she --

24 the first e-mail, October 31, "In an effort to

Page 19

Q. Okay. And in Ms. Harper's October 31 e-mail, she says "during the last two years, all

³ Peculiar Orders...were deemed to be okay and

⁴ none rose to the level of Peculiar."

Do you know if she meant there that

⁶ none rose to the level of suspicious?

MR. O'CONNOR: Objection.

A. She did. In the earlier e-mail above

⁹ she clarifies that --

¹⁰ BY MR. GOTTO:

Q. Okay.

A. -- she meant none rose to the level of

suspicious.

11

18

Q. Okay. And that's consistent with your

15 recollection you've already testified to in

16 terms of orders being identified as suspicious,

¹⁷ correct?

A. Yes.

Q. She gross on to say "It is significant

20 to note that neither Sunrise or Harvard

21 triggered the algorithms that were in place for

²² direct customers because we were looking at

²³ overall purchase trends for each distributor,

²⁴ not reviewing where the distributors were

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¹ provide you with as much information as

² possible, I have attached a (lengthy) chronology

³ of events relating to Mallinckrodt Suspicious

4 Order Monitoring."

5 Do you see that?

6 A. Yes.

Q. Let me hand you what we've marked as

8 Exhibit 19, and you can tell me if that's the

⁹ attachment.

11

20

10 (Whereupon, Mallinckrodt-Spaulding-19

was marked for identification.)

12 BY MR. GOTTO:

Q. Exhibit 19 is a multi-page document

14 beginning at page MNK-T1 0000477900. Can you

15 tell me if that's the chronology that Ms. Harper

16 is referring to?

17 A. Yes.

Q. Okay. And you're familiar with that

19 chronology, right?

A. At a high level, yes.

Q. Okay. Did you have occasion ever to

²² provide this chronology to DEA?

A. We met in -- we went and met with DEA.

²⁴ We didn't provide a document, I don't recall.

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¹ sending our product (and our program met CFR

² requirements)."

And is that the phenomenon you

4 testified about earlier today, looking at ship

⁵ to rather than bill to?

6 MR. O'CONNOR: Objection to form.

A. No, that's different.

8 BY MR. GOTTO:

Q. Okay. In what way is this different?

A. So Karen is referring to downstream

11 customers, so those wouldn't have triggered

because we were only looking at our direct

shipments to Sunrise and to Harvard. We weren't

looking at where Harvard was shipping, or

¹⁵ Sunrise.

20

21

Q. Okay. And she indicates in the last

sentence of that paragraph that the program has

8 now been expanded in October of 2010 to look at

19 customers' customers, correct?

A. Based on this e-mail, yes.

Q. Okay. And was that your recollection

²² as well, that in late 2010 the SOM program was

23 expanded to include a review of Mallinckrodt's

customers' customers?

Page 198 MR. O'CONNOR: Objection to form.

- 2 A. Only based on this e-mail.
- ³ BY MR. GOTTO:
- 4 Q. You don't otherwise recall that?
- 5 A. No.

1

- 6 Q. Can you recall at any time in
- ⁷ connection with suspicious order monitoring you
- 8 personally reviewing information regarding
- 9 Mallinckrodt's customers' customers?
- 10 A. I was involved in reviewing
- 11 chargebacks, but I don't remember when that
- 12 started.
- Q. And that would have given you
- 14 information about Mallinckrodt's customers'
- 15 customers, right?
- A. If they applied and participated in
- 17 chargebacks, yes.
- 18 Q. Okay.
- (Whereupon, Mallinckrodt-Spaulding-20
- was marked for identification.)
- 21 BY MR. GOTTO:
- Q. We've marked as Exhibit 20 a two-page
- ²³ document beginning at Bates MNK-T1_0002357150,
- 24 appear to be notes from the 11/1/10 meeting at

- Page 200

 Q. And what was the reason that you
- ² wanted to explain the SOM program to the DEA at
- 3 this point?
 - A. I don't remember specifically.
- 5 Q. Under "General Feedback from DEA
- 6 Albany," it states "The direct and indirect
- ⁷ customer data was presented to DEA. DEA was
- 8 alarmed by the data but not surprised."
- 9 Do you see that?
- 10 A. Yes.
- Q. And were these your notes or
- 12 Mr. Nikolaus's notes?
- 13 A. They were my notes.
 - Q. Okay. So when you say they were
- alarmed by the data but not surprised, what do
- 16 you mean? How did they express that?
- A. I remember them looking at the data
- 18 and going "wow." And then a comment by someone
- 19 that was in attendance, I don't remember
- ²⁰ specifically who, saying they're not surprised
- 21 by that.

14

- Q. What was your reason for providing the
- direct and indirect customer data to the DEA at
- 24 this time?

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- ¹ the DEA Albany office.
- 2 Do you recognize those notes?
- ³ A. Yes.
- ⁴ Q. And it indicates that you and
- ⁵ Mr. Nikolaus attended the meeting, correct?
- 6 A. Yes.
- ⁷ Q. And you recall the meeting, correct?
- 8 A. Yes.

11

- ⁹ Q. Can you recall other similar meetings
- ¹⁰ with the DEA Albany office?
 - MR. O'CONNOR: Objection to form.
- A. Similar, meeting with them about this
- 13 topic or about any topic?
- 14 BY MR. GOTTO:
- Q. Well, back that up.
- Did you have regular meetings at the
- ¹⁷ DEA's Albany office?
- ¹⁸ A. No.
- ¹⁹ Q. Okay. So was this meeting requested
- ²⁰ by the DEA?
- A. No, this meeting was requested by
- ²² Mallinckrodt.
 - Q. And for what purpose?
- A. To explain to them our SOM program.

- 1 A. Because we were incorporating
- ² chargebacks into our SOM program, so when
- ³ explaining the SOM program we showed them what

Page 201

- 4 we were looking at direct data, and what we were
- 5 looking at indirect data.
- Q. And was this the first time that you
- ⁷ began to look at the direct and indirect
- 8 customer data?

- 9 MR. O'CONNOR: Objection to form.
- 10 BY MR. GOTTO:
 - O. In this time frame?
- A. I don't remember when I started. We
- ¹³ were doing it at this time.
 - Q. If you look at Exhibit 18, I believe
- 15 Ms. Harper indicated in her e-mail dated
- 16 October 31 that "the program was expanded within
- 17 the last month to our customers' customers." So
- 8 would that indicate that this is -- that the
- 19 meeting occurred on November 1st, right, so
- 20 would that indicate that at this time this was
- 21 when you first began looking at the indirect
- 22 customer data?
- MR. O'CONNOR: Objection to form.
 - A. Based on this e-mail. But I don't

Page 202 ¹ remember. Q. Would that information have been ² pertinent to your audit at that time? ² BY MR. GOTTO: Q. Okay. You can set that aside. A. If Cedardale had been suspended (Whereupon, Mallinckrodt-Spaulding-21 4 4 shipping to pharmacies? was marked for identification.) Q. If Cedardale itself had determined 5 that it would suspend certain of its customers. 6 BY MR. GOTTO: A. We would have documented that in our Q. Exhibit 21 is a single-page e-mail 8 thread MNK-T1 0000270021. Take a look at that audit notes. e-mail, appears to be an e-mail from you to O. That would have been of interest to 10 Heather White, and tell me if you recognize it. 10 you? 11 (Witness reviewing document.) 11 A. It would have been documented. Q. But you don't recall being aware of 12 12 A. Okav. 13 Q. Do you recognize that e-mail? that as you sit here today? 14 A. Yes. 14 A. No. 15 O. And Heather White was at the DEA, Q. Do you recall if you made an inquiry 15 16 correct? in that regard as part of the audit? 17 17 A. I'd have to look at my notes. A. Yes. 18 Q. And what was your reason for providing 18 Q. Okay. 19 the information in your November 30th e-mail to 19 (Whereupon, Mallinckrodt-Spaulding-22 Ms. White? 20 was marked for identification.) 20 A. Because when we spoke to her at the BY MR. GOTTO: 22 on-site meeting we advised that we were sending Q. Exhibit 22 is a two-page e-mail thread 23 beginning at Bates MNK-T1 0001519526. Take a ²³ out distributor letters based on the data that

²⁴ we had reviewed.

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Q. And you talk about three distributors, ² Masters, KeySource, Cedardale. I think you ³ indicated earlier in your testimony today that ⁴ those are three distributors that were audited ⁵ in approximately this time frame, correct?

6 A. Yes.

7 Q. And ultimately all of those

distributors had their DEA licenses terminated,

didn't they? 9

10 MR. O'CONNOR: Object to the form.

11 A. I don't know that they were

12 terminated.

13 BY MR. GOTTO:

Q. At least suspended?

15 A. I know of Masters and KeySource. I

¹⁶ don't remember Cedardale.

Q. Do you recall -- you testified a

18 little earlier today regarding the Cedardale

19 audit. Do you recall if at the time of the

²⁰ Cedardale audit you had any information

²¹ regarding whether Cedardale had suspended sales

22 to any of its existing customers?

A. I don't remember having any of that

²⁴ information at that time.

¹ e-mails.

(Witness reviewing document.)

3 A. Okay.

Q. Do you recognize those e-mails? 4

moment and tell me if you recognize those

A. I don't remember them, no.

Q. Okay. The main e-mail, the August 6,

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2012 e-mail from you to Heather White, "is a

8 list of distributors that we have met with in

person or by telephone to discuss SOM issues

within the last twelve months."

11 Do you recall having those personal or telephonic meetings with the listed

distributors?

14

A. I remember having telecons, yes.

Q. And what would cause you to have a personal or telephonic meeting with a distributor regarding SOM issues?

A. So the SOM team would decide whether we needed to do an on-site audit or if we could

do a telecon in which we'd review with them

their orders and the data, their chargeback 22 data.

23 O. And what is it that would cause the 24 team to decide that such an audit or

Golkow Litigation Services

¹ teleconference was required?

- A. I don't remember any specifics why we would.
- ⁴ Q. Of the parties listed in this e-mail,
- ⁵ do you recall how any of these were personal
- 6 meetings as compared to teleconferences?
 - A. In 2012, no, because some of the
- 8 on-site audits were conducted by people in
- ⁹ corporate, so I don't remember specific. I
- 10 remember doing -- I was only involved in the
- 11 Cedardale audit on-site, and I remember being
- 12 involved in telecons, but which ones
- 13 specifically, I'd have to look at notes.
- MR. GOTTO: Okay. Why don't we take a
- 15 break.

2

- THE VIDEOGRAPHER: The time is
- ¹⁷ 2:28 p.m., and we're off the record.
- (Whereupon, a recess was taken.)
- 19 THE VIDEOGRAPHER: The time is
- 20 2:42 p.m., and we're on the record.
- ²¹ (Whereupon, Mallinckrodt-Spaulding-23
- was marked for identification.)
- 23 BY MR. GOTTO:
 - Q. Ms. Spaulding, we've marked as

- ¹ centralized place between all three sites to
 - ² document any correspondence that we had with

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- ³ DEA, so I feel the need to clarify that even
- 4 though we called them SOM contacts or inquiry,
- ⁵ they were not always indicative of a suspicious
- 6 order. It was part of the overall umbrella
- ⁷ program of suspicious order monitoring.
- Q. Okay. And so what would be an example
- ⁹ of something that's under that overall umbrella
- but was not indicative of the suspicious order?
- A. So, for example, in this report 11-01, this was the ARCOS unit contacting me about two
- ¹³ NDC errors -- or I'm sorry, contacting Mary
- Lewis and Webster Groves. One that was specific
- to me was line 5, so report 11-03 was to contact
- 16 DI Heather White because we had a complaint
- about Methadose 40-milligram bottle complaints.
- Q. Okay. And then one of the attachments
- 19 is -- it's called a DEA Suspicious Order
- 20 Monitoring Report?
- 21 A. Yes.
- Q. And what is that document?
- A. So this was a template that we were
- using to how we would document a formal

Page 207

- ¹ Exhibit 23 a multi-page document beginning at
- ² Bates MNK-T1 0000289371. It's an e-mail along
- ³ with an attachment. Please take a look at that
- 4 and tell me if you recognize it.
- 5 I guess it actually has a series of
- 6 attachments, I should say.
- ⁷ (Witness reviewing document.)
- 8 A. Okay.
- 9 Q. Do you recognize those documents?
- 10 A. No, I don't remember them, only based
- on the e-mail.
- Q. Okay. So your e-mail, your
- 13 October 18th e-mail to Ms. Harper, any reason to
- 14 doubt you sent that?
- 15 A. No.
- Q. And you make reference in your e-mail
- to "tried several different ways to make a
- 18 report that we could use across sites to be
- 19 consistent in our practices."
- Do you see that?
- 21 A. Yes.

24

- Q. So can you describe for me what you
- ²³ were trying to accomplish in this regard?
 - A. So we were looking to make a

- 1 suspicious order.
- Q. Okay. And so this is not a DEA form,
- ³ right? This is something you -- or Mallinckrodt
- 4 created?

8

- 5 A. Correct. This one is -- it says up at
- 6 the top is an example only.
- 7 Q. Okay. You can set that aside.
 - (Whereupon, Mallinckrodt-Spaulding-24
- 9 was marked for identification.)
- 10 BY MR. GOTTO:
- Q. Exhibit 24 is a multi-page document
- beginning at MNK-T1 0000282467, appears to be an
- e-mail you prepared attaching the notes of an
- 14 HDMA conference that you attended.
- Could you take a look at that and
- 16 confirm for me, if you can, that that's what the
 - 7 exhibit consists of?
- 18 (Witness reviewing document.)
- 19 A. Yes.

- Q. Okay. Do you recall this conference?
- A. Vaguely. Not in detail, but yes.
- Q. Did you make a practice of keeping
- notes like these at each conference you went to
- and then memorializing them?

¹ A. Not every conference, only if I was

asked to produce a conference or a trip report.

- ³ Q. Okay. And who would have asked you to ⁴ do that?
- A. My manager at the time.
- ⁶ Q. If you turn to the next-to-last page
- ⁷ of the document, the one that ends in Bates
- 8 473 -- I guess actually starting at the bottom
- ⁹ of the third-to-last page that begins at Bates
- 10 472, there's a reference to a presentation by a
- David Durkin regarding controlled substance monitoring, 2011 update.
- Do you see that?
- ¹⁴ A. Yes.
- Q. And the main bullet items, the third
- one on the following page is "Reviewed the
- 17 12/2007 DEA Letter to registrants."
- Do you see that?
- A. Give me one moment, please.
- O. Sure.
- ²¹ (Witness reviewing document.)
- A. I'm sorry, which bullet were you --
- Q. There's -- the second main bullet on
- 24 the page that ends in 473 says "Reviewed the

¹ or anyone else at Mallinckrodt?

A. Go over them? I sent them to her, but

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- ³ I didn't -- I don't know that I reviewed or
- ⁴ discussed them with her.
- Q. Okay. On the second page of your
- 6 notes up at the top where it says "SOM System
- ⁷ Recommendations Total SOM Solution," do you
- 8 see that?
- 9 A. Yes.
 - O. The second item is "Determine
- legitimacy before shipping for each and every
- 12 order."

10

- Do you see that?
- 14 A. Yes.
- Q. Did you understand at this time that
- ¹⁶ an SOM program -- that part of an effective SOM
- program should be that before an order that was
- 18 identified -- that was questioned in any way
- ⁻⁹ shipped, a determination needed to be made as to
- whether or not it was suspicious?
- MR. O'CONNOR: Objection to form.
- A. At this time back in 2011 did I know
- 23 that?
- 24 BY MR. GOTTO:

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- ¹ 12/2007 DEA Letter to registrants."
- 2 Do you see that?
- 3 A. Yes.
- 4 O. And that's the letter from
- ⁵ Mr. Rannazzisi that we looked at a little
- 6 earlier today, correct?
- A. I'm not looking at the date, but I
- 8 believe so, yes.
- 9 Q. Okay. You can set that aside.
- 10 (Whereupon, Mallinckrodt-Spaulding-25
- was marked for identification.)
- 12 BY MR. GOTTO:
- Q. Exhibit 25 is a multi-page document
- bearing Bates MNK-T1 0000283244, appears to be
- ¹⁵ an e-mail you prepared transmitting notes you
- 16 took at a Buzzeo webinar in April of 2011. If
- you could take a look at that and confirm for me
- you could take a look at that and commin for in
- 18 that that's what those materials are.
- 19 A. Yes
- Q. Okay. Do you recall this particular
- 21 webinar?
- A. Not this one, no.
- Q. The notes that you took here, did you
- ²⁴ have occasion to go over these with Ms. Harper

- Q. Yes.
- A. I don't know if I knew it at the time.
- ³ I mean, I understood what it says when they
- 4 spoke of it.
- ⁵ Q. Okay. Do you have an understanding as
- 6 to whether in this time frame in 2011
- ⁷ Mallinckrodt had procedures in place to assure
- 8 that orders that had been identified as peculiar
- ⁹ or unusual would not be shipped until it was
- 10 determined whether or not there would be -- they
 - were suspicious?

- MR. O'CONNOR: Objection to form.
- A. So based on our review of documents
 - prior in 2010, we discussed that we were
 - ⁵ reviewing orders before shipping.
- 16 BY MR. GOTTO:
- Q. Do you know if there were ever
- 8 occasions when an order that was identified as
- peculiar or unusual was shipped before the
- determination was made as to whether it was
- 21 suspicious?
- A. Not by me, but I wasn't doing -- I'm
- ²³ not aware. I wasn't doing the review.
 - Q. Do you recall in 2010 there being a

- ¹ change to the algorithm whereby the comparison
- ² of an order to the prior year's ordering pattern
- 3 was changed from whether it was more than
- 4 times the average to whether it was more than
- times the average?
- A. I remember that there was a change. I
- ⁷ don't remember whether it was specifically in
- 2010 or not.
- Q. Okay. But you do remember that 10 change being made at some point?
- 11 A. Yes.
- 12 Q. Do you remember what the reason was
- 13 for that change?
- 14 A. No.
- 15 Q. Were you involved in the decision to 16 make that change?
- 17 A. I would have been on the SOM team that
- discussed the change, but it would have been
- approved by the management.
- 20 Q. Do you remember who suggested the
- 21 change?
- 22 A. No.
- 23 Q. And you don't remember any of the
- 24 reasons that were offered in support of it?

Q. And how would you identify as part of

14 November of 2010?

³ of the SOM process, correct?

A. Yes.

program?

10

19 the chargeback review the potential for that

downstream customer to pose a risk? 21

A. So based on the red flags and the 22 enforcement action in comments from DEA at

training sessions through the DEA seminars, we

Q. Right. But you were, as of November, 2 2010, you were reviewing chargeback data as part

Q. And so my question is, once you

6 started reviewing the chargeback data, did that

peculiar or unusual or suspicious under the SOM

A. No, because there's no way to directly

Q. And so how was the chargeback data

A. To review if a downstream customer, so

13 used as part of the SOM program from and after

16 a customer's customer, may pose a risk to bring

that attention to the down-direct customer.

7 result in the identification of any orders as

11 tie a chargeback order credit to a direct order.

24 developed a red flags list, and we would look at

Page 215

- 1 No, not specifically.
- 2 (Whereupon, Mallinckrodt-Spaulding-26
- 3 was marked for identification.)
- 4 BY MR. GOTTO:
- Q. Exhibit 26 is a two-page document
- 6 beginning at Bates MNK-T1 0000288483, appears to
- ⁷ be a letter from you to Heather White at the
- 8 DEA. And take a look and tell me if you can
- 9 confirm that that's a letter that you sent on or
- 10 about November 1 of 2010.
- 11 (Witness reviewing document.)
- 12 Yes, this is a letter I sent.
- 13 Q. Okay. And this is notifying Ms. White
- 14 of the inclusion in the SOM program of review of
- 15 chargeback data, correct?
- 16 A. Yes.
- 17 Q. And do you recall, after the
- 18 chargeback data review was included as part of
- 19 the SOM program, were there orders that were
- 20 identified as peculiar or unusual solely as a
- 21 result of the chargeback review?
- 22 So I don't think I understand.
- 23 Chargeback are not orders. Chargeback are
- 24 downstream.

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- 1 chargebacks to see if a pharmacy had a large
- ² quantity, we would then ask the distributor for
- 3 due diligence and ask them to check for any of
- 4 these red flags as part of the review.
- Q. So is it fair to say Mallinckrodt
- 6 itself would not take any action directly with
- ⁷ respect to this indirect customer, but would
- 8 instead provide information to Mallinckrodt's
- direct customer?
- 10 MR. O'CONNOR: Objection to form.
- 11 A. We would do both. So we would work
- ¹² with the distributor to bring to their attention
- 13 that we're potentially seeing chargebacks,
- 14 because a distributor would only see what they
- 15 sold, they wouldn't see if there was other
- ¹⁶ distributors selling to them. And if the SOM
- 17 team determined that the pharmacy was a
- 18 significant risk, they would issue a restriction
- 19 in which that pharmacy could no longer apply for
- 20 chargebacks.
- 21 BY MR. GOTTO:
- 22 Q. Okay. So the pharmacy would -- it
- 23 could continue to buy from a Mallinckrodt
- 24 distributor, but it could not apply for a

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- 1 chargeback?
- 2 A. Correct.
- Q. So the chargebacks, were they applied
- 4 for by the pharmacies or by the distributor?
 - A. The chargeback is applied by the
- distributor to Mallinckrodt on behalf of the
- pharmacy.
- 8 Q. So it would have been possible for
- Mallinckrodt to inform the distributor that
- 10 sales should not be made to that pharmacy, as
- 11 compared to stating that Mallinckrodt would not
- pay chargebacks to that -- related to that
- pharmacy, correct?
- 14 MR. O'CONNOR: Objection to form.
- 15 A. No, we can't dictate who a distributor
- sells to and who they don't sell to.
- BY MR. GOTTO: 17
- Q. So if you knew that a distributor, for
- 19 example, was selling to a non-registrant, you
- 20 could tell the distributor, you need to stop
- 21 doing that or we can't sell to you anymore,
- 22 correct?
- 23 A. If we knew that they were selling to a
- ²⁴ non-DEA registrant, I believe we would alert DEA

- ¹ get Mallinckrodt product.
- Q. And that's true, though, if you say
- ³ we're not going to honor chargebacks, that
- ⁴ pharmacy can continue to buy Mallinckrodt
- products even through that distributor, just not
- going to -- the chargeback won't be honored,
- correct?

11

13

- A. Correct. It's a financial
- disincentive not to sell Mallinckrodt product,
- but we can't say who they can or can't sell to.
 - Q. Was the result of any chargeback data
- review ever provided to the DEA?
 - A. Can you say at that again, please?
- 14 O. Yes.
- 15 So you engaged in -- from November,
- 2010 forward you were reviewing chargeback data
- as part of an evaluation as to whether there
- were red flags with respect to some indirect --
- with respect to indirect customers, correct?
- 20 A. Yes. If we restricted a pharmacy from
- chargebacks, we notified DEA.
- 22 Q. Okay. And was there any follow-up
- ²³ from DEA that you can recall when there was any

Page 221

such notification given?

Page 219

- ¹ to that.
- Q. And so if you knew that a distributor
- ³ was selling to a pharmacy as to which there was
- ⁴ sufficient red flags to where Mallinckrodt
- ⁵ decided that it would no longer pay chargebacks
- ⁶ with respect to that pharmacy, Mallinckrodt
- ⁷ could have notified the distributor that if the
- 8 distributor continued to sell to that pharmacy
- ⁹ Mallinckrodt wouldn't sell to the distributor
- ¹⁰ anymore?
- 11 MR. O'CONNOR: Objection to form.
- 12 BY MR. GOTTO:
- 13 Q. Right?
- A. No, because then we could potentially
- jeopardize legitimate people from not getting
- 16 their medicines. We prohibited the chargebacks
- ¹⁷ as a financial disincentive to not sell
- 18 Mallinckrodt to a pharmacy that we considered a
- 19 risk. But we can't control the distributors and
- ²⁰ who they sell to. We have no influence
- 21 whatsoever on who the customer base of any one
- 22 distributor is. And if we had -- say you can't
- 23 sell to that pharmacy anymore, that pharmacy
- ²⁴ could potentially go to another distributor and

- A. Not that I can think of.
- Q. What was the nature of the
- notification? What did you tell DEA?
- A. We have a letter that we would notify
- ⁵ sent to DEA saying these pharmacies have been
- 6 restricted from Mallinckrodt chargebacks because
- they exhibit indicators of diversion.
 - Q. You can set that aside.
- 9 (Whereupon, Mallinckrodt-Spaulding-27
- 10 was marked for identification.)
- BY MR. GOTTO:
- Q. Exhibit 27 is a multi-page document
- 13 beginning at Bates MNK-T1 0000422189. It's an
- e-mail thread from late 2010 into January of
- 2011. Take a moment and tell me if you
- recognize those e-mails.
 - (Witness reviewing document.)
 - A. Okav.

17

18

- 19 Q. Do you recognize these e-mails?
 - A. No.
- 21 Q. Okay. So the earliest e-mails in the
- 22 thread are an exchange between Ms. Harper and
- Carol Svejkosky --
- A. Yeah, Svejkosky. 24

- ¹ Q. Thank you. S-V-E-J-K-O-S-K-Y, just ² like it sounds.
- -- in which Ms. Harper is requesting
- ⁴ certain state concentration and customer
- 5 sourcing data, correct?
- 6 A. Yes.
- Q. And is that data that ultimately you
- 8 came to be supplied with regularly?
- 9 A. Yes.
- Q. Okay. And did that become part of the
- 11 SOM program, reviewing that data on a monthly
- 12 basis?

16

- 13 A. Yes.
- Q. What was the state concentration
- ¹⁵ report that Ms. Harper requests?
 - A. It looks at oxycodone 50-milligram and
- ¹⁷ oxycodone 30-milligram by state instead of by
- 18 pharmacy.
- Q. And do you know what the reason was
- of for conducting that review?
- A. Based on at this time the enforcement
- ²² action and the knowledge around Florida and
- other states being of concern.
 - Q. Okay. All right. You can set that

- Page 224
- ¹ A. No, I couldn't guess what she was ² referring to.
- ³ Q. Okay. So if you look at the first
- ⁴ e-mail in the thread from Thanh Churchin,
- ⁵ "Susan, can you check on this lot number for
- 6 me," giving a case number. "The lot number came
- ⁷ from a trash pull that IRS did."
- 8 Do you know what "lot number" means in
- 9 this context?
- A. Yes. It's the lot number that
- Mallinckrodt produced for that particular batch.
- Q. Okay. And what would be the reason
- ¹³ for using that lot number?
- MR. O'CONNOR: Objection to form.
- 15 BY MR. GOTTO:
- Q. What information would that give you?
- A. We could trace the lot number to see
- ¹⁸ who we sold it to, but then they would have to
- go to who we sold it to to trace who they sold
- ²⁰ it to.
- Q. Okay. And so turning back to
- 22 Ms. White's e-mail where she says "I know the
- 23 standard answer regarding lot numbers," was the
- 24 standard answer that you would give that

Page 223

- ¹ aside.
- ² (Whereupon, Mallinckrodt-Spaulding-28
- was marked for identification.)
- 4 BY MR. GOTTO:
 - Q. Exhibit 28 is a two-page e-mail thread
- 6 beginning at Bates MNK-T1 0000485790, e-mails
- ⁷ from November of 2010. Take a moment and tell
- 8 me if you recall these e-mails.
- 9 (Witness reviewing document.)
- 10 A. Okay.

11

- Q. Do you recognize these e-mails?
- A. I don't remember them.
- Q. Okay. If you look at Ms. White's
- e-mail at the bottom of the first page to you on
- ¹⁵ November 18th, she says "I know the standard
- ¹⁶ answer regarding lot numbers. Can you please
- tell me which distributors this was sent to and
- 18 if you had any chargebacks for the product in
- 19 the Fort Lauderdale area? We can get an
- ²⁰ Administrative Subpoena if you need one."
- Do you see that?
- ²² A. Yes.
- Q. So do you know what she meant by "the
- 24 standard answer regarding lot numbers"?

- Page 225 ¹ information if there was -- in response to a
- ² subpoena?
- ³ A. I don't know what she meant.
- 4 Q. Do you recall ever informing Ms. White
- 5 or anyone else at the DEA that certain
- 6 information they sought would be provided only
- ⁷ in response to a subpoena?
- A. We usually request a subpoena if they
- ⁹ want anything in writing, so it's pretty
- ¹⁰ standard.

- Q. Okay. And so there would be times
- when you would give them verbal information, but
- 13 if they wanted that information in writing you'd
 - 4 tell them they needed to issue a subpoena?
- A. Not during a -- not a shipping history report.
- Q. You would not require a subpoena for that?
- A. No. I'm sorry. We would require -- I
- would not give them that information verbally.
 - Q. Okay. And what's the reason for that?
- A. Just any information that's provided
- ³ to DEA always goes through our legal department.
- Q. Well, there was certain information

1

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- 1 you would give DEA verbally, that if they asked
- ² for it in writing you'd require a subpoena,
- ³ correct?
- 4 A. The information that we would give to
- ⁵ them verbally would be routine information that
- 6 they would ask regarding a process or a high
- ⁷ level question. Anything that was documented or
- 8 in detail like a shipping report would require a
- ⁹ subpoena.
- Q. Okay. So your November 18th e-mail to
- 11 Karen Harper says "I can run a report on where
- ¹² we ship this lot number to. Does the chargeback
- 13 system refer to lot numbers? If so" you can get
- ¹⁴ a report, please. I'm sorry, "If so, can you
- 15 get a report please."
- So I take it at this time in November
- of 2010 you didn't know if the chargeback system
- 18 contained the lot numbers for orders, correct?
 - A. Correct. Because what we looked at
- ²⁰ were reports that were generated from the
- ²¹ chargeback system.
- Q. Okay. And so the -- what information
- ²³ were you able to determine from reviewing a lot
- ²⁴ number?

19

- Page 227
- 1 A. Where we shipped it to.
- 2 (Whereupon, Mallinckrodt-Spaulding-29
- was marked for identification.)
- 4 BY MR. GOTTO:
- 5 Q. Exhibit 29 is a multi-page document
- 6 beginning at Bates MNK-T1 0000561060, appears to
- ⁷ be an e-mail exchange between you and
- 8 Mr. Ratliff concerning a lot trace report. Take
- ⁹ a look at those e-mails, tell me if you
- 10 recognize them.
- 11 (Witness reviewing document.)
- 12 A. Okay.
- Q. Okay. And so the first e-mail in the
- 14 thread is from Mr. Ratliff, down at the bottom
- of the first page onto the second page, from
- 16 Mr. Ratliff to you and Mr. Nikolaus, where he
- 17 says "Oxy, lot," and gives a number, "is being
- 18 transported from Florida to Eastern Tennessee in
- 19 fairly significant quantities. They have
- 20 original bottles and are currently looking for
- 21 the source of loss in Florida. I will be
- 22 receiving additional information soon."
- Do you see that?
- 24 A. Yes.

- Q. Do you recall that e-mail?
- ² A. Vaguely, yes.
- Q. Okay. And then you respond to him on
- ⁴ July 6th "Would you like me to run a lot trace
- ⁵ report ASAP?"
- 6 A. Correct.
 - Q. And he responds "Yes." You run the
- 8 report. Is the attachment to the e-mail the
- ⁹ report?
- ¹⁰ A. Yes.
- Q. And you say in your e-mail total
- 12 quantity of bottles. You say "Lot beam for
- 13 release."

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- What does that mean?
- ¹⁵ A. It means when it is released from our
- ¹⁶ quality control labs and able to be shipped to
- ¹⁷ market.
- ⁸ Q. Okay. And then "Shipped from DC."
 - What is DC?
 - A. Distribution center.
- Q. Okay. On the dates, "and entire lot
- 22 is depleted. 8 customers in total, 1 in
- 23 Florida."
- And then the eight customers are

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- 1 listed on the attachment, correct?
- ² A. Yes.
- ³ Q. And so the attachment, is this typical
- 4 of the information that a lot trace report would
- ⁵ give you?

8

- 6 A. It's the exact information.
- O. Okay. You can set that aside.
 - (Whereupon, Mallinckrodt-Spaulding-30
- 9 was marked for identification.)
- 10 BY MR. GOTTO:
 - Q. Exhibit 30 is a two-page document
- beginning at Bates MNK-T1 0000371673, and
- ¹³ appears to be an e-mail exchange between you and
- 14 Ms. Harper in June of 2010 concerning a DEA and
- 15 local law enforcement inquiry. Tell me if you
- 13 local law emorcement inquiry. Ten me if you
- ¹⁶ recognize those e-mails.
 - (Witness reviewing document.)
- 18 A. Okay.
- Q. Do you recognize those e-mails?
- ²⁰ A. Yes.
- Q. Okay. So in your June 17th e-mail to
- ²² Ms. Harper, in the first paragraph you say that
- ²³ in recent months you "received several inquiries
- from both local law enforcement and DEA...in the

- ¹ State of Florida and surrounding states
- ² regarding lot trace shipping histories."
- You go on a little later in the
- ⁴ paragraph to say "In many of these inquiries, I
- ⁵ noticed that Sunrise Wholesalers was one of our
- ⁶ customers who had received the lot in question
- ⁷ by the investigating officer. I did not always
- 8 divulge that information unless requested
- ⁹ specifically by the individual and never
- ¹⁰ provided any information in writing as they were
- 11 advised that they would need to send a subpoena
- 12 to our legal department if they needed
- ¹³ documentation of any kind."
- Do you see that?
- ¹⁵ A. Yes.
- Q. So what was your reason for not
- ¹⁷ divulging that information to law enforcement
- ¹⁸ unless specifically requested?
- A. I don't remember the specifics of this
- situation back in 2010, but it's usually policy
- ²¹ we don't discuss that information over the
- 22 phone.
- Q. But if you had -- if the law
- ²⁴ enforcement agent had specifically requested it,

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- ¹ you would have divulged it over the phone, is
- ² that right?
- ³ A. I may have pointed them in the right
- ⁴ direction to help with their investigation.
- ⁵ Q. And is there any reason that you would
- 6 require them to specifically request the
- ⁷ information before you would help them with the
- 3 investigation?
- 9 MR. O'CONNOR: Object to form.
- A. Because we didn't want to assume what
- 11 they were looking for, and they didn't always
- give us details, so we didn't assume what they
- were looking for. So unless they specifically
- were rooking for. So unless they specifically
- $^{14}\,$ asked me, I didn't provide the information.
- 15 BY MR. GOTTO:
- Q. Was it your intention to cooperate
- with law enforcement when you received inquiries
- 18 of this nature?
- A. To the best of my ability, yes.
- Q. And did you feel that requiring them
- 21 to specifically request the information before
- 22 you would divulge it was cooperating to the best
- ²³ of your ability?
- 24 A. Yes.

Q. You could have informed them of the

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- ² information without the specific request,
- 3 though, right?
 - MR. O'CONNOR: Objection to form.
 - A. If they didn't request it, I didn't
- 6 know what they were looking for, and I didn't
- ⁷ assume or presume to know what they were looking
- ⁸ for.
- ⁹ BY MR. GOTTO:
 - Q. Did Ms. Harper -- we see her e-mail in
- 11 response. Apart from her e-mail, did she ever
- communicate with you with respect to your
- 13 practice of how to respond to law enforcement
- inquiries as you describe it in that first
- 15 paragraph?

16

17

- A. I don't understand the question.
- O. Sure.
- You describe in your first paragraph
- 19 of your June 17th e-mail how you handled
- ²⁰ inquiries from law enforcement, and this point
- 21 of not divulging information unless specifically
- ²² requested. Did Ms. Harper ever respond to you
- 23 with respect to that practice to say either it
- 24 was the right way to handle the inquiries or to

Page 233

- ¹ suggest some other way to handle them?
- MR. O'CONNOR: Objection to form.
- A. So those were conversations with our
- 4 legal department.
 - MR. O'CONNOR: And of course, I
- 6 instruct the witness not to answer to the extent
- ⁷ it gets into conversations with legal.
- ⁸ BY MR. GOTTO:
- ⁹ Q. Okay. So -- and you can just answer
- 10 this yes or no. Apart from conversations with
- 11 legal counsel, did you ever have any
- ¹² conversations with Ms. Harper on this topic of
- 13 how you responded to inquiries from law
- ¹⁴ enforcement of the type you describe in this
- ¹⁵ paragraph?

16

- A. Not that I remember.
- Q. And again, apart from conversations
- ⁸ with counsel, did you have discussions with
- ¹⁹ anyone else at Mallinckrodt with respect to how
- ²⁰ you responded to law enforcement inquiries as
- 21 you describe in this paragraph?
- A. With the security director at this
- 23 time.
 - Q. And who was that?

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14

- 1 A. Bill Ratliff.
- 2 Q. And what can you recall of that
- conversation?
- A. Basically as I previously stated, we
- ⁵ don't assume what they're looking for, we don't
- 6 know the facts of their case, and we answer the
- ⁷ questions to the best of our ability. But we
- 8 don't always know who we're talking to over the
- phone, so if they are looking for detailed
- 10 information or want documentation they have to
- 11 send a subpoena so that it goes through the
- proper channels.
- 13 Q. Okay. And did Mr. Ratliff give you
- ¹⁴ any feedback as far as that approach, either
- confirming it or suggesting a change?
 - A. I was cautioned not to give out
- information over the phone because we don't know
- who we're talking to over the phone.
- 19 Q. The practice that you described
- ²⁰ regarding when you would give information, when
- you would require a subpoena, was there a
- ²² written policy in place at Mallinckrodt to that
- 23 effect?

16

A. I don't believe there's a written

- ¹ uncovered, do you recall?
- A. The customer called us and said they
- had received C2 product.
 - Q. Okay. And who was Brenda Rehkop?
- ⁵ R-E-H-K-O-P.
- A. Customer service rep.
 - Q. Were you able to determine how it came
- to be that the product was shipped to Masters
- after they had been put on hold?
- A. It was a timing thing. There was an
- order picked and packed in the warehouse already
- at the time that customer service was notified
- to put the orders on hold.
 - Q. So on the first page of the exhibit,
- your e-mail dated July 13, 2011, you say "I
- completely understand and will not disclose.
- It's impossible to manage so many accounts
- manually due to these circumstances that are
- beyond our control."
- What were you referring to there in
- terms of being impossible to manage so many
- accounts manually?
- 23 A. So it was an assumption on my part
- that they have multiple accounts in which

Page 235

- ¹ policy. I believe it was through verbal
- ² training.
- 3 Q. And who gave you that verbal training?
- 4 A. Our legal department.
- 5 Q. Okay. You can set that aside.
- 6 (Whereupon, Mallinckrodt-Spaulding-31
- 7 was marked for identification.)
- BY MR. GOTTO:
- 9 Q. Exhibit 31 is a multi-page e-mail
- 10 thread bearing Bates MNK-T1 0005424123. These
- ¹¹ are e-mails from July of 2011. There were
- several e-mails here. I have a couple of
- questions for you really on the first page.
- 14 (Witness reviewing document.)
- 15 A. Okay.
- 16 Q. Do you recognize those e-mails?
- 17 A. I vaguely recall them, yes.
- 18 Q. Okay. What do you recall about them?
- 19 A. This was in the time that we were
- 20 stopping shipments to Masters and putting their
- 21 account on hold, and there was a system error in
- 22 which some material that was shipped was not
- 23 supposed to be.
- 24 Q. Okay. And how was that error

- ¹ they're releasing orders daily for clinics,
- ² because at this time we shipped clinic orders
- ³ same day. They had orders that were coming in.

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- ⁴ This was at the time that there was action going
- ⁵ on, I believe, with KeySource and Masters at the
- 6 same time, and we were trying to stop orders in
- ⁷ transit because the ISO had been issued. And
- 8 there was just multiple balls in the air
- juggling all at one time, and this one order
- 10 fell through the cracks.
 - Q. When you say that the order fell
 - through the cracks, were you able to ascertain
- who had authorized the shipment to be made?
 - A. Yes.

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17

- 15 Q. And who was that?
- 16 A. It was a CSR who released the order.
 - Q. And who was it?
- 18 A. Cheryl Nelson.
- 19 Q. Were there any changes made to
- practices or policies to assure that this sort
- of mistake wouldn't happen in the future?
- 22 A. Yes.
- 23 Q. What were they?
 - A. So instead of the customer service rep

Page 240 Page 238 1 changing -- being able to change the credit 1 correct? ² limit to prevent it from shipping, that now has A. Yes, based on this e-mail. ³ to be done by a separate department that manages Q. So had Mallinckrodt requested of 4 the customer accounts, taking that ⁴ Cedardale that Cedardale refrain from selling to ⁵ responsibility off from the CSRs. ⁵ specific identified pharmacies? A. Based on this e-mail, yes. Q. Do you recall in any of the ⁷ DEA-sponsored seminars or Buzzeo programs that Q. Okay. You don't independently recall 8 you attended discussions regarding the 8 that? ⁹ involvement of either customer service personnel A. No. 10 or sales personnel in the suspicious order 10 Q. Do you recall there being other monitoring program? situations in which Mallinckrodt made requests 12 MR. O'CONNOR: Objection to form. of its distributors not to sell to particular 13 A. I recall at a Buzzeo conference them indirect customers? 14 saying that it's not in the best interest of a 14 A. No. 15 company for finance people to be involved in SOM Q. And then Mr. Picciano goes on to ¹⁶ perspective to eliminate that optic of provide information regarding Cedardale's SOM ¹⁷ impropriety. 17 program, correct? 18 BY MR. GOTTO: 18 A. Yes. Q. Okay. And do you recall any similar 19 19 Q. And this appears to be before you observation you made with respect to involvement conducted the on-site audit, correct? A. Yes. of sales personnel in SOM? 21 22 22 A. No, because we have to rely on sales Q. And in your March 23rd e-mail to personnel to provide us information sometimes. ²³ Ms. Harper, you say you reviewed the attached 24 O. You can set that aside. documents, "continue to believe Cedardale needs Page 239 Page 241 (Whereupon, Mallinckrodt-Spaulding-32 ¹ more work around their SOM program." 1 2 was marked for identification.) 2 So was your e-mail prior to the ³ BY MR. GOTTO: on-site audit? Q. Exhibit 32 is a two-page e-mail thread A. My e-mail, no. My e-mail was after 5 with the numbers MNK-T1 0000282686, e-mails from ⁵ their audit in which he sent me those SOPs. 6 March of 2011 concerning suspicious order ⁶ Because when we were there for the audit we ⁷ monitoring. Tell me if you recognize those ⁷ advised him that he might want to look at making e-mails. 8 them more robust. 9 (Witness reviewing document.) Q. Okay. So the SOPs are -- is that 10 A. Yes. ¹⁰ what's referenced in -- are you making reference Q. So the earliest e-mail in the thread 11 to what's in the November 15th e-mail? 11 is from a David Picciano to Karen Harper. 12 A. No. So if you look at the subject And do you know who Mr. Picciano know 13 line, you can tell it changes with the March, 13 14 was? 2011 e-mail from my e-mail to Karen with a CC to 15 A. Yes. 15 Rich. Q. Who was he? 16 16 A. He's the director of regulatory 17 17 A. And that's where I'm sending her the 18 compliance for Cedardale. SOPs that David Picciano has sent to me. Q. Okay. And he says this in his e-mail, 19 Q. I see. Okay. 19

20

22

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correct?

23 30-milligram oxycodone tablets to the Florida

24 based pharmacies listed on Attachment 1,"

20 "Cedardale Distributors...is willing to comply

21 with Covidien's request that we refrain from

22 selling Mallinckrodt's 15-milligram and

And at that point you concluded that

their SOM program was still insufficient,

Q. All right. You can set that aside.

A. Still weak, yes.

- 1 (Whereupon, Mallinckrodt-Spaulding-33
- 2 was marked for identification.)
- ³ BY MR. GOTTO:
- Q. Exhibit 33 is a one-page document,
- ⁵ MNK-T1 0000290887, additional e-mails relating
- 6 to the Cedardale audit, and these are in January ⁷ of 2011.
- 8 A. Yes.
- MR. O'CONNOR: Counsel, I apologize,
- 10 can we go off the record for a minute?
- 11 MR. GOTTO: You bet.
- 12 THE VIDEOGRAPHER: The time is
- 13 3:35 p.m., we're off the record.
- 14 (Off the record discussion.)
- 15 THE VIDEOGRAPHER: The time is
- 3:36 p.m., and we're on the record. 16
- 17 (Whereupon, Mallinckrodt-Spaulding-34
- 18 was marked for identification.)
- BY MR. GOTTO: 19
- 20 Q. Exhibit 34 is a one-page e-mail
- thread, MNK-T1 0003044340. Take a moment to
- 22 look at those e-mails, if you would, and tell me
- if you recognize them.
- (Witness reviewing document.)
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- A. Okay. 1
- Q. Do you recognize those e-mails? 2
- 3 A. I don't remember them, no.
- Q. Okay. Who is Kenneth Yamashita? 4
- 5 A. He was a site director at the time.
- 6 Q. Okay. In your June 20th e-mail you
- say "I briefed Clay on the situation on your
- absence."
- 9 Who was Clay?
- A. Clay Wagner was the plant controller, 10
- so he was the designee when Ken Yamashita was
- 12 out of the office.
- 13 Q. The last sentence of that paragraph 14 says "We have been asked to provide information
- on our Suspicious Order Monitoring Program and
- 16 how it relates to quota and ties in with
- St. Louis plant manufacturing quota."
- 18 What was that information? How did
- the SOM program relate to quota and tie in with
- the St. Louis plant manufacturing quota?
- 21 MR. O'CONNOR: Objection to form.
- 22 A. So we explained to DEA, we hosted them
- on-site, and we explained to them the quota
- process at a high level, because DI White was

- Page 244 ¹ unfamiliar of the inner workings of quota, and
- ² we explained how St. Louis plant receives
- ³ manufacturing quota, we receive procurement
- quota, and that our quota ultimately turns into
- product that we send to the market.
- BY MR. GOTTO:
 - Q. Okay. So how did the suspicious order
- monitoring program relate to that?
- A. So I can't assume what DEA wanted to
- know or how it ties in. We could just explain
- our program. 11
- 12 Q. Okay. I'm just -- since this is your
- e-mail, I'm just wondering when you said
- "provide information on the SOM and how it
- relates to quota," was there information that
- comes to your mind as being -- that you provided
- in response to that request?
- A. I don't remember specific information
- that was provided or if there was a
- presentation, only that we explained the quota
- process and we reviewed our suspicious order
- monitoring program, and that we can't ship
- anything to the market that we haven't been
- granted quota for.

- Page 245
- Q. Okay. So Mr. Yamashita then responds
- ² to you "Great. Thanks for the update. Did you
- get the impression now that if our quota
- ⁴ justification and suspicious order monitoring
- program is good, we will get the quota or at
- least some portion?"
- Do you remember what your answer to
- that was?

- A. No.
- Q. So Mr. Yamashita seems to be at least
- questioning whether -- or inquiring into whether
- the quality of the suspicious order monitoring
- program could have an effect on the DEA's
- decision as to quota to grant, is that how you
- understand his e-mail?
 - MR. O'CONNOR: Objection to form.
- 17 A. I don't know what his thoughts were at 18 that time.
- BY MR. GOTTO:
- Q. Okay. Was it your belief at this
- time, or has it been at any time, that the DEA
- would be more likely to grant a quota request if
- 23 it were persuaded that the suspicious order
- ²⁴ monitoring program was of high quality?

- A. No. Ken Yamashita was new to the
- ² plant at that time, he was probably just
- ³ learning about how it works and what the
- ⁴ expectations are.
- ⁵ Q. Okay.
- 6 (Whereupon, Mallinckrodt-Spaulding-35
- 7 was marked for identification.)
- 8 BY MR. GOTTO:
- ⁹ Q. Exhibit 35 is a multi-page e-mail
- 10 thread, MNK-T1 0000283719. These are e-mails
- 11 from 2011 regarding quota requests. If you'd
- 12 take a look at them for just a moment, please.
- $^{13}\,$ My particular question is on the e-mail that's
- ¹⁴ on the second page.
- (Witness reviewing document.)
- 16 A. Okay.
- Q. Do you recognize these e-mails?
- ¹⁸ A. Vaguely.
- Q. Okay. So the e-mail at the bottom of
- ²⁰ the first page onto the second page, is that
- ²¹ from Frank Sapienza?
- A. No, so that's the bottom -- I'm sorry,
- bottom e-mail of the first page?
- Q. Yes, the one that starts "Hi Karen."

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- Q. Do you know if it's a group at the DEA?
- ³ A. I don't.
 - (Whereupon, Mallinckrodt-Spaulding-36
- ⁵ was marked for identification.)
- ⁶ BY MR. GOTTO:
 - Q. Exhibit 36 is a two-page document
- ⁸ beginning at Bates MNK-T1_0006055924. It
- ⁹ appears to be an e-mail exchange in August of
- ⁰ 2012 concerning safety stock. Tell me if you
- ¹ recognize those e-mails, please.
- (Witness reviewing document.)
- ¹³ A. Okay.
 - Q. Do you recognize those e-mails?
- ¹⁵ A. No.

14

- Q. Okay. There is -- the e-mail in the
- ¹⁷ middle of the first page from you to Kevin
- 18 Hewlett -- first of all, who is Kevin Hewlett?
- ¹⁹ A. He was the corporate planning manager
- ²⁰ at the time.
- Q. Okay. You make reference to a formula

Page 249

- 22 that was used in favor of the most recent
- ²³ several requests. Is the formula the formula
- that's in the attachment?

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- A. Yes. What we referred to earlier in
- ² which they have to go for additional signatures.
- ³ Q. Okay. And then on the second page,
- ⁴ the material in the middle that starts with "One
- ⁵ of our industry colleagues forwarded" --
- 6 A. Yes.
- ⁷ Q. -- who is it that was sending that
- 8 e-mail?
- 9 A. I have no idea. Oh, sending it,
- 10 that's Karen.
 - Q. Okay. And so this is information that
- 12 Ms. Harper received from someone else in the
- 13 industry in June of 2011, correct?
- A. That's my understanding of this, yes.
- Q. Okay. And so in this -- on these
- ¹⁶ eight points, the fifth point is "External
- 17 review 3: The suspicious order monitoring group
- 18 reviews and makes sure our material is not being
- ¹⁹ used to complete suspicious orders."
- Do you have an understanding as to who
- ²¹ the suspicious order monitoring group is that's
- ²² referred to in that item?
 - A. No, because this is pulled from
- somebody else in industry.

- 1 A. Yes.
- Q. And is this what you discussed -- you
- ³ testified to, I think this morning, regarding
- 4 quota formula?
- 5 A. Yes.
- 6 Q. So this was the formula that was used
- ⁷ back in 2012?
- 8 A. Yes.
- 9 Q. Has the formula changed since that
- 10 time?

14

21

- 11 A. No.
- Q. Okay. You can set that aside.
- 13 (Whereupon, Mallinckrodt-Spaulding-37
 - was marked for identification.)
- 15 BY MR. GOTTO:
- Q. Exhibit 37 is a one-page e-mail,
- 17 MNK-T1 0006056192. This appears to also be the
- 9 quota formula. Could you take a look at that
- 19 and confirm that for me?
- 20 A. Yes. Correct.
 - Q. Okay. You can set that aside.
- 22 (Whereupon, Mallinckrodt-Spaulding-38
 - was marked for identification.)
- 24 BY MR. GOTTO:

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Q. Exhibit 38 is a multi-page e-mail

² thread, MNK-T1 0005641401. Again, these are

- ³ e-mails concerning quota. And my questions for
- ⁴ you concern Ms. Johnson's e-mail at the bottom
- ⁵ of the first page.
- A. Okay.
 - Q. She says "Yes, you have it straight.
- 8 Part of the difference is the formulas are in AA
- and the quota analysis is in Salt."
- 10 What does that mean, AA and salt in
- 11 this context?
- 12 A. So AA is anhydrous alkaloid, and
- 13 that's how quota is measured by, the base
- ¹⁴ content. So our analysis, because we receive
- ¹⁵ API in its salt form isomer on the dock, our
- ¹⁶ analysis and what we track is all in salt form.
- But when we have to request quota from the DEA,
- ¹⁸ we have to convert it back to AA, and every
- 19 molecule has its own conversion factor to go
- from salt to AA.
- 21 Q. Okay. You can set that aside.
- 22 (Whereupon, Mallinckrodt-Spaulding-39
- was marked for identification.)
- 24 BY MR. GOTTO:

- Page 251
- Q. Exhibit 39 is a two-page e-mail
- 2 beginning at Bates MNK-T1 0007729523, appears to
- 3 be an e-mail that you sent to Donald Lohman,
- 4 L-O-H-M-A-N.
- 5 Who is Mr. Lohman?
- 6 A. He's our legal counsel.
- 7 Q. Okay.
- 8 MR. O'CONNOR: Counsel, maybe now is a
- good time for a break. 9
- 10 MR. GOTTO: Sounds like it might be.
- 11 THE VIDEOGRAPHER: The time is
- 3:49 p m., and we're off the record.
- 13 (Whereupon, a recess was taken.)
- 14 THE VIDEOGRAPHER: The time is
- 4:04 p m., and we're on the record. 15
- 16 MR. GOTTO: Counsel?
- 17 MR. O'CONNOR: All right. Counsel,
- 18 thank you for that break.
- 19 Just to clarify what's transpired
- 20 here, with respect to Exhibit 33, that document
- ²¹ was clawed back pursuant to a November 27, 2018
- 22 letter, so we have just gone ahead during the
- 23 break and replaced the unredacted, clawed back
- version with the redacted version.

- And with respect to Exhibit 39, we are
- ² now making a clawback request with respect to
- 3 that because this document is protected by the
- ⁴ attorney/client privilege as well as the work
- product protection, and we'll be following up
- with a letter shortly.
 - MR. GOTTO: Okay. And as to 39,
- that's the entire document?
- MR. O'CONNOR: That's correct.
 - MR. GOTTO: Okay. Fair enough.
- BY MR. GOTTO: 11
 - Q. Ms. Spaulding, if you'd take the
- 13 redacted Exhibit 33 that you now have in front
- of you, I do have a couple questions for you on
- that. And this is Bates MNK-T1 0000290887.
- Take a look -- it's a one-page e-mail thread.
- Take a look at that, if you would, and tell me
- if you recognize it.
 - A. Yes.
- 20 Q. And so your e-mail to Mr. Nikolaus on
- January 14 of 2011 indicates that you "just got
- off a Suspicious Order Monitoring Steering
- Committee conference call discussing the SOM
- audits. I sent Karen the preliminary report
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- 1 awaiting any comments from you. Basically the
- ² committee has decided to release Masters and
- ³ KeySource to resume shipping Oxy 15-milligram
- 4 and 30-milligram when we come out of backorder,
- ⁵ but has determined based on our audit that
- 6 Cedardale does not have a robust enough system
- ⁷ in place to resume shipping C2s to them."
- 8 Correct?
- A. Yes.
- 10 Q. Do you recall that decision by the
- 11 committee?
- 12 A. Based on this e-mail, yes.
- Q. So you don't have an independent 13
 - recollection of what the basis was for the
- decision to release Masters and KeySource at
- this point? 16
- 17 A. No.

- 18 Q. Okay. You can set that aside.
- 19 (Whereupon, Mallinckrodt-Spaulding-40
 - was marked for identification.)
- BY MR. GOTTO: 21
- 22 Q. Exhibit 40 is a two-page document,
- 23 MNK-T1 0006442504, appears to be an e-mail from
- ²⁴ you to Richard Nikolaus dated July 17th of 2008

- ¹ attaching a letter to Denise Jordan at DEA.
- ² Take a moment and tell me if you recognize that
- ³ e-mail and the attachment.
- A. I don't recognize the e-mail, but it
- ⁵ is one of my letters.
- Q. Okay. So in your e-mail you say
- ⁷ "Rich, Take a look when you get a chance and let
- 8 me know what you think. I'm running out of BS
- to put in these letters, especially this one."
- 10 And then the letter is to Denise
- ¹¹ Jordan at the DEA.
- 12 Who was Denise Jordan?
- 13 A. She was the diversion investigator
- responsible for our site at that time.
- 15 Q. And so your letter is in response to
- an inquiry you received from her, is that right? 16
- 17 A. No, this is attached filing a 106. So
- we had a loss in transit, and this is
- 19 notification to DEA of the details regarding the
- 20 loss in transit.
- Q. Okay. So judging from your cover
- ²² e-mail where you say "I'm running out of BS to
- ²³ put in these letters," was there something in
- ²⁴ the Denise Jordan letter that you were referring
 - Page 255
- ¹ to in particular by that phrase?
- A. No, I was -- it was a poor choice of
- ³ words basically. I was running out of
- 4 explanations to explain why FedEx had lost
- ⁵ another package.
- Q. And is that because there had been a
- large number of incidents like that?
- A. I don't know how many there had been
- during this specific time frame. 9
- 10 Q. So were there other communications --
- 11 when you say "to put in these letters," by
- 12 "these letters" you mean letters to the DEA
- ¹³ dealing with a loss incident?
 - A. Yes. Because FedEx would give us very
- 15 little information, so we were, you know, trying
- 16 to be factual in what we put to DEA, but DEA
- would sometimes push back and say, well, what is
- 18 FedEx doing about it? And we'd go to FedEx and
- 19 say, what are you doing about it? And they'd
- ²⁰ say, that's an internal investigation, we can't
- 21 disclose an internal investigation, we can't
- ²² disclose an internal investigation. So as -- we
- ²³ were caught between a rock and a hard place.
- 24 Q. Okay. You can put that aside.

- (Whereupon, Mallinckrodt-Spaulding-41
- was marked for identification.)
- BY MR. GOTTO:
- Q. Exhibit 41 is a copy of the
- Administrative Memorandum of Agreement between
- Mallinckrodt and the DEA from 2017. Take a look
- ⁷ at that document, if you would. First tell me
- if you've seen it before.
- A. Yes.
 - Q. Okay. Are you familiar with it?
- 11 A. Yes.

10

14

- Q. When did you first become aware that 12
- the DEA was formally investigating Mallinckrodt?
 - A. During the 2013 inspection.
- Q. Okay. Did you receive copies of 15
- subpoenas that were issued by DEA in 2011 and
- 17 2012?
- 18 A. I've received copies of subpoenas. I
- don't remember if they were 2011 or 2012.
- 20 Q. Okay. But you recall in 2013 becoming
- aware of the investigation?
- 22 A. Yes, because of the audit that was
- conducted in March and April of 2013.
- Q. Okay. And what was it about that
 - Page 257
- 1 audit that made you become aware of the
- ² investigation?
- A. They had 15 to 16 agents and were
- 4 there for 6 weeks, which was unprecedented to
- ⁵ any other audit that had ever been done previous
- 6 to that.
- Q. So in previous audits, approximately
- 8 how many people would be there and for
- approximately how long?
- 10 A. Two to four days and less than a
- 11 week -- sorry. Two to four people, and there
- less than a week.
- Q. Okay. Did you provide any sworn
 - testimony to DEA as part of your investigation?
- 15 A. Sworn testimony, no, I don't believe
- 16 so.
- 17 Q. Okay. No affidavits, anything like
- 18 that?

- 19 A. There was an inspection report that
- was signed. There was legal documents provided.
- 21 But I don't recall signing anything.
- 22 Q. Okay. You do recall receiving a
- subpoena from the DEA at some point, correct?
 - A. Yes, I received them frequently for

- ¹ shipping verifications.
- Q. Okay. And do you recall receiving a
- ³ subpoena that you understood to be in connection
- 4 with the DEA's investigation of Mallinckrodt?
- 5 A. No.
- Q. Were you aware of anyone else at
- ⁷ Mallinckrodt giving a deposition or sworn
- 8 statement to the DEA in connection with its
- ⁹ investigation of Mallinckrodt?
- A. Not that I was aware of, no.
- Q. Did you have any involvement in the
- 12 discussions between Mallinckrodt and DEA that
- 13 led up to the memorandum of agreement?
- 14 A. Yes.
- Q. What discussions were you involved in?
- A. So we were -- we went to Albany DEA
- and met with them to review the mass balance
- 18 records after they had taken copies of all of
- 19 the batch records that were part of the audit.
- ²⁰ There was follow-up questions from DEA regarding
- 21 the reports that we had provided, so those were
- 22 all answered. That was my direct involvement
- 23 with DEA.
- Q. What are the mass balance records?

- ¹ Hobart site making sure that anything we agreed
- ² to was feasible to manage and manageable.
- ³ Q. Okay. On the first page of the
- ⁴ administrative memorandum of agreement, there
- $^{5}\;$ are a number of numbered paragraphs under
- ⁶ "Background."
 - Do you see that?
- 8 A. Yes.
- ⁹ Q. And do you recall reviewing those
- paragraphs when you reviewed a draft of this
- 11 document?
- 12 A. Yes.
- Q. And was there any inaccuracy in any of
- those paragraphs that you can recall from your
- 15 review?
- A. Not that I recall.
- Q. In Paragraph 2 it indicates that "From
- ¹⁸ January 1, 2008, through September 30, 2011,
- 19 there was an epidemic increase in diversion of
- ²⁰ the controlled substance oxycodone, largely out
- 21 of the State of Florida."
 - Do you see that?
- 23 A. Yes.

22

Q. Was that a circumstance you were aware

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- A. So that's how DEA does an audit of a
- ² manufacturer. They basically take your
- ³ year-ending inventory, add in all your
- 4 acquisitions, and subtract out all your
- ⁵ dispositions.
- 6 Q. And the review that you participated
- ⁷ in with the Albany DEA, what was the focus of
- 8 that review?
- 9 A. They audit three major molecules and
- ¹⁰ all products produced within 14 months of
- 11 oxycodone, hydrocodone, and Methadone.
- Q. Did that review disclose any
- 13 discrepancies?
- MR. O'CONNOR: Objection to form.
- A. I don't know. DEA never provides us
- 16 reports, so I don't know what they came up with.
- 17 BY MR. GOTTO:
- Q. Did you review a draft of the
- 19 administrative memorandum of agreement before it
- 20 was signed?
- 21 A. Yes.
- Q. And what was the purpose of your
- 23 review?
- A. Because I was the key person at the

- ¹ of during the time period January 1 of '08
- ² through September 30th of 2011?
- A. I don't know if I was aware of it at
- 4 that time or not.
- ⁵ Q. Paragraph 3 indicates that "The United
- ⁶ States alleges that Mallinckrodt, a manufacturer
- ⁷ and distributor of oxycodone, knew about the
- ⁸ diversion and sold excessive amounts of the most
- ⁹ highly abused forms of oxycodone, 30-milligram
- and 15-milligram tablets, placing them into a
- 11 stream of commerce that would result in
- 12 diversion."
- Did you believe that that allegation
- was accurate when you reviewed a draft of this
- 15 document?
- 16 A. No.
- Q. What parts of it do you think were
- 8 inaccurate?
- A. That we knowingly sold excessive amounts.
- Q. Okay. Paragraph 4 indicates that
- ²² "Mallinckrodt had a responsibility to maintain
- ²³ effective controls against diversion, including
- a requirement that it review and monitor these

¹ sales and report suspicious orders to DEA."

- 2 Did you believe that was accurate when
- you reviewed it?
- 4 A. Yes.
- Q. Paragraph 5, the last sentence states
- 6 "Furthermore, the United States alleges that
- ⁷ Mallinckrodt never notified the DEA of the
- 8 suspicious orders in violation of the CSA."
- Did you believe that statement was --
- 10 or that that allegation was accurate when you
- 11 reviewed a draft of this document?
- 12 A. No.
- Q. If you'd turn to Paragraph 3 on Page 2
- 14 of the document, Paragraph 3(a) states that
- 15 "With respect to its distribution of oxycodone
- ¹⁶ and hydrocodone products, Mallinckrodt's alleged
- ¹⁷ failure to distribute these controlled
- ¹⁸ substances in a manner authorized by its
- 19 registration and Mallinckrodt's alleged failure
- 20 to operate an effective suspicious order
- 21 monitoring system and to report suspicious
- ²² orders to the DEA when discovered as required by
- and in violation of 21 CFR Section 1301.74(b)."
- Did you believe that the allegations

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- ¹ conduct adequate due diligence of its customers?
 - A. Yes.
- ³ Q. And do you believe -- under Roman
- ⁴ Numeral ii, do you believe that Mallinckrodt
- ⁵ detected and reported to the DEA orders of
- 6 unusual size and frequency?
 - A. What is an order of unusual size and
- 8 frequency? I mean, yes, we did the best with
- ⁹ the information we had.
- Q. You understood that there was a
- 11 regulatory obligation to report orders of
- ¹² unusual size and frequency, correct?
- 13 A. Yes.
 - Q. The next paragraph, "detect and report
- $^{15}\,$ to the DEA orders deviating substantially from
- ormal patterns."
- Again, you understood that there was a
- 18 regulatory requirement to detect and report such
- orders, correct?
- ²⁰ A. Yes.
- Q. And do you believe Mallinckrodt did
- ²² so?

23

14

- A. Yes.
- Q. Paragraph iv, "use 'chargeback'

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- ¹ described in that sentence were accurate when
- ² you reviewed a draft of this document?
 - A. The alleged allegations, yes.
- ⁴ O. You understand --
- A. Wait a minute. I'm sorry, I don't
- ⁶ understand.

3

11

- ⁷ Q. You understood it was accurate that
- 8 those allegations were made. My question is,
- ⁹ did you believe that the underlying allegations
- ¹⁰ were accurate?
 - A. No.
- Q. And in what regard did you believe
- ¹³ they were not accurate?
- A. We were reporting any orders that we
- ¹⁵ deemed to be truly suspicious, and I don't
- ¹⁶ believe that we failed to report any suspicious
- ¹⁷ orders. And although there's allegations and we
- 18 settled with the MOA, we didn't admit any
- ¹⁹ wrongdoing.
- Q. And under paragraph A, there's
- 21 specific -- in the Roman Numeral numbered
- ²² paragraphs, number "i. conduct adequate due
- ²³ diligence of its customers."
- Do you believe that Mallinckrodt did

¹ information from its distributors to evaluate

- ² suspicious orders."
- Prior to October of 2010, Mallinckrodt
- ⁴ did not use chargeback data as part of its SOM
- ⁵ program, correct?
- A. No, it's not part of the regulations.
- ⁷ Q. And Roman Numeral v, "take sufficient
- ⁸ action to prevent recurrence of diversion by
- ⁹ downstream customers after receiving concrete
- 10 information of diversion of Mallinckrodt product
- by those downstream customers."
- 2 Do you believe that Mallinckrodt was
- under an obligation to take action to prevent
- 14 recurrence of diversion in these circumstances?
 - MR. O'CONNOR: Objection to form.
 - A. Not under the regulations, but as part
- of our MOA, yes.
- ¹⁸ BY MR. GOTTO:
- Q. Paragraph B has a series of
- ²⁰ allegations regarding the Hobart facility,
- 21 correct?

15

- 22 A. Yes.
- Q. And these are matters that you have
- ²⁴ some personal familiarity with, correct?

A. Yes.

1

2

- Q. And so paragraph "i. failure to take
- ³ actual weights of controlled substances at all
- stages of the manufacturing process."
- Did you feel that was an accurate 6 allegation?
- A. Yes.
- 8 Q. And what was done to rectify that
- situation going forward?
- A. We immediately at the -- this was 10
- 11 discovered during the 2013 audit, and so we
- 12 immediately updated the records that didn't have
- 13 complete weights, complete physical inventory of
- 14 the entire site was taken to make sure we had a
- 15 complete and accurate inventory, and we changed
- our receiving process to do a check-weigh on all
- ¹⁷ API coming in, not just a seal verification and
- ¹⁸ label verification.
- 19 Q. Okay. Paragraph ii, Roman ii, "use of
- ²⁰ a 'target' tablet weight for purposes of
- ²¹ reconciling batch records and determining the
- ²² number of units of finished form manufactured
- even though the actual average weight of the
- ²⁴ tablets in any specific batch sometimes deviated
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- ¹ from the target weight."
- 2 Did you believe the allegation
- described in B(ii) was an accurate allegation?
- A. Yes.
- 5 Q. And what was done to rectify that
- going forward?
- A. Again, immediately during the 2013
- 8 audit before this MOA, we changed our procedures
- to calculate an actual weight per lot for each
- ¹⁰ batch produced, and that actual weight per batch
- 11 is now what's used in reconciliation purposes.
- 12 Q. Okay. And B(iii) related to
- "commingling of dust collector waste and
- assignment of dust losses."
- Did you feel that was an accurate 15
- 16 allegation when it was made?
- 17 A. No.
- 18 Q. What part of it did you think was not
- accurate? 19

24

- 20 A. Without confirming how much dust was
- actually attributable to any specific batch. 21
- 22 Q. Do you know why the DEA alleged that
- lack of confirmation?
 - MR. O'CONNOR: Objection to form.

- A. Because of the way that the dust
 - ² collectors operate and are designed, there is
 - challenges with being able to account for any
 - specific batch, but it's not a result of not
 - trying to determine how much went into each
 - 6 batch.

11

- ⁷ BY MR. GOTTO:
 - Q. How about Roman Number iv, "failure to
- check-weigh controlled substances received into
- the facility," was that an accurate allegation?
 - A. Yes.
 - Q. What was done to rectify that?
- A. As mentioned before, the check-weigh
- 14 of all procedures -- of all controlled
- substances coming into the facility.
- Q. And Roman Numeral v, "failure to
- maintain accurate records of substances
- transferred from the manufacturing process to
- Mallinckrodt's analytical laboratories," did you
- think that was an accurate allegation?
- 21 A. Yes.

23

- 22 Q. And what was done to rectify that?
 - A. So there was a gap in our record
- ²⁴ receiving documents within the laboratories, and

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- ¹ again during the 2013 audit, it was -- DEA had
- ² detected that, and we immediately updated our
- ³ documents to have traceability of all samples
- ⁴ coming into the lab regardless of their
- ⁵ controlled substance schedule.
- Q. Okay. And Roman Numeral vi, "failure
- to include substances held in certain
- vaults/storage as part of the biannual
- inventory, and records provided for vaults
- containing discrepancies with respect to weight,
- missing substances, incorrect lots/batch
- numbers, and incorrect or incomplete drug
- names." Did you believe that was an accurate
- allegation when it was made?
 - A. Yes.

- 16 Q. And what was done to rectify that?
- 17 A. That was part of the complete physical
- inventory that was taken that same time period
- of counting and documenting every single
- controlled substance in the facility.
- 21 Q. So the various allegations under
- paragraph B that you've indicated you believed
- were accurate allegations when they were made,
- ²⁴ were those circumstances that came into

¹ existence during 2013?

- 2 A. Came, like had just started?
- 3 Q. Yes.
- 4 A. No.
- Q. Okay. Do you have any idea when they 5 did start?
- 7 A. No, that's just when they were
- 8 detected.
- Q. And what caused them to be detected?
- 10 A. Part of the audit that the DEA
- 11 conducted.

16

- 12 Q. And do you know what was different in
- 13 the 2013 audit that gave rise to that detection
- 14 that hadn't caused these circumstances to be
- detected previously?
 - A. In the 2000 DEA -- 2013 DEA audit,
- ¹⁷ there was more investigators there, and they
- were going through the batch records in greater
- detail than they had in any previous audit.
- 20 Q. Okay. Paragraph 4 states it is not an
- ²¹ admission of liability, however, Mallinckrodt ²² agrees that at certain times certain aspects of
- ²³ Mallinckrodt's system to monitor and detect ²⁴ suspicious orders did not meet the standards

¹ given.

Q. Did you ever receive any performance

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evaluation that -- well, strike that.

- In any of your performance evaluations
- that you received at Mallinckrodt, was the
- ⁶ subject of the suspicious order monitoring
- ⁷ program one of the items on which you were
- evaluated?
- A. Yes.
- 10 Q. And what evaluations did you receive
- 11 in that regard?
 - A. I was always meeting expectations.
- 13 Q. And who was it who performed your
- evaluations? 14 15 A. My manager.
- 16 Q. Ms. Harper?
- 17 A. Yes.
- Q. You were familiar with the DEA letters
- from September of '06 and December of '07 that
- are referred to in Paragraph 4, correct?
- A. Yes. 21
- 22 Q. So if, in fact, aspects of
- ²³ Mallinckrodt's SOM program did not meet the
- standards outlined in those letters, that

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- ¹ outlined in letters from the DEA deputy
- ² administrator from September and December of
- ³ 2006 and 2007 respectively.
- Do you see that? 4
- 5 A. Yes.
- 6 Q. And do you believe that's true, that
- certain aspects of the SOM program in place at
- 8 Mallinckrodt prior to January 1, 2012 did not
- meet standards outlined in those letters?
- 10 A. Do I personally?
- 11 Q. Yes.
- 12 A. No, I believe they did.
- Q. Do you know why Mallinckrodt agreed 13
- 14 that the SOM did not meet certain of those
- standards? 15
- 16 A. I do not.
- 17 Q. Did you have any discussions with
- anyone at Mallinckrodt prior to the time this
- memorandum of agreement was executed with
- respect to that point?
- 21 A. I remember having discussions. I
- ²² don't know if it was part of the memorandum of
- ²³ agreement that we were doing the best we could
- ²⁴ with what we had and the direction we had been

- ¹ failure would have indicated, at least to some
- ² extent, a personal failure on your regard -- on
- ³ your part with respect to the SOM program,
- 4 right?
- 5 MR. O'CONNOR: Objection to form.
- A. I don't think I understand. Are you
- ⁷ saying that because we admitted that our program
- 8 wasn't robust I wasn't doing my job?
- BY MR. GOTTO:
- 10 Q. Well, let me put it a little
- ¹¹ differently.

17

- During the period prior to January 1
- of 2012, did you attempt to cause the SOM
- program at Mallinckrodt to be in compliance with
- the standards outlined in the DEA letters of
- September of '06 and December of '07? 16
 - A. I believe I did, yes.
 - Q. Okay. And so if, in fact, the program
- was not in compliance with those standards, then
- 20 that would have meant that you failed to achieve
- your objective in that regard, correct?
 - MR. O'CONNOR: Object to form.
- A. I disagree with that.
- 24 BY MR. GOTTO:

- Q. You disagree with whether the program ² met the standards, right?
- A. No, I disagree with whether I was
- 4 doing what was expected of me and met the intent
- ⁵ of the letters based on the information and the
- 6 direction that we have. DEA gives very little
- ⁷ guidance around what is an unusual order, what
- 8 is a suspicious order, so we have to interpret
- that the best that we can, and I feel that I've
- 10 done that.
- 11 MR. GOTTO: Okay. Why don't we go off 12 the record.
- 13 THE VIDEOGRAPHER: The time is
- 4:34 p.m., and we're off the record.
- 15 (Whereupon, a recess was taken.)
- THE VIDEOGRAPHER: The time is 16
- 4:45 p.m., and we're on the record.
- 18 **EXAMINATION**
- BY MR. GESTEL: 19
- 20 Q. Good evening, Ms. Spaulding.
- MR. GESTEL: Before I begin, I'll just
- ²² launch what has become our standard objection
- 23 without going into the whole basis for that, if
- 24 you'll let me. I assume that you'll --
- Page 275
- MR. O'CONNOR: I'll offer our standard objection to the objection.
- 3 MR. GESTEL: All right. Thank you.
- ⁴ BY MR. GESTEL:
- Q. Ms. Spaulding, my name is Ben Gestel.
- ⁶ I represent a group of plaintiffs in the State
- ⁷ of Tennessee that are in a slightly different
- ⁸ lawsuit than the lawsuit that Mr. Gotto was
- asking you questions about this morning.
- 10 I'll begin by asking you, have you 11 reviewed the complaint in any of the Tennessee 12 cases?
- A. No. 13
- Q. I'm going to also sort of back up and do a couple of preliminary things. 15
- Where do you live? What is your 16 residential address?
 - A.

18

24

- 20 Q. And how long have you lived there?
- 21 A. 12 years.
- 22 Q. And who lives there with you?
- 23 A. Currently alone.
 - Q. And then do you have any plans to move

- ¹ any time soon?
- A. Not that I foresee.
- Q. And then, if this was covered this
- ⁴ morning I apologize, but can you do a -- provide
- ⁵ some -- a little bit of your educational
- 6 background?
 - Did you graduate from college?
 - A. Again, I have an associate from BYU in
- computer information systems.
- Q. When you say BYU, is that Brigham and Young University?
- A. Yes, the Idaho campus.
- 13 Q. And how long ago did you receive that
- 14 degree?
- 15 A. 1990.
- 16 Q. And were you living in Idaho at the
- 17 time?
- A. While I attended college. No, I lived
- in New Jersey, went to college in Idaho, and
- came back to New Jersey.
- Q. Got it. Thank you very much.
- 22 And what is your current title at
- Mallinckrodt?
 - A. Controlled substances compliance
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Page 276

¹ manager.

5

14

19

- Q. And in that role do you have
- supervisory authority over any employees?
- A. Yes, I have two employees on my team.
 - Q. Who is directly reporting to you?
- A. Carrie Johnson and Rachelle Rogers.
- Q. And if I'm understanding the testimony
- earlier, are you continuing to directly report
- to Karen Harper?
- 10 A. I am.
- Q. In your work with Mallinckrodt, did
- you have occasion to travel to the State of
- Tennessee? 13
 - A. I have attended a conference in
- 15 Tennessee.
- 16 Q. Do you remember what conference that 17 was?
- 18 A. NADDI conference in Nashville.
 - Q. Do you remember what year that was?
 - A. Not the exact. It's within the past
- 21 five years.
- 22 Q. Apart from attending that NADDI
- conference in Nashville, do you recall ever
- travelling to the State of Tennessee for your

Page 278 work for Mallinckrodt?

- ² A. No.
- Q. So you don't ever recall travelling to
- ⁴ a distributor's facility in Tennessee to do an
- 5 audit?
- 6 A. I stand corrected. I have travelled
- ⁷ to Memphis in my role at Mallinckrodt to FedEx.
- 8 And I've been to a distributor -- no, they're
- ⁹ not in Tennessee, sorry. Just FedEx in Memphis,
- ¹⁰ Tennessee.

¹⁴ four times.

- Q. And do you recall when it was you went to FedEx?
- A. Not exactly. I've been there three or
- Q. When was the most recent trip that you were there?
- A. It's been many years.
 - 8 Q. And can you just provide a general
- 19 overview of what you were doing at that FedEx
- ²⁰ facility?
- A. We were doing a collaboration visit.
- 22 They gave us a tour of the facility. We were
- ²³ conducting an audit because we had had some
- ²⁴ losses in transit with FedEx, and reviewing

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- ¹ their security procedures and how they handle
- ² Mallinckrodt freight when it goes through the
- ³ hub.
- ⁴ Q. And was this before the transition
- ⁵ over to the FedEx Express service that you
- ⁶ talked about this morning?
- ⁷ A. It was after.
- ⁸ Q. It was after that.
- And you said "we went." Do you recall
- ¹⁰ who went with you?
- A. Security managers, Rich Nikolaus.
- Q. Anybody else attend on that trip?
- A. No, not that I can recall.
- Q. As you sit there today, do you have
- ¹⁵ any understanding of opioid prescription rates
- ¹⁶ in the State of Tennessee?
- ¹⁷ A. No.
- MR. O'CONNOR: Objection to form.
- ¹⁹ BY MR. GESTEL:
- Q. I think you testified earlier that you
- ²¹ believe that there's a current opioid epidemic
- 22 going on in this country, is that correct?
- MR. O'CONNOR: Objection.
- A. I'm aware of it.

¹ BY MR. GESTEL:

- Q. And are you aware that epidemic is
- ³ particularly acute in some parts of the country
- ⁴ compared to other parts of the country?
- MR. O'CONNOR: Objection to form.
- A. Yes.
- ⁷ BY MR. GESTEL:
- Q. Do you believe that Tennessee has been
- ⁹ particularly hard-hit by the opioid crisis?
 - MR. O'CONNOR: Objection to form.
- A. I don't know how significant or hit
- ¹² any one state is over another.
- 13 BY MR. GESTEL:
- 14 O. Sure.

11

- But do you understand or do you
- ¹⁶ believe that Tennessee has -- is one part of
- ¹⁷ those country -- one part of this country that
- 18 has been particularly hit by the opioid
- 19 epidemic?
- MR. O'CONNOR: Objection.
- A. I'm aware that Tennessee has concerns.
- ²² I don't know the specific facts to know whether
- 23 it was one of the highest or not or more so than
- ²⁴ any other state.

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- ¹ BY MR. GESTEL:
- Q. Do you recall during your time with
- ³ Mallinckrodt ever discussing any specific pill
- ⁴ mill operations in the State of Tennessee?
- 5 MR. O'CONNOR: Objection to form.
- 6 A. Nothing specific, no.
- ⁷ BY MR. GESTEL:
- 8 Q. Have you ever reviewed IMS Health data
- ⁹ regarding the rates of prescribing of opioids
- 10 related to the State of Tennessee?
 - A. No.
- Q. Have you ever heard of Interstate 75
- ¹³ being described as the "Oxy Express"?
 - A. Yes.
- Q. About when did you first hear that
- 16 term?

11

- ¹⁷ A. Several years ago. I don't remember ¹⁸ exactly when.
- Q. And I don't mean to test your
- ²⁰ knowledge of American geography, but are you
- ²¹ aware that Interstate 75 runs through the State
- ²² of Tennessee?
- A. At a high level, yes.
 - Q. In your role as manager of controlled

- ¹ substances, did you interact with law
- ² enforcement officials in the State of Tennessee?
- A. I interact with law enforcement
- ⁴ officials. I don't remember specifically if any
- ⁵ of them have been from Tennessee. They could
- ⁶ have, but I don't know specifically.
 - Q. Did you have occasion to ever just
- 8 have a conversation with a police officer from
- ⁹ Morristown, Tennessee? Does that ring a bell in
- 10 your mind at all?
- 11 A. I believe the security director had a
- ¹² conversation with someone from Morristown,
- ¹³ Morrisville.

17

- 14 Q. But you weren't involved in that
- conversation, to the best of your recollection?
- 16 A. No, not directly.
 - Q. How did you learn about it indirectly?
- 18 A. The security director asked me for
- 19 shipping information, that he had been contacted
- by somebody from Morrisville, Tennessee.
- 21 Q. And then why would he contact you
- 22 about that information, if you know?
- A. Because I was at the distribution
- 24 center and could run the reports to know what --
 - Page 283
- ¹ where we shipped our orders to.
- Q. And then did you provide him the
- ³ report that he asked for?
- A. Yes.
- Q. And then did you follow up with him at
- ⁶ all after providing that report about the status
- of that Morristown investigation?
 - A. No.
- Q. Have you ever asked any law
- ¹⁰ enforcement official about prescription opioid
- division -- I'm sorry, strike that.
- 12 Have you ever asked any law
- ¹³ enforcement official where prescription opioid
- diversion was most prevalent?
 - A. No, not that I can recall.
- 16 Q. During your time with Mallinckrodt,
- have you ever had occasion to run reports
- detailing the percentage of oxycodone sales for
- Mallinckrodt's distributors in certain states?
 - A. Can you say that again?
- 21 Q. Sure.

15

20

- 22 During your time with Mallinckrodt,
- ²³ have you had occasion to run reports detailing
- ²⁴ the percentage of Oxy sales for Mallinckrodt's

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- ¹ distributors in certain states?
 - A. I have not, no.
- Q. I'm going to hand you a document that
- we'll mark as Exhibit 42.
- (Whereupon, Mallinckrodt-Spaulding-42
- was marked for identification.)
 - MR. GESTEL: (Handing). Sorry, that
- was a little -- like Tom Brady over here.
- BY MR. GESTEL:
 - Q. I hand you a document that's been
- ¹¹ marked as Exhibit 42. I'll represent to you
- that the first page is a cover page carrying the
- ¹³ Bates label of this Excel spreadsheet that was
- 14 sent to us, and it has some what's called
- metadata showing that it was last modified on
- ¹⁶ September 2, 2011. The reason why we do that,
- ma'am, is that the spreadsheet was produced to
- us in native format so the Bates numbers don't
- appear, but that's the Bates number of this
- 20 document.
- And if you flip to the first page, in
- 22 the upper left-hand corner there is in column
- A1, it says "Oxy's percent of sales by state per
- distributor versus sales in all US by district,"
- - ¹ I assume.
 - Do you see that?
 - A. Yes.
 - Q. Have you ever seen this document
 - before, ma'am?
 - 6 A. I don't remember if I have or have
 - ⁷ not.

11

17

23

- 8 Q. Do you ever recall doing any training
- on this document, where you might have trained
- people to run these reports?
 - A. No.
- 12 Q. Do you see that the state listed here
- 13 is Florida?
- 14 A. Yes.
- Q. And then flip to the next page. Do 15
- you see that the state listed there is Texas?
 - A. Yes.
- 18 Q. And flip to the next page. Do you see
- that the state listed there is Ohio? 19
- 20 A. Yes.
- 21 Q. And flip to the next page. Do you see
- ²² that the state listed there is Kentucky?
 - A. Yes.
 - Q. And then flip to the next page. And

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- ¹ do you see there that the state listed there is
- ² Tennessee?
- A. Yes.
- Q. And none of this is -- you don't 4
- ⁵ believe you've ever seen this document before?
- A. I don't remember it.
- Q. And then flip to the next page. And
- there's the State of Georgia. Do you see that?
- A. Yes.
- 10 Q. And then if you flip to the next page,
- there's a graph titled "Percent of Oxycodone
- Sales in Florida."
- 13 Do you see that?
- 14 A. Mm-hmm.
- 15 Q. Do you recall ever seeing a graph like
- this in your work with Mallinckrodt? 16
- 17 A. No, I don't remember.
- Q. And do you remember why, if at all, in
- 19 2011 Mallinckrodt might have become interested
- in tracking oxycodone sales to the states listed
- in this spreadsheet?
- 22 A. Only due to DEA activities around that
- time period.
 - Q. And if you wanted to have a chart like

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- 1 MS HOSMER: Do you have a Bates number
- ² for us, please?
- MR. GESTEL: Sure.
 - MS HOSMER: Thank you.
- 5 BY MR. GESTEL:
- Q. This is an e-mail carrying Bates label
- 7 MNK-T1 0007898862. And then do you see that
- this is an e-mail dated November 26, 2013 from
- Jennifer Buist to you carrying a subject "KVK
- 10 Heat Maps"? Did I read that correctly?
- 11 A. Yes.
- 12 Q. Do you recall this e-mail?
- 13 A. Vaguely.
- Q. And then, let me put a clean copy up. 14
- And the first -- or the last e-mail in that
- chain says "These may be discussed during our
- staff meeting."
- 18 Do you see that?
- 19 A. Yes.
 - Q. And then a couple e-mails down is an
- e-mail from Julie Milford to Jacob Longenecker
- with Jen Terp and Jennifer Buist copied.
- 23 Do you see that?
- 24 A. Yes.

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- ¹ this made for you, it sounds like you don't
- ² recall running these types of reports, who would
- ³ you go to within Mallinckrodt in 2011, if you
- 4 can recall, to run a report like this?
- A. Oxy sales by state by distributor. It
- 6 could have been in our finance department, or it
- would go to our marketing department.
- Q. And who in those departments would you
- direct an inquiry to? 9
- 10 A. Whoever was the head of the department
- 11 at the time.
- 12 Q. Would that have been Jen Buist?
- A. No. Jen Buist would have gotten it 13
- ¹⁴ from one of those departments.
- 15 Q. Would it have been Jen Terp?
- A. Could have been. I don't know for 16
- 17 sure.
- 18 Q. You can set that aside. Thank you
- very much. 19
- 20 (Whereupon, Mallinckrodt-Spaulding-43
- 21 was marked for identification.)
- 22 BY MR. GESTEL:
- Q. I'm going to hand you a document that
- ²⁴ we'll mark as Exhibit 43.

- Q. And the body of that e-mail says "Hi
- ² Jake, Attached are the heat maps with
- ³ Mallinckrodt data. I also added a section on
- ⁴ per capita usage to negate any effects or
- ⁵ questions around population sizes. Similar
- patterns still exist that suggest relatively
- high usage in the Pacific Northwest, especially
- 8 for the 5-milligram tablet. In general, there
- are still high rates in the KY, WV, and
- Tennessee area and in Florida."
- 11
 - Did I read that correctly?
- 12 A. Yes.
- 13 Q. And attached to this e-mail chain is
- this referenced heat maps, and I think it's just
- a PowerPoint presentation carrying the title
- "Volume Heat Maps." 16
 - Do you see that?
- 18 A. Yes.

17

21

- Q. Do you recall ever running these heat 19
- maps while you were employed at Mallinckrodt?
 - A. No, I didn't run them.
- 22 Q. Do you recall this spread -- or this
- PowerPoint presentation as you sit here today? 24
 - A. Now that I'm looking at it, I vaguely

¹ remember it, yes.

- Q. And then if you flip to the first page of the PowerPoint presentation, it says "MNK"
- ⁴ geographical patterns are similar to the rest of
- 5 the market."
- 6 Did I read that correctly?
- ⁷ A. You said the first page?
- ⁸ Q. The first page of the PowerPoint.
- 9 A. Yes.
- Q. And then there's two maps. There's a
- 11 map carrying the title of "All Strengths -
- ¹² Mallinckrodt."
- Do you see that?
- ¹⁴ A. "All Strengths Mallinckrodt," yes.
- Q. And then the second map is "All
- ¹⁶ Strengths Other Manufacturers."
- Do you see that?
- ¹⁸ A. Yes.
- Q. And then it appears that based on the
- 20 legend here at the bottom that the deeper purple
- ²¹ you get in an area, the more Oxy prescriptions
- 22 in that area. Is that your understanding of
- 23 this heat map?
- A. Well, it's saying "All Strengths," so

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 1 it says the source is IMS, LRx, Xponent.
 - 2 Do you see that?
 - 3 A. Yes.
 - Q. And it's apparently from July, 2012 to
 - ⁵ June, 2013?
 - 6 A. Yes.
 - Q. Do you know what the IMS, LRx, Xponent

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8 references?

10

- 9 A. No, I do not.
 - Q. Do you believe that that could be a
- reference to IMS Health data?
- 12 A. Reasonably.
- Q. Are you familiar with IMS Health data?
- A. At a very, very high level.
- Q. Do you use that at all in suspicious
 - 6 order monitoring program at Mallinckrodt?
- A. I do not, no.
- Q. Do you know of anybody within the
- 19 suspicious order monitoring program at
- Mallinckrodt who uses IMS Health data?
- ¹ A. Not currently, no.
- Q. Well, was it ever used, to the best of
- your knowledge?
- A. So I know at one point in time this

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- ¹ not just oxycodone.
- Q. Okay. But regardless, as you get more purple, you see more -- that's more units going
- ⁴ into that geographic territory, right?
 - A. Based on the legend.
- ⁶ Q. And then if you look here in the area
- ⁷ of the country that is Tennessee, you'll see
- 8 that it's -- do you see that it's purple in the
- ⁹ areas around the State of Tennessee?
- ¹⁰ A. Yes, roughly.
 - Q. And then also on the Other
- ¹² Manufacturers map, the State of Tennessee is
- kind of more purple than other areas around it.
- Do you see that?
- A. I wouldn't say it's more purple than
- ¹⁶ other areas around it, but I see it.
- Q. But you would agree with me that
- ¹⁸ that's a -- the State of Tennessee is purple in
- ¹⁹ this graph, correct?
- A. In which one, the Other Manufacturers
- or the Mallinckrodt one?
- Q. The Other Manufacturers.
- ²³ A. Yes.
- Q. And then do you see here at the bottom

- ¹ group may have had access to IMS data in which
- ² Jen Buist, who was the SOM auditor analyst at
- ³ the time, may have reached out to her for
- ⁴ information, but I don't know that and I can't
- ⁵ speak on her behalf.
- 6 Q. And when you say "this group," what do
- ⁷ you mean?
 - A. The commercial marketing. I don't
- ⁹ even know who Ms. Julie Milford is, but her
- 10 title says she's global business insights and
 - ¹ forecasting, commercial analytics.
 - ² Q. And you're getting that from the cover
- 13 of this -- the cover e-mails?
 - A. Yes. I don't know who she is.
- Q. If you'll flip back, there's a very
- similar map to the one we just went through
- carrying the labels of "30-milligram." It's
- ⁸ about halfway back, I apologize. These
- PowerPoint presentations aren't numbered.
- ²⁰ There's a 30-milligram chart.
- 21 A. Yes.
- Q. And then do you see that this
- ²³ particular chart carries the title "Mallinckrodt
 - and other manufacturers have very similar

Page 294 Page 296 ¹ geographical dispensing patterns"? Did I read A. The All Strengths - Other ² that correctly? ² Manufacturers, yes. A. "Have very similar geographical Q. And then also on the All Strengths -⁴ dispensing patterns," yes. ⁴ Mallinckrodt map, the eastern portion of that Q. And then once again we see a map with region is also green. 6 the legend that the more purple an area is, the Do you see that? ⁷ more 30-milligram Mallinckrodt extended units A. No, because I see darker green spots 8 have been sent into that area. all throughout Tennessee. Do you see that? Q. I see. A. Based on the map, yes. 10 10 So you would agree with me that the Q. And then do you see the State of State of Tennessee is green in the All Strengths 11 12 Tennessee is purple once again? - Mallinckrodt map? 13 A. Yes. A. It's a light shade of green, yes. 14 Q. If you flip to the next page, there's 14 Q. And then once again if you'll flip a -- it carries the title of "Per Capita Heat back to the 30-milligram page, a very similar 16 Maps." 16 heat map showing the -- carrying the title "Per 17 capita usage of the Oxy 30 tablet is lowest in Do you see that? the midwest." Did I read that correctly?

19

20

21

18 A. Yes.

19 Q. And then there are similar maps to the ²⁰ one that we just went through. The first one 21 listed after that cover page is the one carrying 22 the title "The coasts have more per capita usage than the midwest."

Do you see that?

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A. I went the wrong way.

Q. I think it's the second-to-last, or

Did I read that correctly?

might be the very last page.

lowest in the midwest."

Q. Sure.

A. Last page. Got it, yes.

Q. And then once again on the ⁶ Mallinckrodt 30-milligram page, we see that

⁷ Tennessee is green, suggesting once again larger

A. Can you say that again, please?

that "Per capita usage of the Oxy 30 tablet is

The title of the 30-milligram slide is

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per capita usage.

Do you see that?

10 A. I can't tell where Tennessee starts

and ends, but I see that there's green on the

12 map.

20

13 O. Sure.

And then also over here on the

30-Milligram - Other Manufacturers, you also see

¹⁶ in the area of the State of Tennessee green,

suggesting greater per capita Oxy 30 usage in

the State of Tennessee, right? 19

A. Based on these maps, yes. Q. And once again, not to belabor the

point, but apparently the source of the per

capita map is also this IMS, LRx, Xponent from July 2012 to June 2013.

24 Do you see that?

A. Yes. 1

Q. And then again there's another map

³ showing per capita Oxy usage, and it appears

4 that the greener that you get in this map the

⁵ more per capita usage you see.

6 Do you see that?

7 A. Based on the map, yes.

Q. And then on the "All Strengths -

9 Mallinckrodt," you'll see that Tennessee, and 10 particularly East Tennessee, is green.

Do you see that?

A. I don't know exactly where Tennessee

starts and ends, but --

Q. Well, if you go over to the "All

¹⁵ Strengths - Other Manufacturers," the outline of

¹⁶ the State of Tennessee is a little bit more

prevalent there in the southeast portion of the 18 country.

19 Do you see that?

20 A. Yes. 21

11

12

Q. And then if you -- the area,

²² especially the eastern portion of that area is

²³ also lit up on the Mallinckrodt All Strengths

²⁴ map, correct?

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- A. I see it. I don't know what it is.
- 2 Q. Sure.

1

3 Do you recall using these heat maps at

- ⁴ all in the suspicious order monitoring program?
 - A. I do not, no.
- Q. But you don't have a specific
- ⁷ recollection as to whether or not the suspicious
- ⁸ order monitoring program was generating these
- ⁹ heat maps as part of its suspicious order
- monitoring program?
- 11 A. Correct. Jen Buist was the analyst at ¹² the time responsible.
- 13 Q. And do you know who Jen reported to?
- A. She started out reporting to Gail 14
- Tetzlaff, director of government reporting.
- 16 Q. Okay. And then at some point did that 17 change?
- A. Yes. Then she reported to Don Lohman
- 19

20 (Whereupon, Mallinckrodt-Spaulding-44

- was marked for identification.)
- 22 BY MR. GESTEL:
- Q. Same rules apply, by the way, if you
- ²⁴ need a break by all means, just say so and we

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- ¹ can take a break.
- A. Thank you.
- Q. I can assure you I will be much
- ⁴ shorter in my examination than Mr. Gotto was
- 5 this morning, but...
- I'll hand you a document that we'll
- ⁷ mark as Exhibit 44. I do this once a deposition
- 8 where I accidentally mark my copy, so just give
- ⁹ me one second and let me flip this over. I
- 10 should learn my lesson and that should be the
- 11 last one that I mismark.
- 12 This is an e-mail sent on June 29,
- ¹³ 2012 from you to Karen Harper carrying the
- 14 subject line "DEA Albany/New York City Meeting
- notes on SOM/Quota." 15
- 16 Did I read that correctly?
- 17 A. Yes.
- 18 Q. And you ask Karen Harper to "review
- and make edits/comments as you feel appropriate.
- ²⁰ Please advise when I may publish to Ken."
- 21 Did I read that correctly?
- 22
- Q. Do you recall what you mean by this
- ²⁴ "publish to Ken" comment?

- A. Sent to Ken Yamashita, the site
- ² director.
- 3 O. And he was the site director for what
- 4 site?
- 5 A. Hobart.
- O. For Hobart?
 - A. Yes.
- Q. And then if you flip over, this e-mail
- attaches this Word document carrying the title
- 10 "Notes from Hobart Meeting with DEA Albany/NYC
- on SOM and Quota, 6/26/12."
- 12 Do you see that?
- 13 A. Yes.
- 14 Q. Do you recall this meeting with the
- DEA in June of 2012?
 - A. To be honest, no, I don't.
- 17 Q. And that's all right. But you see
- that you -- in the Mallinckrodt attendees you're
- listed there at the bottom, Eileen Spaulding?
 - A. Yes.
- 21 Q. Any reason to doubt that you were
- 22 there?

20

- 23 A. No, no. I'm sure I was there. I just
- don't remember it.

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- Q. And then apparently there was some
- ² question/answer between Mallinckrodt
- ³ representatives and the DEA, and I want to
- ⁴ direct your attention to the bottom of that
- ⁵ first page of the Word document. There's a
- question there about "How long does it take to
- process lines?" Do you see that question?
- A. Yes.
- Q. And then the answer apparently given
- was "Reports are run daily at 9:00 a.m. and 3:00
- ¹¹ Central. The average time is 10 to 15 minutes
- to review and process each line that has gone on
- 13 hold."

21

23

24

Did I read that correctly?

- 15 A. Yes.
- 16 Q. Is that suggesting that processing
- lines, these are the orders that have been
- flagged by the suspicious order monitoring
- 19
- algorithm as needing further investigation? 20
 - A. Yes.
 - Q. And then the average time to process
- 22 those were 10 to 15 minutes to review?
 - A. Each line.
 - O. For each line?

Case: 1:17-md-02804 Doc #: 1984-19 Filed: 07/24/19 77 of 84 PageID #: 253597 Review Page 304 Page 302 1 A. For each order, yes. 1 Q. You can set that aside. 2 2 Q. Okay. Flip to the next page. Top of (Whereupon, Mallinckrodt-Spaulding-45 ³ the page, the question "When you say 195 lines was marked for identification.) 4 filed, what does it mean?" And then the answer 4 BY MR. GESTEL: 5 is "It means that the line has hit the algorithm Q. I'm going to hand you what's been 6 and requires review and/or investigation." 6 marked as Exhibit 45. Sorry, I'm somehow down a Did I read that correctly? ⁷ copy. 8 8 A. Yes. Do you see that this is a document Q. Does that suggest that there's 195 Bates stamped MNK-T1 0006967775, and it's 10 lines that are hitting the algorithm? carrying the title "CSC Steering Committee Meeting Notes," December 12, 2012. 11 A. It could. 12 12 Q. And is that, do you know, or do you Do you see that? 13 recall, is that 195 lines a month, a week, a 13 A. Yes. 14 day? 14 Q. And you are on the suspicious order 15 A. I don't know the time period that Don monitoring steering committee at that time, was speaking to. correct? 16 17 Q. And you don't recall any specifically 17 A. Yes. from this meeting? Q. And you see that there's a reference A. No. I mean, as I testified earlier, I to introducing John? 19 ²⁰ remember reviewing our SOM program, but I don't A. Yes. 20 remember specifics of the meeting. 21 Q. Do you recall who that was? 22 22 Q. Sure. A. John Gillies. 23 And then the next question there is 23 Q. And was he just coming on board at ²⁴ "How many orders have been deemed suspicious?" 24 this time? Page 303 Page 305 1 Do you see that? 2 A. Yes. Q. Flip to the second page. There's some Q. And then the answer is "None, it was ³ bullet items there, and it says, third one down, 4 it says "We also dropped out," and I think ⁴ explained that this updated SOM program went ⁵ into place on 3/1/2012 and no orders have been ⁵ that's a typo, it should be "our multiplier from determined to be suspicious since that date." 7 Did I read that correctly? Do you see that? 8 8 A. Yes. A. Correct. 9 Q. Is that consistent with your Q. So does that suggest to you that in 10 recollection that there was no suspicious order December of 2012 that the suspicious order 11 reported on the updated SOM program since it monitoring algorithm threshold was lowered from 12 went into place on March 1st of 2012? 12 13 13 A. Between March 1st of 2012 and the date A. Yes. of this meeting on June 26th of 2012, correct. Q. And then I believe that you testified 15 earlier that eventually that was also further Q. And then does that -- taking that with 16 the previous question, does that suggest to you reduced down to ? 17 that the 195 lines that were flagged were in MR. O'CONNOR: Objection to form. A. I don't remember stating that. I

18 that period between June 1st -- I'm sorry, ¹⁹ March 1st, 2012 and the date of this meeting of ²⁰ June 26, 2012? 21 MR. O'CONNOR: Object to form. 22

A. I don't know. I wouldn't want to ²³ guess that that is.

24 BY MR. GESTEL:

don't know that it's . I know it went from 20 to we spoke about that earlier, but I don't

Q. So is the multiplier currently ?

²¹ remember that it went from down to ...

22 BY MR. GESTEL:

A. Yes.

24

Page 308 Page 306 Q. And do you believe that that's been 1 A. Yes. ² the case from December of 2012 to the present? O. What is tier 1 and tier 2? A. Based on my knowledge, yes. A. Tier 1 is the top three major

Q. And then it has a description there, ⁵ "we multiply the 18 month average of orders on a

⁶ per customer, per SKU basis and multiply that ⁷ amount by to get the level at which orders

8 will trip the volume flag that month. We do the

same for number of orders."

11 A. Yes.

10

14

24

6

12 Q. And is that a description of how the algorithm functionally works? 13

Did I read that correctly?

A. One component of it.

15 Q. And so is it safe to say that once you move the multiplier, if an order was within

times the 18-month moving average that that order would not be flagged and would be

processed and shipped? 20

MR. O'CONNOR: Objection to form.

A. If it did not? Can you repeat that?

22 BY MR. GESTEL:

23 Q. Sure.

Is it safe to say that once you move

⁴ distributors for Oxy 15-milligram and Oxy

⁵ 30-milligram. So if there -- it's a

⁶ multi-layered system. So tier 1 looks at Oxy 15

⁷ and Oxy 30s for the big three, and if the order

8 hits the threshold amount, then it will go on a

tier 1 hold. Tier 2 is based on all orders

being reviewed by an 18-month history.

11 Q. Okay. And am I understanding your testimony correctly that only the big three

distributors would be in the tier 1?

14 A. Yes.

15 Q. And just for the record, who are the big three?

A. McKesson, AmerisourceBergen, and Cardinal.

Q. And then tier 2, am I understanding your testimony correctly that that's essentially

everybody else?

22 A. That's everybody including the distributors, but it's based on an 18-month --

²⁴ including the big three distributors for all

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multiplier, if an order was within the 18-month moving average ³ that order would not be flagged and would be

processed and shipped?

A. If it was less than , yes, that's correct.

O. And that would be the same for the number of orders, right?

9 A. For this frequency, order frequency, 10 yes.

11 Q. And then -- and is that how the algorithm continues to operate today?

13 A. Yes.

Q. For both volume of order and for the number of orders? 15

16 A. Yes.

17 Q. And then if you flip -- continuing on that page, it ends with this reference to "Jen **Buist Statistics.**" 19

Do you see that?

21 A. Yes.

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Q. And then there's a reference to a tier 1 and a tier 2.

Do you see that?

¹ products, but it's based on the 18-month

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² history. So that's where it's referring to the

multiplier above.

O. Got it.

And then do you see that there's two columns there of "Order Lines Processed" and ⁷ "Order Lines Failed"? Do you see that?

A. Yes.

Q. And in tier 1, just take March of

2012, there's 124 order lines processed and 56

order lines failed. 12

Do you see that?

13 A. Mm-hmm.

Q. So does that mean that in March of

2012, for tier 1 orders there were 124 of them? 16

A. There were 124 orders processed. 56 went on hold.

18 Q. And that means that it flagged the 19 algorithm?

A. Yes.

20

21 Q. Do you recall what was going on in

²² March of 2012 to suggest that high level of flagging by the algorithm?

24 A. I don't. I know it's when the program

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- ¹ started, so I don't know if there was historical
- ² data that needed to be loaded.
- Q. Sure.

4

- A. Or I don't remember specifically.
- Q. And then you see for the rest of the
- 6 tier 1, that March of 2012 is an anomaly? Would
- ⁷ you agree with me with that?
- 8 A. Yes.
- Q. So -- and then there's less orders
- ¹⁰ processed going down the line, and then
- 11 correspondingly less order fails, correct?
- 12 A. Correct.
- 13 Q. And again, that's the number of those
- orders that are being flagged by the algorithm,
- 15 right?
- 16 A. Correct, for tier 1.
- 17 Q. So if you just look at the averages
- 18 here, you take an average, and it does the math
- 19 for you there, 78 average orders during that
- time period, on average 7 monthly fails.
- 21 Do you see that?
- 22 A. It's 78 lines, not 78 orders.
- Q. Sorry. Thank you. 23
- 78 lines, 7 line fails, right? 24

- Q. And then 596 average order lines
 - ² hitting the algorithm, right?
 - A. Yes.
 - Q. And so that's approximately, just
 - doing the math, about 93 percent clearing the
 - algorithm and being processed and shipped,
 - right?
 - A. Yeah, I don't know the math, but --
 - not my thing.
 - Q. And do you know, apart from sort of
 - that March, 2012 anomaly, do these statistics
 - hold from 2012 to the present, do you know?
 - A. I don't, not without running reports
 - and looking at them.
 - Q. And I assume that, again, based on the
 - document here, that Jen Buist must have ran
 - these statistics?
 - A. She did when she was in that role.
 - 19 Q. And it sounds like she's no longer in
 - 20 that role?

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- 21 A. Correct.
 - O. Who is in that role?
- 23 A. Rachelle Rogers.
 - Q. Do you know if the SOM steering

Page 311

- A. Yes. 1
- Q. And just simple math, that suggests
- ³ that 90 percent of the orders are making its way
- 4 through the algorithm and being processed and
- ⁵ shipped, right?
- 6 A. If they don't hit tier 2 metrics, yes.
- 7 Q. Sure.
- And then down on tier 2, it has the
- same two columns, Order Lines Processed, Order
- ¹⁰ Lines Failed, right?
- 11 A. Yes.
- Q. I don't want to belabor the point, but
- ¹³ again, these are lines that go through the
- ¹⁴ algorithm in tier 2, correct?
- 15 A. Mm-hmm. Sorry, yes.
- Q. And then order lines failed are those 16
- ¹⁷ that are flagged by the algorithm for additional
- 18 investigation?
- A. Yes. 19
- Q. And then again taking the averages
- ²¹ here, the sheet does the math for you, that's on
- ²² average per month 8,436 lines on average are
- processed per month, correct?
- 24 A. Yes.

Page 313 ¹ committee is continuing to receive these types

- ² of reports showing how many tier 1 and tier 2
- ³ order lines are being processed and hitting the
- algorithm?
- A. Not recently.
- Q. And then we saw in the previous
- document that when that investigation gets
- tripped, the investigation takes 10 to
- 15 minutes, right?
- 10 A. On average.

 - Q. And is that continuing the average
- from 2012 to the present?
- 13 A. I'd have to run reports. It's --
- every line is thoroughly investigated.
- 15 Q. And who would you go to to run that
- report about how long it's taking to process the
- orders that are being hit by the algorithm?
 - A. I would run it.
- 19 Q. You would run the report?
- 20 A. Mm-hmm.
 - Q. How would you do it?
- 22 A. We have a system. Well, let me clarify.
 - So how long it takes to review, to

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- 1 review and release an order if appropriate?
- ² Q. Yes.
- ³ A. So I don't know that we'd have a
- 4 mechanism to know that. It's human involvement,
- 5 and I have an analyst that that's what her
- 6 full-time job is, and she spends a good part of
- ⁷ her day reviewing and releasing, so I don't --
- 8 we don't have a mechanism that tracks exactly
- ⁹ how long it takes.
- Q. And who is that analyst?
- 11 A. Rachelle Rogers currently.
- Q. And how long has she been in that
- 13 role?
- ¹⁴ A. Since December.
- O. And did she take over from Jennifer
- 16 Buist?
- A. No. She took over from Amanda Chase
- ¹⁸ who was in that role for approximately a year
- 19 and a half.
- Q. And did Amanda Chase take over the
- 21 role from Jennifer Buist?
- A. No. Previous to Amanda Chase it was
- ²³ done out in corporate by Heather McKenzie, and
- ²⁴ Jen Buist was previous to Heather McKenzie.
 - Page 315
 - Q. Just forgive me, just give me one
- ² second because I ask a lot of questions that
- ³ were already covered, and it's a lot easier for
- ⁴ me just to look at my notes than to ask you all
- ⁵ those questions again.
- As part of your role on the suspicious
- ⁷ order monitoring steering committee, have you
- ⁸ had a chance to review some chargeback data?
- 9 A. Yes.
- Q. And this may have been covered
- ¹¹ earlier, but do you recall when chargeback data
- started being used by the suspicious order
- 13 monitoring program at Mallinckrodt?
 - A. So we reviewed some e-mails earlier
- 15 today that gave a ballpark, but I don't remember
- ¹⁶ exactly when.
- Q. And have you ever had occasion for
- 18 yourself to request chargeback data?
- ¹⁹ A. For myself?
- Q. Well, let me back up.
- Do you maintain the chargeback data?
- ²² A. No.
- Q. If you needed a chargeback report run,
- ²⁴ how would you go about effectuating that?

- Page 316
- A. I would contact the finance analyst
- ² that has access to the chargeback system.
- Q. And who is that?
 - A. Currently is Debbie Digby.
- Q. And who was it prior to Ms. Digby?
- ⁶ A. I'm not sure who Jennifer was
- ⁷ getting -- Jen Buist was getting them from.
- Q. And then have you ever had occasion to
- ⁹ ask for chargeback data?
 - A. Yes.
 - Q. Any time when that request for
- ¹² chargeback data was refused?
 - A. No.
 - O. You testified earlier that when
- ¹⁵ Mallinckrodt terminated chargebacks to a
- ¹⁶ pharmacy you reported this to the DEA and
- ¹⁷ Mallinckrodt would inform the DEA through a
- ¹⁸ letter. Do you remember that testimony?
- 19 A. Yes.
- Q. Did Mallinckrodt maintain a copy of
- 21 the letter that it sent to the DEA?
- ²² A. Yes.
 - Q. And did you send that letter?
- ⁴ A. I send them currently. Previous to me
- - ¹ would have been Jen Buist or Heather McKenzie.

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- Q. Okay. And when did you start sending
- 3 them?
- 4 A. When SOM program transferred to Hobart
- ⁵ back in April of 2017.
- 6 Q. Okay. Thank you.
- ⁷ I'm going to hand you a document that
- ⁸ we marked as Exhibit 46.
- 9 (Whereupon, Mallinckrodt-Spaulding-46
- was marked for identification.)
- ¹ BY MR. GESTEL:
- Q. And I promise you that we're near the
- 13 end.
- You've been handed a document that's
- been marked as Exhibit 46. At the top of it,
- 16 the title of this document is the "HZOS -
- ¹⁷ Controlled Substances Compliance
- 18 Responsibilities Associated with
- ¹⁹ Anti-Diversion."
- Did I read that correctly?
- ²¹ A. Yes.
- Q. And you see the revision date is
- ²³ March 11, 2015.
- Do you see that?

Page 320 Page 318 1 A. Yes. ¹ February 19, 2015, correct? 2 Q. Do you know if this is -- continues to A. Yes. ³ be the current policy? Q. And then a supersedes date of a A. I don't. previous policy of November 14, 2013, right? 5 Q. Do you maintain the policies? A. Yes. A. I do not. Q. And then once again, we can assume Q. But you know that based on the record that this is the policy that went into effect on 8 here that this was at least the portion that was February 19, 2015? in effect on March 11, 2015? A. Yes. 10 A. Based on this document, yes. 10 Q. And then do you know if this is the Q. And then if there are subsequent current policy in effect? 11 12 revisions, does the revision date gets updated A. I don't. ¹³ and it supersedes the date of the previous 13 Q. But if it was revised, there would be ¹⁴ revision? a new revision date with the supersede date 15 A. Correct, the next revision would move replaced with this February 19, 2015 date? ¹⁶ the March -- 03/11/2015 to supersedes date, and A. Correct, if it had been approved. 17 then become the new date. Q. That was my last policy. I hand you 18 Q. Got it. Exhibit Number 49. 19 19 I've handed you a document that we'll (Whereupon, Mallinckrodt-Spaulding-49 20 mark as Exhibit 47. was marked for identification.) 21 (Whereupon, Mallinckrodt-Spaulding-47 BY MR. GESTEL: 22 was marked for identification.) Q. This is an e-mail from you dated BY MR. GESTEL: September 18, 2015 to Carrie Johnson, correct? O. And this document is another SOM A. Yes. Page 319 Page 321 ¹ written policy. This one is entitled Q. And it has -- carries the title ² "Identification, Investigation, and Reports of "UO" -- or subject "UOR Program Review," right? ³ Controlled Substances Suspicious Orders." 3 A. Yes. Did I read that correctly? Q. What is the UOR program? 4 5 A. Yes. A. Unusual order reports. Q. And then if you flip back, you see Q. I don't want to belabor this too much, ⁷ but same thing with regard to the effective date ⁷ that there are various attachments to this 8 and supersede date is the same as the document e-mail, right? that preceded this? A. Yes. 10 A. Yes. 10 Q. Do you recall sending this e-mail? Q. Do you know if this is the current 11 A. I don't, no. in-force version of this policy? 12 Q. Any reason to believe that you did not send the e-mail? 13 A. I don't. 13 14 (Whereupon, Mallinckrodt-Spaulding-48 14 A. No. 15 was marked for identification.) 15 Q. And then if you flip back to the last page, there is a document entitled "Excluded 16 BY MR. GESTEL: Q. You're going to notice a trend here. Items within the UOR scope of JDE." 18 Exhibit 48 (handing). Once again, another SOM 18 Did I read that correctly? policy, this one entitled "Controlled Substances 19 A. Yes. 20 Compliance Responsibilities Associated with 20 O. What does that mean? 21 Suspicious Order Monitoring." 21 A. So there's certain products that we 22 Did I read that correctly? 22 make on behalf of other manufacturers, such as 23 23 this Methylin Chewable, Methylin Oral, A. Yes.

Q. And then there's a revision date of

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²⁴ Tussicaps, and we do not distribute to the

Page 322 ¹ market. So we're a contract marketing Q. Got it. Actually that was my next ² organization for another manufacturer. ² question. Q. Okay. And then do you see there's a So when you say removed from the list, 4 chart that says, two columns, "Reason" and then ⁴ it means removed from this carveout list from "Definition"? the suspicious order monitoring -- or I'm sorry, Do you see that? the algorithm processing? 7 A. Yes. A. Correct, because they were both new products that were launched, so there was no 8 O. And then there are three reasons ⁹ listed. Under the second one, there's history in the market to be able to measure 10 "Xartemis XR." Did I say that correctly? volumes against for previous orders. A. Yeah, Xartemis. 11 11 Q. Got it. 12 12 Q. Xartemis. So -- but then beginning on 13 And it says "added to table on January 22, 2015, these two items were then ¹⁴ March 12, 2014. XXR deemed by SOM Team not added to the algorithm? 15 likely to be diverted into other than legitimate A. Correct, because now we had a history 16 medical channels." to know what customers would be ordering of it 17 17 Did I read that correctly? to look at. 18 A. Yes. 18 Q. Got it. 19 Q. What does that mean? 19 And is that true through today, that 20 A. It's a branded product, and it's very those are being ran through the algorithm? 21 small volume, very expensive, so there's not a 21 A. Both products are discontinued, but 22 lot of it moving. 22 yes. 23 Q. And so what does it mean that "XXR Q. Got you. ²⁴ deemed by SOM Team not likely to be diverted"? You went through with Mr. Gotto Page 323 Page 325 A. It's -- XXR is the abbreviation for 1 some -- the memorandum of understanding entered ² Xartemis XR. ² between Mallinckrodt and the United States 3 Q. Got it. ³ Department of Justice. Does this mean that orders for this Do you recall that testimony? 5 particular item are not being run through the 5 A. The memorandum of agreement, yes. 6 algorithm? 6 Q. Yes. 7 A. Yes. Were you disciplined at all as a 8 result of the allegations by the Department of Q. And then the same thing here on the next reason, "Generic Exalgo"? Justice that led to that MOA? 10 A. Correct. 10 A. No. Q. It says it's added to the table on 11 Q. Are you aware of anyone at ¹² May 15, 2014. Mallinckrodt that was disciplined as a result of A. Added to the table, yes. the allegations that gave rise to the July, 2017 13 Q. And then "Generic Exalgo deemed by SOM 14 MOA with the United States Department of 15 Team not likely to be diverted into other than 15 Justice? 16 legitimate medical channels." 16 A. No. 17 Did I read that correctly? 17 Q. This must be music to your ears, 18 A. Correct. Ms. Spaulding, but that's all I have. 19 Q. Does that mean that orders for the 19 THE VIDEOGRAPHER: The time is generic Exalgo are also not being run through 5:40 p.m., and we're off the record. 21 the algorithm? 21 (Whereupon, a recess was taken.) A. For both products until they were 22 THE VIDEOGRAPHER: The time is

24

24 being run.

²³ removed on January 22, 2015, and then they were

5:40 p.m., and we're on the record.

EXAMINATION

Page 328 Page 326 1 BY MR. O'CONNOR: ¹ That's it. 2 Q. Ms. Spaulding, I promise to be quick. Go off the record. Can you please take a look at Exhibit THE VIDEOGRAPHER: The time is 4 Number 41, the memorandum of agreement? I just ⁴ 5:43 p.m. This deposition has concluded, and we 5 want to make sure we have a very clear record on 5 are off the record. 6 this. (Whereupon, the deposition was 7 Earlier today Mr. Gotto questioned you concluded.) 8 with regard to the Background section on Page 1 8 of this agreement. 9 10 Do you recall that testimony? 10 11 A. Yes. 11 12 Q. Again, just so we have a clear record, 12 13 after you had a chance to review the language of 13 14 that Background section with Mr. Gotto, do you 14 ¹⁵ agree with any of the allegations the United 15 16 States was making against Mallinckrodt in these 16 paragraphs 1 through 7? 17 18 A. No. 18 19 19 Q. Okay. And specifically you don't ²⁰ agree, or do you agree with the United States --20 21 strike that. 22 Do you agree with the allegations the 22 23 United States is making in paragraph 3 23 24 specifically? Page 327 Page 329 1 COMMONWEALTH OF MASSACHUSETTS) 1 A. No. 2 SUFFOLK, SS. Q. And do you agree with the allegations ³ the United States is making in paragraph 5? I, MAUREEN O'CONNOR POLLARD, RMR, CLR, 4 and Notary Public in and for the Commonwealth of A. No. 5 Massachusetts, do certify that on the 5th day of Q. Okay. If you could turn to Page 3, February, 2019, at 9:06 o'clock, the person ⁶ I'll direct your attention to subparagraph B, as above-named was duly sworn to testify to the ⁷ in boy, Mr. Gotto asked you a series of 8 truth of their knowledge, and examined, and such ⁸ questions about paragraph B. Do you recall that? examination reduced to typewriting under my 9 10 A. Yes. direction, and is a true record of the testimony given by the witness. I further certify that I Q. And how would you characterize the am neither attorney, related or employed by any issues that are addressed in paragraph B? of the parties to this action, and that I am not 13 MR. GOTTO: Object to form. a relative or employee of any attorney employed A. They are all documentation -by the parties hereto, or financially interested 15 BY MR. O'CONNOR: in the action. 16 16 Q. Okay. 17 17 A. -- instances. In witness whereof, I have hereunto set my hand this 7th day of February, 2019. 18 Q. Are you aware of any evidence to suggest that any of the issues described in 19 20 paragraph B led to any controlled substance 21 MAUREEN O'CONNOR POLLARD, NOTARY PUBLIC 21 leaving the Hobart facility? 22 22 Realtime Systems Administrator MR. GOTTO: Object to form. CSR #149108 23 23 A. No. 24 24 MR. O'CONNOR: Okay. All right.

	Page 330		Page 332
1	INSTRUCTIONS TO WITNESS	1	
2		2	ACKNOWLEDGMENT OF DEPONENT
3	Please read your deposition over	3	
4	* *	4	I,, do
	carefully and make any necessary corrections.	_	Hereby certify that I have read the foregoing
5	You should state the reason in the appropriate	5	pages, and that the same is a correct
6	space on the errata sheet for any corrections	6	transcription of the answers given by me to the
7	that are made.	"	questions therein propounded, except for the corrections or changes in form or substance, if
8	After doing so, please sign the	7	any, noted in the attached Errata Sheet.
9	errata sheet and date it. It will be attached	8	any, noted in the attached Effatt Shoot.
10	to your deposition.	9	
11	· ·		Eileen Spaulding DATE
	It is imperative that you return	10	
12	the original errata sheet to the deposing	11	
13	attorney within thirty (30) days of receipt of	12	
14	the deposition transcript by you. If you fail	13	
15	to do so, the deposition transcript may be	15	
16	deemed to be accurate and may be used in court.	16	Subscribed and sworn
17	•		To before me this
18		17	day of , 20 .
19		18	My commission expires:
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	Page 331		Page 333
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1		1 2	LAWYER'S NOTES
1	Page 331 ERRATA	2	
1 2	ERRATA	2 3	LAWYER'S NOTES
1		3 4	LAWYER'S NOTES
1 2	ERRATA PAGE LINE CHANGE	2 3	LAWYER'S NOTES
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